How to Install the Supplied Software

Installing WALKMAN Guide and Media Go (for Windows)

1. Connect your WALKMAN to a running computer using the USB cable supplied.

2. Select the following from the desktop menu on your computer:
   - (Windows XP) [Start] \ [All Programs] \ [SONY] \ [WALKMAN Guide] \ [Install] \ [WALKMAN Guide] and Media Go Installer
   - (Windows 7/8) [Start] \ [All Apps] \ [SONY] \ [WALKMAN Guide] \ [Install] \ [WALKMAN Guide] and Media Go Installer

3. Double-click [Setup.exe] to start the installation.

4. Follow the on-screen instructions.

   After the installation completes, the WALKMAN Guide and Media Go shortcuts appear on the desktop of your computer.

Installing the Help guide (for Mac)

1. Connect your WALKMAN to a running computer using the USB cable supplied.

2. On the computer, select [WALKMAN] in the dock, then open the [FOR_MAC] folder.


4. Follow the on-screen instructions.

   After the installation completes, the HelpGuide alias (shortcut) appears on the desktop of your computer.

About the Operating System and Media Go

- Media Go supports Windows XP(Service Pack 1 or later) or Windows 7, Windows 8, and Windows 10.
- Media Go supports Mac OS X v10.6 or later.
- Windows Media Player information from the following web site: http://support.microsoft.com/

About the manuals

For detailed information and operating instructions, refer to the Help guide how to install the supplied software.

This Quick Start Guide only describes the basic operating instructions and about the package contents.

Note

You can install the supplied software on another computer through the following procedure even if you delete the [Setup.exe] file by formatting the built-in flash memory of your Walkman.

1. Connect your Walkman to a running computer using the USB cable supplied.
2. On the computer, select [WALKMAN] in the dock, then open the [FOR_WINDOWS] folder of your Walkman.
3. Copy the [Setup.exe] file to your computer.
   - Make sure that the OS is Windows XP (Service Pack 3 or later), Windows Vista* (Service Pack 2 or later), Windows 7*, Windows 8, and Windows 10.
- You can install the supplied software on another computer through the following procedure even if you delete the [Setup.exe] file by formatting the built-in flash memory of your Walkman.

Hint

If [Setup.exe] does not start, copy the [Setup.exe] file to your computer on which you want to install the software and follow the above procedure.
About volume information (Only for countries/areas complying with European Directives)

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Troubleshooting

If your Walkman does not function as expected, try the following steps to resolve the issue.

1. Find the symptoms of the issue in “Troubleshooting” in the Help of each software. If you cannot confirm your symptoms, try the following steps.

2. Connect your Walkman to your computer to charge the battery.

3. If you do not want to cancel your volume immediately, cycle the battery.

4. Charge the battery for about 5 minutes to display the message after making sure the Walkman is not being played back.

5. If there is no song, video, etc. is being played back.

6. Before resetting your Walkman, check that no song, video, etc. is being played back.

7. You cannot charge the battery when the Walkman is not functioning.

8. To turn on/off the Walkman, press and hold the power button until the image opens. Charge the battery in an ambient temperature of 5 °C (41 °F) to 35 °C (95 °F).

9. About the customer support Web sites, see “For the latest information”.

10. To look up information on the status, refer to the Help guide (HTML document), and try any corrective actions listed.

11. If your Walkman does not function as expected, try the following steps to resolve the issue.

12. If you press and hold this button except during pause, all operation buttons are disabled (HOLD function). To cancel this function, press and hold this button again.

13. If you press and hold this button during pause, the screen turns off and your Walkman enters stand by mode.