**About the manuals**

- **Quick Start Guide**
  - How to Use Your “WALKMAN”
  - About the manuals

- **User Guide**

**Use when connecting your “WALKMAN” to the cradle (not supplied), etc.**

**WALKMAN Guide**

**Media Go**

**From CDs, etc., using Media Go**

**Transferring Music**

- Use [Program Files(x86)] may be displayed depending on the computer OS.

- After executing [Setup.exe], you can use the free space in the [Storage Media] folder installed to your computer. The backup data is preserved in the following [C] drive on your computer by the default setting.

- After installing, delete [Setup.exe] file and [Install] folder from your computer on which to install, and follow the above procedure from step 1 to [Backup] folder on the computer to your “WALKMAN.” Connect your “WALKMAN” to your computer.

**Turning your “WALKMAN” On and Off**

1. Press any button.

The software is stored in the built-in flash memory of your “WALKMAN,” and for details on how to install, refer to “How to Install the Bundled Software (User Guide included).” For details, refer to “How to Install the Bundled Software (User Guide (HTML document) which you can view from the WALKMAN Guide.”

**Contents**

- About Windows Operating System
- Software
- Quick Start Guide (this manual)
- Attachment (1)
- USB cable (1)
- Speaker (RDP-NWT16) (1) (NWZ-E463K/E464K only)
- Earbuds (Size S, L) (1) (NWZ-E463/E464/E465/E463K/E464K only)
- Headphones (1)
- “WALKMAN” (1)
- Guide included)
- Use when connecting your “WALKMAN” to the cradle (not supplied), etc.
- WALKMAN Guide (also included)
- Media Go

**Hint**

- The bundled items differ depending on the country/region of purchase.
- The WALKMAN Guide includes the following items:

**Note**

- “WALKMAN” support “WM-DRM” contents.

**Transferring Music**

1. Connect your “WALKMAN” to your computer.

2. Select the following mode with the computer (your computer or computer (WALKMAN)).

3. Double-click [Setup.exe].

4. Follow the on-screen instructions.

5. Double-click the WALKMAN Guide on the desktop of your computer.

**How to Install the Bundled Software**

1. Connect your “WALKMAN” to your computer.

2. Select the following mode with the computer (your computer or computer (WALKMAN)).

3. Double-click [Setup.exe].

4. Follow the on-screen instructions.

5. Double-click the WALKMAN Guide on the desktop of your computer.

**How to Use Your “WALKMAN”**

1. Double-click the WALKMAN Guide.

The WALKMAN Guide includes the following:

- “Supported file format” in the User Guide (HTML document) which you can view from the WALKMAN Guide.

**Hint**

- The install wizard appears.

- The backup data is preserved in the following [C] drive on your computer by the default setting.

- You can start the WALKMAN Guide and Media Go from the [start] menu (displayed by “WALKMAN” on the backside.

**Charging the Battery**

1. Connect the WALKMAN to your computer.

2. The [Storage Media] folder appears on the desktop.

3. Click “WALKMAN” icon on the [Storage Media] folder.

4. Select the following order with the computer.

5. When you execute [Setup.exe], the [Setup.exe] file stored in the C: \ Program Files* 

---

* [1] 

[2] 

[3] 

[4] 

[5] 

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**About Windows Operating System**

- Make sure that the OS is Windows XP (Service Pack 3 or later), Windows Vista*.

**About the manuals**

- Quick Start Guide
  - How to Use Your “WALKMAN”
  - About the manuals

- User Guide
  - “Supported file format” in the User Guide (HTML document) which you can view from the WALKMAN Guide.

**Software**

- Quick Start Guide (this manual)
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### Parts and Controls

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### Troubleshooting

#### Symptom
- USB connector on your computer may have a problem.
- A USB hub is being used.
- The USB cable is not connected to a USB connector on your computer properly.
- The operating system installed on the computer is not supported.
- The computer is not on.
- The battery is charged in an ambient temperature outside the range of 5 °C (41 °F) to 35 °C (95 °F).
- The battery is not charged.
- The battery cannot charge the player.
- The battery cannot be operated.
- The battery is low.
- The battery cannot power the Walkman.
- The battery can only be used for a short time.
- The Walkman does not turn on.
- The Walkman does not turn on when the battery is charged.
- The Walkman does not turn on when the battery is low.
- The Walkman does not turn on when the battery is charged. (The Walkman cannot be operated.)

#### Resolution
1. Disconnect the USB cable, and then reconnect it.
2. Depending on the conditions under which your Walkman was purchased, refer to the conditions of use for the Walkman.
3. To charge your Walkman, connect your Walkman to your computer using the USB cable (supplied). (The Walkman cannot be charged via a USB hub.)
4. Use the supplied USB cable.
5. Disconnect the USB cable, and then reconnect it.
6. When initialization finishes, [Memory formatted.] appears.
7. To initialize (format) your Walkman, execute, and the [Setup.exe] does not execute, and the bundled software, bundled software, bundles, and bundled software, bundles, cannot be operated.
8. Install the bundled software after installing Windows Media Player, refer to the following web site:
9. When you use your Walkman for the first time, or when the battery is low, it may take your Walkman a long time to recognize your Walkman.
10. At a high volume outside sounds may become inaudible. Avoid listening to the Walkman at a high volume outside.
11. At high volume, prolonged listening to the personal audio player can cause hearing damage.

### Precautions
- Do not expose the batteries (battery pack or batteries installed) to excessive heat such as fire or the like.
- If you have any questions or issues with this product, or would like information on compatible items with this product, visit the following web sites.
- For the latest information

### Owner's Record

- Serial No. ________________________
- Model No. ________________________

For United States customers: Non-applicable in Canada, including Quebec. For Canada, see "For the latest information."

At high volume, prolonged listening to the personal audio player can cause hearing damage.