LCD Digital Color TV

Setup Guide (Operating Instructions)

Getting Started

Using Your BRAVIA TV

Network Setup

Additional Information

Sony Customer Support
U.S.A.: www.sony.com/tvsupport
Canada: www.sony.ca/support

United States  Canada
1.800.222.SONY  1.877.899.SONY

Please Do Not Return the Product to the Store

KDL-46EX523 / 46EX521 / 46EX520 / 40EX523 / 40EX521 / 40EX520 / 32EX523 / 32EX521
KDL-32EX520

KDL-EX523/EX521/EX520
4-267-385-14(1)
CAUTION

To prevent electric shock and blade exposure, do not use this polarized AC plug with an extension cord, receptacle or other outlet unless the blades can be fully inserted.

- Operate the TV only on 110-240 V AC (U.S.A./Canada 120 V AC)

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The 32 class has a 31.5 inch viewable image size (measured diagonally).

- The “x” that appears in the model name corresponds to a numeric digit, related to design, color or TV system.
- The illustrations of the remote control used in this manual are of the RM-YD063 unless otherwise stated.
- The illustrations used in this manual may differ depending on your TV model.
- Retain this manual for future reference.
The BRAVIA® Full HDTV Experience

Thank you for choosing Sony! Your new BRAVIA® TV opens the door to the “Full HDTV Experience.” This document will help you get the most out of your TV. Please take a moment to register your TV at:

**U.S.A.:** [http://productregistration.sony.com](http://productregistration.sony.com)

**Canada:** [http://www.SonyStyle.ca/registration](http://www.SonyStyle.ca/registration)

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Four Steps to a Full HD Experience

Set, Source, Sound, and Setup.

**1 Set**

Now that you have made the best selection in LCD TV technology, be sure to remove all accessory contents from the packaging before setting up your TV.

**2 Source**

To experience the stunning detail of your BRAVIA TV, you need access to HD programming.

- Upgrade your signal or content source to high-definition (HD) by contacting your HD service provider.
- Receive over-the-air HD broadcasts with an HD-quality antenna connected directly to the back of your TV. Visit [www.antennaweb.org](http://www.antennaweb.org) for more information on antenna selection and setup.
- Discover the wealth of entertainment now available on super-high resolution Blu-ray Disc™ player and other Sony HD equipment.

**3 Sound**

Complete the high-definition experience with a BRAVIA Sync™ surround sound system or A/V receiver from Sony.

**4 Setup**

Install your TV and connect your sources. See page 9 for sample connection diagrams. To help assure the highest quality for your HD experience, use Sony HDMI (High-Definition Multimedia Interface) cables.

To learn more about HDTV, visit:

**U.S.A.:** [http://www.sony.com/HDTV](http://www.sony.com/HDTV)

**Canada:** [http://www.SonyStyle.ca/hd](http://www.SonyStyle.ca/hd)

This TV displays all video input signals in a resolution of 1,920 dots × 1,080 lines.

The following chart shows the high-definition (HD) and standard-definition (SD) video formats supported by your BRAVIA TV inputs.

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* For supported PC formats refer to the i-Manual.
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After setting up your BRAVIA TV and learning basic operations with this manual, see the built-in manual (i-Manual) for further explanation of the features of your TV.

This TV has a built-in manual (i-Manual). To access the i-Manual, press i-MANUAL on the remote control, and select an item. For details, see page 20 of this manual. Contents of the i-Manual may differ depending on the model/region/area.

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Getting Started

Checking the accessories

- Remote control (1)*1
- Size AAA batteries (2)
- Table-Top Stand (1)*2
- Fixing screws for Table-Top Stand (M5 × 16) (3)
- Assembling screws for Table-Top Stand (M6 × 14) (4) (for KDL-46EX52x)
- Assembling screws for Table-Top Stand (M6 × 14) (3)
  (for KDL-40/32EX52x except KDL-40/32EX521 (Latin American countries models))
- Assembling screws for Table-Top Stand (M5 × 16) (2)
  (for KDL-40/32EX521 (Latin American countries models))
- Hexagon wrench (1)
  (except KDL-40/32EX521 (Latin American countries models))
- Operating Instructions (this manual) and other documents

*1 Please refer to the model name printed on the remote control.
*2 Assembling the Table-Top Stand is required.

Refer to the supplied Table-Top Stand leaflet to assemble the Table-Top Stand.

