LIMITED WARRANTY
U.S. and Canada only – 1 year

Sony Electronics Inc. solely for purchase made in the United States and Sony of Canada Ltd. solely for purchase made in Canada (collectively “Sony”) warrants this product against defects in material or workmanship for the period of time stated above for the original end user (the “Warranty Period”). Pursuant to this Limited Warranty, Sony will, at its option, (i) repair the product using new or refurbished parts or (ii) replace the product with a new or refurbished/refurbished product of the same (or similar) model. For purposes of this Limited Warranty, “refurbished” or “refurbished/refurbished” means a product or part that has been returned to its original specifications. Subject to the terms of this Limited Warranty, the exclusive remedies. Sony does not warrant that the operation of the product will be uninterrupted or error-free.

Term: For the time period set forth above from the original date of purchase of the product when purchased directly from Sony or Sony authorized dealer (To determine if a dealer is in the Sony authorized dealer network, US: call 1-800-772-8942, Canada: call 1-800-561-5505; or www.sony.com/dealerlookup). If the product was purchased from a retailer, contact Sony directly), Sony will, at its option, repair or replace a new, reconditioned/refurbished product or part, any product or part determined to be defective.

This Limited Warranty covers only the hardware components packaged with the product. It does not cover any separable accessories, technical assistance for hardware or software usage and it does not cover any software products whether or not contained in the product, and other included content; any such software or other included content is provided “AS IS” unless expressly provided for your End User License Agreement or End User License Agreement(s) is/are included with the product for Your rights and obligations with respect to the software or other included content. If You purchased an extended service plan, please refer to the service plan for the coverage, duration and terms of service. Extended service plans are not governed by this Limited Warranty.

To obtain warranty service, You must deliver the product, in either its original packaging or packaging affording an equal degree of protection to a Sony authorized service center together with a dated purchase receipt in order to obtain warranty service. Sony cannot guarantee that it will be able to repair any product under the warranty or make a product exchange within 90 days of the original purchase. If a customer living within a 50km radius of an authorized Sony service facility, provided the residence can be accessed by an on-road service vehicle. Such access must be assured by You at your own expense and at your own risk. Sony is not responsible for, and this Limited Warranty does not cover, any damage arising from a failure to operate the product within its intended uses, or otherwise follow the operating instructions relating to the product. This warranty does not cover any labor or parts costs you incur relating to repairs or services from providers/servicers other than from a Sony authorized service center. This Limited Warranty only covers product issues caused by defects in material or workmanship during ordinary consumer use. This Limited Warranty does not cover products purchased from sources other than Sony or a Sony authorized dealer (including non-authorized online sales sites) due to: (a) outdoor exposure and other acts of nature; (b) power surges; (c) accidental damage; (d) abuse; (e) limitations of technology; (f) cosmetic damage; (g) contact with liquid, heat, humidity or perspiration, sand, smoke, or foreign materials; (h) damage, malfunction and/or loss to product resulting from use of parts or supplies not sold or authorized by Sony; (i) damage, malfunction and/or failure to product resulting from servicing not authorized or performed by Sony or a Sony authorized servicer; (j) damage performed by computer or internet viruses, bugs, worms, or Trojan Horses; (k) malfunction or any removable media or parts, data, software or other included content; (l) any product where the factory-applied serial number has been altered or removed from the product. Further, to the extent this product incorporates use of a display, please note that a display contains hundreds of thousands of individual pixels, and displays typically contain a small number of pixels that do not function properly. This Limited Warranty does not cover up to 0.1% pixel defects (small or picture-in-picture objects that are dark or incorrectly illuminated) applicable and in effect when the claim is filed. You may get a copy of AIA’s Rules by contacting AIA at (800) 778-7879 or visiting www.aia.org. The filing fees to begin and carry out arbitration will be shared between You and Sony, but in no event shall Sony fees ever exceed the amount allowed by the special rules for Consumers Disputes provided for by AAA, at which point Sony will cover all additional administrative fees. You are responsible for your own legal expenses, including those of your legal advisor, as well as their fees and expenses of the arbitration when appropriate pursuant to the Rules. Unless You and Sony agree differently, the arbitration will take place in the county and state where You live, and applicable federal or state law shall govern the substance of any dispute during the arbitration. However, the Federal Arbitration Act, 9 U.S.C. § 1, et seq., will govern the arbitration itself and not any state law on arbitration. The arbitration will be in writing and binding and final, except for a limited right of appeal under the Federal Arbitration Act.

For purchases made in the UNITED STATES:
Visit Sony’s Website: www.sony.com/support
Or call the Customer Experience Center: 1-800-222-SONY (7669)
To register Your product or for contact information to purchase accessories or parts go to Sony’s Website

For purchases made in CANADA:
Visit Sony’s Website: www.sony.ca/support
Or call the Customer Experience Center: 1-877-899-SONY (7669)
To register Your product or for contact information to purchase accessories or parts go to Sony’s Website

On-site service for televisions of certain dimensions may be available for a customer living within a 50km radius of an authorized Sony service facility, provided the residence can be accessed by an on-road service vehicle.

Repair/Replacement Warranty: This Limited Warranty shall apply to any repair, replacement part or replacement, reconditioned or refurbished product for the remainder of the original Limited Warranty period or for ninety (90) days, whichever is longer. Any part or product replaced under this Limited Warranty will become the property of Sony. Any replacement, reconditioned or refurbished product provided under this Limited Warranty may, at Sony’s option, vary in color and/or cosmetic design from the original product and may not include any original engraving or similar customization/personalization.

Some jurisdictions do not allow the exclusion of limitation of incidental or consequential damages, or allow limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to You. This Limited Warranty gives You specific legal rights and You may have other rights which vary from jurisdiction to jurisdiction.

