

HOME AUDIO/VIDEO REPAIR INVENTORY SHEET

Please be aware that it is your responsibility to backup any data, software or other materials that you may have stored or preserved on your device. It is likely that such data, software or other materials will be lost or reformatted during the service, and Sony will not be responsible for any such damage or loss.

I (name) _____ understand and acknowledge that many repairs require my product to be analyzed, replaced, or to be restored to factory defaults, and that such service can result in the erasing of all personal data that may have been saved on the device. As a result, I have backed up all personal data I wish to preserve prior to shipping product in for repair, and consent to Sony taking any necessary steps to repair my device, even if such steps may result in the loss of data.

Only sign this if you agree with the statement above

Customer Signature: _____

Customer Information

Name: _____
 Address: _____
 City, State, Zip: _____
 Home Phone: _____ Work Phone: _____ Cell Phone: _____
 eMail Address: _____ Best Time to Call/Number: _____

I do not wish to receive information from Sony about products, services, and offerings that may be of interest to me.

Product Information

MODEL NUMBER	SERIAL NUMBER	PURCHASE DATE
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Extended Service Plan Contract Number: _____ Type of Plan: _____
 Place of Purchase: _____

Inventory Sheet

Please **INCLUDE** the AC Adapter/Power Cord with your unit. Please **ONLY** send in speakers if the speakers are experiencing the problem. Otherwise, do not include them.

AC Adapter/Power Cord Speakers Other: _____

Copy of Receipt - PROOF OF PURCHASE TO VALIDATE WARRANTY (For units purchased within 1 year)

Please do NOT include the following: Remote Control, FM Antenna, HDMI Cable, Speaker Wires, USB Cabl

Services Requested

<input type="checkbox"/> In-Warranty (Copy of receipt Required - No charge) <input type="checkbox"/> Out of Warranty <input type="checkbox"/> Accidental or Water Damage (Estimate)	Description of Failure / Symptom(s): _____ _____ _____
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Shipping and Contact Information

United Radio Inc. 5717 Enterprise Parkway East Syracuse, NY 13057	Phone 1-800-634-8606 Hours – 8:30am to 5:30pm ET Web www.unitedradio.com Email customerservice@unitedradio.com
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Notice to Customer

Out of Warranty Units: Once your unit has been evaluated by one of our technicians, we'll contact you to provide a repair cost estimate. Your unit will not be repaired until we obtain your approval.