Inserting batteries into the remote control

1. Remove the protection sheet.
2. Push and lift the cover to open.

Guidelines for Remote Control

- Point your remote control directly at the IR sensor located on your TV.
- Make sure that no objects are blocking the path between the remote control and the IR sensor on your TV.
- Fluorescent lamps can interfere with your remote control; try turning off the fluorescent lamps.
- If you are having problems with the remote control, reinsert or replace your batteries and make sure that they are correctly inserted.
Before setting up your TV

Some TV models are packaged with a detached Table-Top Stand so you can mount your TV to a wall right away. If you are not mounting the TV to a wall, you will need to attach the Table-Top Stand. You will need a Phillips screwdriver (not supplied) and maybe also a hexagon wrench (supplied with some models) and the supplied screws to complete the task. Look for the supplied Table-Top Stand instruction leaflet.

Be sure to consider the following while setting up your TV:

- Disconnect all cables when carrying the TV.
- Carry the TV with the adequate number of people; larger size TVs require two or more people.
- Correct hand placement while carrying the TV is very important for safety and to avoid damage.
- Ensure your TV has adequate ventilation, see page 15.
- For best picture quality, do not expose the screen to direct illumination or sunlight.
- Avoid installing the TV in a room with reflective wall and floor materials.
- Avoid moving the TV from a cold area to a warm area. Sudden room temperature changes may cause moisture condensation. This may cause the TV to show poor picture and/or poor color. Should this occur, allow moisture to evaporate completely before powering the TV on.
- Ensure that there are no objects in front of the TV.
- Do not expose the Presence Sensor to direct sunlight or other strong light, as malfunction may occur.

1: Attaching the Table-Top Stand

Refer to the supplied Table-Top Stand instruction leaflet for proper attachment.

1 Place the TV unit on the Table-Top Stand.

- Do not put stress on the LCD panel or the frame around the screen.
- Be careful to not pinch your hands or the AC power cord when you install the TV unit to the Table-Top Stand.

KDL-46/40/32EX52x (except KDL-40/32EX521 (Latin American countries models))

(Continued)
Detaching the Table-Top Stand from the TV

To detach the Table-Top Stand from the TV, remove the screws fixed in step 2.

- Do not remove the Table-Top Stand for any reason other than to install corresponding accessories on the TV.
- When removing the Table-Top Stand from the TV, lay the display face down on a stable work surface that is larger than the TV.
- To prevent damaging the surface of the LCD display, make sure to place a soft cloth on the work surface.
- When installing the TV on a wall, remove the screws from the rear of the TV. The screws and number of screws depends on the TV model. (They are fastened in the screw holes for wall mounting.) Be sure to store the removed screws in a safe place, keeping them away from children.
- When attaching the Table-Top Stand again, be sure to fasten the screws (previously removed) to the original holes on the rear of the TV.

2: Adjusting the viewing angle of the TV

This TV can be adjusted within the angles as illustrated.

Angle adjustment (Swivel)

- When adjusting the angle, hold the stand with one hand to avoid having the stand slip or TV tip over.

KDL-40/40EX52x (except KDL-40/32EX521 (Latin American countries models))

- If you use an electric screwdriver, set the torque at approximately 1.5 N·m (15 kgf·cm).
Angle adjustment (Tilt)

- Be careful not to pinch your fingers between the TV and stand when adjusting the angle.

KDL-40/32EX521 (Latin American countries models)

3: Connecting the TV

Shown with a Set Top Box with HDMI connection

Recommendation of the F type plug

The one based on the following drawing is recommended about the F type plug. Projection of the inner wire from the connection part must be less than 1.5 mm.

(Reference drawing of the F type plug)
Shown with a Set Top Box with COMPONENT connection

Cable System or VHF/UHF Antenna System

* Signifies a BRAVIA Sync capable device.
** The optical connection is only needed for A/V receivers that do not support ARC (Audio Return Channel).
Shown with HD Basic Connection with Home Theater System

- Rear of TV
- Home Theater System
- Blu-ray Disc/DVD
- Cable/SAT (Dish)
- SD Cable Box or SD Satellite Receiver

*Optical Connection

* The optical connection is only needed for A/V receivers that do not support ARC (Audio Return Channel).