For purchases made in the U.S.: Read the following Dispute Resolution/Arbitration provision carefully. It details Your rights and instructions should a dispute related to the product arise.

What Happens If We Have A Dispute: Should a dispute or claim arise related to the product, Your purchase and/or use of the product, the terms of this Limited Warranty, or any service provided under the terms of this Limited Warranty may bring an action in small claims court or ("Dispute"). You and Sony agree that the Dispute shall be resolved exclusively through binding arbitration. YOU UNDERSTAND AND ACKNOWLEDGE THAT BY AGREEMENT TO ARBITRATION, YOU ARE GIVING UP THE RIGHT TO LITIGATE (OR PARTICIPATE IN AS A PARTY OR CLASS MEMBER) IN ANY COURTS IN COURT. You also agree that any DISPUTE RESOLUTION PROCEEDING WILL ONLY CONSIDER YOUR INDIVIDUAL CLAIMS, AND BOTH PARTIES AGREE NOT TO HAVE ANY DISPUTE HEARD AS A CLASS ACTION, REPRESENTATIVE ACTION OR PREPARED ATTORNEY GENERAL ACTION. Despite the above, You have the right to litigate any Dispute on an individual basis in small claims court or other similar court of limited jurisdiction, to the extent that issue at issue does not exceed $15,000, and as long as such court has proper jurisdiction and all other requirements (including the amount in controversy) are satisfied.

Arbitration. To begin Arbitration, either You or Sony must make a written demand to the other for arbitration. The Arbitration will take place before a single arbitrator. The arbitration will be administered in keeping with the Expedited Procedures of the Commercial Arbitration Rules and the Supplementary Proceedings for Consumer Cases of the American Arbitration Association (“AAA”). The arbitration will follow the AAA’s Arbitration Procedure in effect at the time the claim is filed. The arbitration will be administered by the AAA, 1633 Vasco Rd., Suite 100, San Jose, CA 95111. The AAA shall not have a role in the Arbitration, and this arbitration will be governed by the laws of the State of California. The arbitrator will be a neutral third party selected by the AAA. The arbitrator will not have any financial interest in the outcome of Your case or in any similar cases, and will have no financial interest in the AAA. The arbitrator will be bound by the applicable law of the State of California, and the arbitrator will have the power to grant any relief that would be available in court. The arbitrator's decision is final and binding and may be entered as a judgment in any court of competent jurisdiction. The arbitrator will be experienced in computer and consumer products disputes.

Opt-Out Instructions. IF YOU DO NOT WISH TO BE BOUND BY THE BINDING ARBITRATION PROVISION, THEN: (1) You must notify Sony in writing within 30 days of the date that You purchased the product; (2) Your written notice must be mailed to Sony Electronics Inc., 1633 Vasco Rd., Suite 100, San Jose, CA 95111, Attn: Legal Department; AND (3) Your written notice must include (a) Your NAME, (b) Your ADDRESS, (c) the DATE You purchased the product, and (d) a clear statement that “YOU DO NOT WISH TO RESOLVE DISPUTES WITH ANY SONY ELECTRONICS ENTITY THROUGH ARBITRATION AND/OR BE BOUND BY THE CLASS ACTION WAIVER.”

Opting out of this dispute resolution procedure will not affect the coverage of the Limited Warranty in any way, and You will continue to enjoy the benefits of the Limited Warranty.

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GARANTIE LIMITÉE
É.-U. et Canada uniquement – 1 an


Pour obtenir un service de garantie, veuillez contacter le centre de service autorisé le plus proche ou Sony. Vous devrez présenter le produit dans son emballage original ou dans un emballage offrant le même niveau de protection équivalent, accompagné d'un reçu daté datant de l'achat ou d'un mandat émis par le vendeur. Sony n'est pas responsable de la perte des données. Il est recommandé de sauvegarder régulièrement vos données avant d'envoyer le produit. 

Prenez toutes les dispositions prévues par votre contrat de location ou service pour transporter le produit. 

Garantie de réparation/remplacement : Cette garantie s'applique à toute pièce de rechange ou entretien nécessaire pour la réparation du produit. 

Limitations des dommages-intérêts : Sony ne peut pas être tenu responsable de dommages ou pertes liés à l'utilisation de la garantie. 

Durée des garanties ou des conditions implicites : Lors de l'utilisation de l'appareil, si un incident survient, veuillez contacter le centre de service autorisé le plus proche ou Sony. Vous devrez présenter le produit dans son emballage original ou dans un emballage offrant le même niveau de protection équivalent, accompagné d'un reçu daté datant de l'achat ou d'un mandat émis par le vendeur. Sony n'est pas responsable de la perte des données. Il est recommandé de sauvegarder régulièrement vos données avant d'envoyer le produit. 

Consignes d'arbitrage : Pour commencer l'arbitrage, vous ou Sony devez faire une demande d'arbitrage écrite à l'autre partie. L'arbitrage aura lieu dans un cadre arbitral. 

Consignes d'exclusion : Si vous NE SOUHAITEZ PAS être CONTRAIRE Par la CONDAMNATION OBLIGATOIRE, ALORS : (1) Vous devez en former une à Sony par écrit dans les 30 jours à compter de la date d'achat du produit; (2) Votre notification écrite doit être envoyée par courrier à Sony Electronics Inc., 16588 Via Espirito, MZ 105, San Diego, CA 92127, à l'attention de : Service juridique ; ET (3) Votre notification écrite doit contenir tous les frais et dépenses occasionnés par l'arbitrage. 

Décret : Vous ne pouvez pas, à la suite de cette procédure de résolution des différends, vous soumettre à une couverture de la garantie limitée et vous continuerez à bénéficier des avantages de la garantie limitée.

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