

# SONY

## Technical Labour Charges - Digital Imaging Products

— Effective from 18<sup>th</sup> Jan'22 —

Product Category	Product Group	Nature of Service	Charges*
 Camera Body	All Type	Imager Cleaning	700
		SW/FW Update	200
		Repair	1500
 Lens	G Lens/ Zeiss Lens/ Zoom Lens/ Fixed Lens	Cleaning (External)	375
		Cleaning (Internal)	1500
		SW/FW Update	200
		Repair	1500
 Lens	G Master	Cleaning (External) <sup>#</sup>	500
		Cleaning (Internal) <sup>##</sup>	2000
		SW/FW Update	200
		Repair	2000

**# External Cleaning:** External cleaning is limited to cleaning of outer body parts.

**## Internal Cleaning:** The inside cleaning is done by opening the Lens. Removal of dust particles & fungus is included in this. Fungus affected lenses will have limitation of cleaning & performance may not be same as new lens after cleaning.

- ▷ All charges mentioned above are exclusive of applicable GST.
- ▷ Estimate charges are 25% of the labour charges.
- ▷ Sony Authorised Service Centre reserves the right to refuse the repairs of tempered / Liquid Ingress Camera Body & Lens or return such products unrepaired after initial check.
- ▷ If camera body / Lens needs to be shipped from collection point to higher level repair centre, courier charges shall be borne by the customer.
  - Rs. 500 per unit (lens or Camera Body) without transit insurance.
  - Rs. 2000 per unit (lens or Camera Body) with transit insurance.

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