Shown with PC Connection with SD VCR/DVD

- Rear of TV
- PC
- Notebook PC
- Splitter
- VCR/DVD Combo
- Cable/Antenna

Side Panel

KDL-EX523/EX521/EX520
4-267-385-14(1)
4: Securing the TV

Sony strongly recommends taking measures to prevent the TV from toppling over. Unsecured TVs may topple and result in property damage, serious bodily injury or even death.

Preventing the TV from Toppling

- Secure the TV to a wall and/or stand.
- Do not allow children to play or climb on furniture and TV sets.
- Avoid placing or hanging items on the TV.
- Never install the TV on:
  - slippery, unstable and/or uneven surfaces.
  - furniture that can easily be used as steps, such as a chest of drawers.
- Install the TV where it cannot be pulled, pushed, or knocked over.
- Route all AC power cords and connecting cables so that they are not accessible to curious children.

Recommended Measures to Secure the TV

Consider the following measures when securing your TV to a Stand (not supplied).

1 Secure the Stand for the TV.
Make sure the Stand can adequately support the weight of the TV. Use two angle braces (not supplied) to secure the stand. For each angle brace use the appropriate hardware to:
- Attach one side of the angle brace to the wall stud.
- Attach the other side to the Stand.

2 Secure the TV to the Stand.
Use the optional hardware listed as follows (not supplied):
- M4 machine screw (screwed into the TV’s Table-Top Stand)
- A screw or similar (attach it to the Stand)
- Rope or chain (strong enough to support the weight of the TV). Make sure that there is no excess slack in the rope or chain.
An alternative way to secure the TV is with an optional Sony Support Belt Kit.

The length of the M4 machine screw differs depending on the rope or chain diameter. Please refer to below illustration.
Getting Started

Contact Sony Customer Support to obtain the optional Support Belt Kit by providing your TV model name.
• For United States call: 1-800-488-7669 or visit: www.sony.com/accessories
• For Canada call: 1-877-899-7669

3 Anchor the TV to the Wall.
Anchor the TV to the wall by using bolts, wall anchor and chain (or rope).

• Your TV is shipped with screws attached to the rear of the TV depending on the TV model. (They are fastened in the screw holes for wall mounting.) Be sure to remove the upper two screws prior to anchoring the TV on a wall.
• Securing the TV to the stand without securing the TV and the stand to the wall provides minimum protection against the TV toppling over. For further protection, be sure to follow the three measures recommended.

5: Bundling the cables

• Before bundling the cables, remove the cable holder from the AC cover (see step 1 and 2). Reuse the cable holder (see step 3) to bundle the other cables (see step 4).
• Do not bundle the AC power cord together with other cables.

* When installing on the wall, attach the cable holder under the terminals.
6: Running initial setup

1 Complete your cable connections before proceeding with the Initial Setup.
Connect the TV to your nearest power outlet.

2 Press (power) on the TV. The (power) indicator will light green. When you switch the TV on for the first time, the Language menu appears on the screen.

- When you turn on the TV for the first time, the TV requires some internal processing for optimization before you can perform the initial setup. There will be no picture and sound, and the timer indicator on the front of the TV blinks orange for about 40 seconds. Do not turn off the TV during this process. This process has been completed at the factory on some TVs.

3 Follow the instructions on the screen.

- Home mode sets the TV to settings optimized for home viewing (this setting is ENERGY STAR compliant).

4 Select Continue to scan for available channels and enable the Rovi On Screen Guide™ feature. If you receive channels from a cable box or satellite receiver and do not wish to use the TV’s built-in tuner, select Skip. Selecting Skip will disable the Rovi On Screen Guide feature, which is only available when the TV’s tuner is used.

- If you skip the channel scan while in the setup menus, Rovi On Screen Guide will be disabled.

Using a Wall-Mount Bracket

Your TV can be mounted on a wall using a Wall-Mount Bracket (not supplied) out of the box as packaged. If the Table-Top Stand is attached to the TV, the TV may require detaching the Table-Top Stand; see “Detaching the Table-Top Stand from the TV” (page 8).
Prepare the TV for the Wall-Mount Bracket before making cable connections.

For product protection and safety reasons, Sony strongly recommends that you use the Wall-Mount Bracket designed for your TV and the installation should be performed by a Sony dealer or licensed contractor.

- Refer to “Compatible Wall-Mount Bracket Information” (page 30).
- Follow the instruction guide provided with the Wall-Mount Bracket for your model. Sufficient expertise is required in installing this TV, especially to determine the strength of the wall for withstanding the TV’s weight.
• Be sure to use the screws supplied with the Wall-mount bracket when attaching the mounting hooks to the TV set. The supplied screws are designed so that they are 8 mm to 12 mm in length when measured from the attaching surface of the mounting hook. The diameter and length of the screws differ depending on the Wall-mount bracket model. Use of screws other than those supplied may result in internal damage to the TV set or cause it to fall, etc.

8-12 mm

![Diagram of mounting hooks and screws](image)

• Be sure to store the unused screws and Table-Top Stand in a safe place until you are ready to attach the Table-Top Stand. Keep the screws away from small children.

• Read the supplied Safety Booklet for additional safety information.

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**Installing the TV Against a Wall or Enclosed Area**

Make sure that your TV has adequate ventilation. Allow enough space around the TV as shown in the illustration.

**Installed with stand**

![Diagram of TV installed with stand](image)

**Installed on the wall**

![Diagram of TV installed on the wall](image)

Never install the TV set as follows:

- Air circulation is blocked.

![Diagram of TV mounted on wall with blocked air circulation](image)

• Inadequate ventilation can lead to overheating of the TV and may cause damage to your TV or cause a fire.
Using Your BRAVIA TV

Watching the TV

1. Turn on the TV.
   Press (power) on the TV or \( \square \) on the remote control to turn on the TV.

2. Select a TV channel or select an input.

To use the Guide
Press GUIDE to display the Rovi On Screen Guide to view scheduled programs or to select a program to watch. Press again to exit the Guide.

To use 0-9
For example, to enter 2.1, press 2, +, and 1.
### Parts and controls of the remote control

Use the supplied remote control to control your TV. Basic remote control operations are explained here. For details on all of the remote control functions, press **i-MANUAL** and see the built-in manual (i-Manual) (page 20).

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<th>Function</th>
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<td>1</td>
<td>Press to turn the TV on and off from standby mode.</td>
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<tr>
<td>2</td>
<td>i-MANUAL Displays the built-in manual (i-Manual).</td>
</tr>
<tr>
<td>3</td>
<td>SYNC MENU Displays the BRAVIA Sync Menu to operate the BRAVIA Sync-compatible equipment that is connected to the TV.</td>
</tr>
<tr>
<td>4</td>
<td>Moves the on-screen cursor, and confirms the item.</td>
</tr>
<tr>
<td>5</td>
<td>OPTIONS Displays a list of convenient functions and menu shortcuts. The menu items vary based on the current input and/or content.</td>
</tr>
<tr>
<td>6</td>
<td>Color buttons When the color buttons are available, an operation guide appears on the screen.</td>
</tr>
<tr>
<td>7</td>
<td>CH +/-/Number buttons Select channels in the TV mode.</td>
</tr>
<tr>
<td>8</td>
<td>VOL/+/- Adjusts the volume.</td>
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</table>
Selecting various functions and settings (Home Menu)

You can select the features of your TV from the Home menu. See page 19 for the Home menu map.

1 Press HOME.

2 Press ⬅/➡/↑/⬇/ to select items.

To select items in the Home menu (e.g., selecting “Settings”)
① Press ⬅/➡ to select Settings.
The contents of Settings are displayed on the right.
② Press ⬅/➡ to select Picture & Display.
③ Press ⬇ to launch the menu.
According to the screen instruction, press ⬅/➡/↑/⬇ to select items and press ⬇ to confirm.

3 Press HOME to exit.
### Home menu map

After pressing **HOME** on the remote control, following icons are displayed as categories. The categories are available depending on your TV model, region, country and broadcasting conditions.

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<td>Media</td>
<td>You can enjoy photo/music/video content via USB devices or the home network.</td>
</tr>
<tr>
<td>Inputs</td>
<td>You can select equipment connected to the TV.</td>
</tr>
<tr>
<td>Favorites/History</td>
<td>Provides quick access to your frequently used and recently viewed items, such as TV channels, external inputs or your media files.</td>
</tr>
<tr>
<td>Settings</td>
<td>Contains all of the necessary configurations to customize your TV settings.</td>
</tr>
<tr>
<td>Widgets</td>
<td>Provides access to Widgets.</td>
</tr>
<tr>
<td>Applications</td>
<td>You can enjoy various applications such as <strong>Music Search</strong>, <strong>Internet Browser</strong>, etc.</td>
</tr>
<tr>
<td>Qriocity</td>
<td>Provides access to the <strong>Qriocity</strong> online service.</td>
</tr>
<tr>
<td>Internet Content</td>
<td>You can enjoy Internet content services.</td>
</tr>
<tr>
<td>Recommendations</td>
<td>Presents recommendations for programs you may like, based on your viewing history.</td>
</tr>
</tbody>
</table>
Displaying Operating Instructions (i-Manual)

Operating instructions are built into your BRAVIA TV and can be displayed on the screen. To learn more about your TV features, access your i-Manual with the touch of a button.

1. Press i-MANUAL.

2. Press $/\$/>/>/> to navigate and select items.

To select items in the i-Manual:

1. Press $/\$ to select an item. The contents are displayed to the right as the second layer.
2. Press $ to move to the second layer.
3. Press $/\$ to select an item from the second layer. A description of the item is displayed to the right. If a third layer is available, repeat this step to display the details.
4. Press $ to select an item. The content is displayed.
Description of the i-Manual screen

To use the bookmark
The i-Manual has a bookmark function. Pages can be bookmarked with the color buttons, according to the instructions at the bottom of the screen. To access your registered bookmarks, go to the top page of the i-Manual and select Bookmarks.

To memorize the last displayed page
i-Manual memorizes the last displayed page. When in the i-Manual screen, press i-MANUAL to return to the TV screen. If you press i-MANUAL again, the information you saw last time appears. For viewing from the top page of the i-Manual, return to the top page according to the instructions on screen, or press HOME and select i-Manual of Settings in the Home menu.

• Last page memory is automatically reset when you switch the TV to standby mode.
When you connect this TV to the Internet, you can enjoy multiple functions: displaying a photograph that shows its location on the map, enjoying Internet video, etc. For details on the functions, refer to the i-Manual.

- You will need to contract with an Internet service provider to connect to the Internet.

### Preparing a wired network

<table>
<thead>
<tr>
<th>Internet</th>
<th>Modem with router functions</th>
<th>Modem</th>
<th>Internet</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

- For LAN connections, use a Category 7 cable (not supplied).

### Preparing a wireless LAN

**For KDL-46/40/32EX523**

For models with built-in wireless LAN device, you can access the Internet and your home network without the USB Wireless LAN Adapter UWA-BR100.

**For KDL-46/40/32EX521 and KDL-46/40/32EX520**

Wireless LAN Ready lets you easily access the Internet and your home network with the USB Wireless LAN Adapter UWA-BR100 (as of January 2010). By inserting the USB Wireless LAN Adapter into your TV’s USB port, you can easily create a cable-free network.

Before setting up the wireless LAN function of the TV, be sure to set up a wireless LAN router.

- The USB Wireless LAN Adapter is available as an optional accessory, depending on your TV model.
Setting up the Internet connection

Using the network feature you can connect the TV to the Internet. The setup procedure differs depending on the type of network and LAN router. Before setting up the Internet connection, be sure to set up a LAN router. Check your wireless LAN environment using the following chart.

**Wireless LAN**

<table>
<thead>
<tr>
<th>Secure Wireless LAN?</th>
<th>YES</th>
<th>NO</th>
</tr>
</thead>
<tbody>
<tr>
<td>Do you use a wireless LAN router compatible with Wi-Fi Protected Setup (WPS)?</td>
<td>YES</td>
<td>NO</td>
</tr>
</tbody>
</table>

**Wired LAN ➔ Type 4**

* Type 1 is easier to set up if your router has an automatic setting button, e.g. Air Station One-Touch Secure System (AOSS). Most of the latest routers have this function. Check your router.

**Type 1:** Follow the configuration for “Secured Network with Wi-Fi Protected Setup (WPS)”.

**Type 2:** Follow the configuration for “Secured Network without Wi-Fi Protected Setup (WPS)”.

**Type 3:** Follow the configuration for “Unsecured Network with Any Type of Wireless LAN Router”.

**Type 4:** Follow the configuration for “Wired network setup”.

---

**Type 1: Secured network with Wi-Fi Protected Setup (WPS)**

The WPS standard makes security of a wireless home network as straightforward as pressing the WPS button on the wireless LAN router. Before setting up a wireless LAN, check the location of the WPS button on the router and verify how to use it. For security purpose, **WPS (PIN)** provides a PIN code for your router. PIN code is renewed every time you select **WPS (PIN)**.

1. Press **HOME**, then select ➔ **Network** ➔ **Network Setup**.
2. Select **Wireless Setup**.
3. Select **WPS (Push Button)** for Push Button method or **WPS (PIN)** for PIN method.

   > Button name of the WPS may differ depending on the router (e.g. AOSS button).

4. Follow the instructions on the setup screen.

**Type 2: Secured network without Wi-Fi Protected Setup (WPS)**

To set up a wireless LAN, SSID (wireless network name) and security key (WEP or WPA key) will be required. If you do not know them, consult the instruction manual of your router.

1. Press **HOME**, then select ➔ **Network** ➔ **Network Setup**.
2. Select **Wireless Setup**.

(Continued) 23
3 Select Scan, then select a network from the list of scanned wireless networks.

4 Follow the instructions on the setup screen.

* If you use WPS for network setup, the security settings of the wireless LAN router activate, and any equipment previously connected to the wireless LAN in a non-secure status will be disconnected from the network. In this case, activate the security settings of the disconnected equipment and then reconnect. Or, you can deactivate the security settings of the wireless LAN router, and then connect the equipment to a TV in a non-secure status.

Type 3: Unsecured network with any type of wireless LAN router

To set up a wireless LAN, SSID (wireless network name) will be required.

1 Press HOME, then select 🌐 > Network > Network Setup.

2 Select Wireless Setup.

3 Select Scan, then select a network from the list of scanned wireless networks.

4 Follow the instructions on the setup screen.

* Security key (WEP or WPA key) will not be required because you do not need to select any security method in this procedure.

Type 4: Wired network setup

Enter the respective alphanumeric setup values for your router if necessary. The items that need to be set (e.g. IP Address, Subnet Mask, DHCP) may differ depending on the Internet service provider or router. For details, refer to the instruction manuals provided by your Internet service provider, or those supplied with the router.

1 Press HOME, then select 🌐 > Network > Network Setup.

2 Select Wired Setup.

3 Select Auto to set the IP Address and proxy server automatically, or Custom to set them manually.

4 Follow the instructions on the setup screen.

Viewing the network status

You can confirm your network status.

1 Press HOME, then select 🌐 > Network > Network Setup.

2 Select View Network Status.

If you cannot connect to the Internet

Use the diagnostic to check possible causes for network connection failures, and settings.

1 Press HOME, then select 🌐 > Network > Network Setup.

2 Select View Network Status.
3 Select **Check Connection**.
This may take several minutes. You cannot cancel the diagnostic after selecting **Check Connection**.

### Adjusting the server display settings
You can select home network servers to be displayed on the Home Menu. Up to 10 servers can be displayed in the Home Menu automatically.

1. Press **HOME**, then select **Network > Home Network Setup**.
2. Select **Show/Hide Media Servers**.
3. Select the server you want to display on the Home Menu, and adjust the settings.

If you cannot connect to your home network
The TV detects if the server is being correctly recognized when you cannot connect it to your home network. If the diagnostic results indicate a failure, check possible causes, and network connections and settings.

1. Press **HOME**, then select **Network > Home Network Setup**.
2. Select **Media Server Troubleshooting**.
   The server diagnostic starts. When the server diagnostic is complete, the diagnostic result list appears.
Additional Information

Troubleshooting

When the (standby) indicator is flashing, count how many times it flashes (interval time is three seconds).
Press (power) on the TV to turn it off, disconnect the AC power cord, and contact Sony Customer Support (information provided on the front cover) with how many times the indicator flashes.

When the (standby) indicator is not flashing, check the items in the table as follows.
Also refer to “Troubleshooting” in the i-Manual. If the problem persists, contact Sony Customer Support (information provided on the front cover).

<table>
<thead>
<tr>
<th>Condition</th>
<th>Explanation/Solution</th>
</tr>
</thead>
</table>
| There is no picture (screen is dark) and no sound. | • Check the antenna/cable connection.  
• Connect the TV to the AC power, and press (power) on the TV.  
• If the (standby) indicator lights up in red, press I/ on the remote control. |
| Tiny black dots and/or bright dots appear on the screen. | • The screen is composed of pixels. Tiny black dots and/or bright dots (pixels) on the screen do not indicate a malfunction. |
| Some programs cannot be tuned. | • Check the antenna or dish. |
| The TV turns off automatically (the TV enters standby mode). | • Check if the Sleep, Timer, or Idle TV Standby is activated.  
• The Auto Shut-off setting may be set to On. If Auto Shut-off is activated and TV receives no signal, the TV will automatically enter standby mode in 15 minutes. Check Auto Shut-off is activated under Eco feature of this TV. (United States and Canada only)  
• Check if Presence Sensor in Eco is activated. When no viewer is detected in front of the TV for a preset time, the picture automatically turns off, while leaving only the TV sound on. Additionally, after 30 minutes in picture off mode, the TV will switch to standby mode. |
Additional Information

How to Care for Your BRAVIA

Safety is very important. Please read and follow the safety documentation (Safety Booklet) separately provided.

Unplug the TV and other connected equipment from the wall outlet before you begin cleaning your TV.

- Wipe the LCD screen gently with a soft cloth.
- Stubborn stains may be removed with a cloth slightly moistened with a solution of mild soap and warm water.
- If using a chemically pretreated cloth, please follow the instruction provided on the package.
- Never spray water or detergent directly on the TV set. It may drip to the bottom of the screen or exterior parts and enter the TV set, and may cause damage to the TV set.
- Never use strong solvents such as a thinner, alcohol or benzine for cleaning.
- Do not plug in the TV into the wall outlet until the moisture from cleaning has evaporated.

The TV should also be placed on a stable surface to prevent it from toppling over (see page 12). If you have young children or pets at home, check regularly to ensure the TV is securely fastened.

---

Condition | Explanation/Solution
---|---
The remote control does not function. | • Replace the batteries.
• Your TV may be in SYNC mode. Press **SYNC MENU**, select **TV Control** and then select **Home (Menu)** or **Options** to control the TV.
The TV and its surrounding become warm. | • When the TV is used for an extended period of time, the TV and its surroundings may become warm to touch. This is not a malfunction of the TV.
The Parental Lock password has been forgotten. | • Enter 4357 for the PIN code. (PIN code 4357 is always accepted.)

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Specifications

System
Television system
- NTSC: American TV standard
- ATSC (8VSB terrestrial): ATSC compliant 8VSB
- QAM on cable: ANSI/SCTE 07 2000 (Does not include CableCARD functionality)

Channel coverage
- Analog terrestrial: 2 - 69 / Digital terrestrial: 2 - 69
- Analog Cable: 1 - 135 / Digital Cable: 1 - 135

Panel system
LQD (Liquid Crystal Display) Panel

Speaker output
- 10 W + 10 W

Input/Output jacks

CABLE/ANTENNA
- 75-ohm external terminal for RF inputs

VIDEO IN 1/2
- VIDEO / AUDIO

COMPONENT IN
- YPbPR (Component Video) / Signal format: 480i, 480p, 720p, 1080i, 1080p

HDMI IN 1/2/3/4
- HDMI: Video: 480i, 480p, 720p, 720/24p/30p, 1080i, 1080p, 1080/24p/30p
  - Audio: Two channel linear PCM 32, 44.1 and 48 kHz, 16, 20 and 24 bits, Dolby Digital
  - Analog audio input (minijack) (HDMI IN 4 only)
  - ARC (Audio Return Channel) (HDMI IN 1 only)

AUDIO OUT/Headphones
- 500 mVrms (typical)
  - Stereo mini jack / Impedance: ≥ 16 ohms

DIGITAL AUDIO OUT
- PCM/Dolby Digital optical signal

PC IN
- D-sub 15-pin, analog RGB

PC/HDMI 4 AUDIO IN
- Stereo mini jack

LAN
- 10BASE-T/100BASE-TX connector (Connection speed may differ depending on the network environment. 10BASE-T/100BASE-TX communication rate and communication quality are not guaranteed for this TV.)

USB/DLNA
- Refer to the i-Manual for supported format.

Model name KDL-

46EX52x
40EX52x
40EX521
32EX52x
32EX521

Power and others

Power requirement
- 110-240 V AC, 50/60 Hz (U.S.A./Canada 120 V AC, 60 Hz)

Power consumption
- 103 W
- 102 W
- 77 W

in DAM**
- 0.02 kWh/Day

in standby
- Less than 0.2 W with 120 V AC and less than 0.3 W with 240 V AC

Screen size
- (inches measured diagonally)
  - 46 inches
  - 40 inches
  - 31.5 inches
  - 32 (class)

Display resolution
- 1,920 dots (horizontal) × 1,080 lines (vertical)

Speaker

Full range
- 30 × 150 (2)
- 1/16 × 6 (2)

Dimensions with stand
- 1,078 × 690 × 260
- 42 1/4 × 27 1/4 × 10 3/4

without stand
- 1,078 × 690 × 42
- 42 1/4 × 26 × 1 1/16

wall-mount hole pattern
- 300 × 300

Mass

with stand (kg/lb.)
- 14 7/8 / 34.2
- 14 7/8 / 31.8
- 13 7/8 / 30.4
- 10 7/8 / 22.5
- 9 7/8 / 21.8

without stand (kg/lb.)
- 14 7/8 / 31.3
- 11 2/8 / 24.7
- 7 7/8 / 17

Supplied accessories
- See “Checking the accessories” (page 6).
Optional accessories

- Connecting cables
- Support Belt Kit
- Wall-Mount Bracket: SU-WL500
- Camera and Microphone Unit: CMU-BR100
- USB Wireless LAN Adapter

Operating temperature: 32 °F - 104 °F (0 °C - 40 °C)

*1 Except KDL-40EX521 (Latin American countries model).
*2 Latin American countries model.
*3 Except KDL-32EX521 (Latin American countries model).
*4 Download Acquisition Mode (DAM) is used for software updates and/or collecting data for Rovi On Screen Guide.
  • Optional accessories availability depends on its stock.
  • Design and specifications are subject to change without notice.

(Continued)
For customers in Canada
This Class B digital apparatus complies with Canadian ICES-003.

Pour les clients résidant au Canada
Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

FCC Related Information
This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Pursuant to FCC regulations, you are cautioned that any changes or modifications not expressly approved in this manual could void your authority to operate this equipment.

Safety and Regulatory (for models with built-in wireless LAN device)
This equipment complies with FCC/IC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20 cm between the radiator and your body (excluding extremities: hands, wrists and feet).

This device and its antenna(s) must not be co-located or operating with any other antenna or transmitter except Grant condition.

Note
This television includes a QAM demodulator which should allow you to receive unscrambled digital cable television programming via subscription service to a cable service provider. Availability of digital cable television programming in your area depends on the type of programming and signal provided by your cable service provider.

Compatible Wall-Mount Bracket Information
Use the following Sony Wall-Mount Bracket with your TV model.

<table>
<thead>
<tr>
<th>Sony TV Model No.</th>
<th>Sony Wall-Mount Bracket Model No.</th>
</tr>
</thead>
<tbody>
<tr>
<td>KDL-46EX523</td>
<td>SU-WL500</td>
</tr>
<tr>
<td>KDL-46EX521</td>
<td></td>
</tr>
<tr>
<td>KDL-40EX523</td>
<td></td>
</tr>
<tr>
<td>KDL-40EX520</td>
<td></td>
</tr>
<tr>
<td>KDL-32EX523</td>
<td></td>
</tr>
<tr>
<td>KDL-32EX521</td>
<td></td>
</tr>
<tr>
<td>KDL-32EX520</td>
<td></td>
</tr>
</tbody>
</table>

Use with other Wall-Mount Brackets* may cause instability and could result in property damage or injury.

* For instructions on using the Wall-Mount bracket with your TV please go to [http://esupport.sony.com](http://esupport.sony.com) for your TV model and download “Additional Information for Using Sony Wall-Mount Bracket”.

To Customers
Sufficient expertise is required for TV installations. Be sure to subcontract the installation to a Sony dealer or licensed contractor and pay adequate attention to safety during the installation.
For Your Convenience

<table>
<thead>
<tr>
<th>Online Registration:</th>
<th>Be sure to register your TV.</th>
</tr>
</thead>
<tbody>
<tr>
<td>United States</td>
<td><a href="http://productregistration.sony.com">http://productregistration.sony.com</a></td>
</tr>
<tr>
<td>Canada</td>
<td><a href="http://www.SonyStyle.ca/registration">http://www.SonyStyle.ca/registration</a></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Software Updates:</th>
<th>Your TV is capable of receiving software updates. For the latest information about software updates for your TV, visit:</th>
</tr>
</thead>
<tbody>
<tr>
<td>United States</td>
<td><a href="http://www.sony.com/tvsupport">http://www.sony.com/tvsupport</a></td>
</tr>
<tr>
<td>Canada</td>
<td><a href="http://www.sony.ca/support">http://www.sony.ca/support</a></td>
</tr>
</tbody>
</table>

NOTE: If your TV is connected to the Internet, you can check for software updates by selecting Settings, Product Support and then Software Update.