Parts and Controls
The following shows the parts and controls referred to in the Notes on Use section of this document. For the locations of any other parts and controls and their features, please refer to the Help Guide.

![Diagram of aibo's parts](image)

**WARNING**
To reduce fire or shock hazard, do not expose the unit to rain or moisture.

**IMPORTANT SAFETY INSTRUCTIONS**
-SAVE THESE INSTRUCTIONS

**DANGER TO REDUCE THE RISK OF FIRE OR ELECTRIC SHOCK, CAREFULLY FOLLOW THESE INSTRUCTIONS**

If the shape of the plug does not fit the power outlet, use an attachment plug adaptor of the proper configuration for the power outlet.

**CAUTION**
Observe the following cautions, as there may be a risk of heat generation, fire, or explosion.
- Lithium-ion battery is built into the product.
- Charge the product by the designated charging method.
- Do not place the product in or near fire, such as near a fireplace, or put the product in a microwave.
- Do not leave the product in a car in hot weather.
- Do not store or use the product in a hot and humid place such as in a sauna bath.
- Do not disassemble, crush or place the product.
- Do not expose the product to excessive shock such as dropping from a high place.
- Do not expose the product to high temperatures above 60 °C (140 °F).
- Keep the product dry.
- Dispose of the product appropriately.
- Charge the product by the designated charging method in the instruction manual.
- Do not expose to extremely low temperatures of -20 °C (-4 °F) or lower or extremely low pressures of 11.6 kPa or lower.

Use of a nearby wall outlet (wall socket) when using the AC Adaptor. If any malfunction occurs, disconnect the plug from the wall outlet (wall socket) immediately to disconnect from the power source.

Use of optical instruments with this product will increase eye hazard.

Use of controls or adjustments or performance of procedures other than those specified herein may result in hazardous radiation exposure.

CLASS I LASER PRODUCT
This unit complies with EC/EN 60825-1:2014-05 Ed. 3.0 and IEC/EN 60825-1:2014-05 Ed. 3.0

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment and meets the FCC radio frequency [RF] Exposure Guidelines.

The following FCC IDs have been tested and found to comply with FCC radiation exposure limits in all operating modes and orientations of the host platform.

**FCC ID:** W8R890101

This device and its antenna(s) must not be co-located or operated in conjunction with any other antenna or transmitter except Grant Condition. Users are not permitted to modify this transmitter device. Any unauthorized changes made to this device could void your authority to operate this device.

Supplier’s Declaration of Conformity Trade Name: SONY
Model: AL001
Responsible Party: Sony Electronics Inc.
Address: 16335 Via Esprillo, San Diego, CA 92127 U.S.A.
Telephone Number: 858-942-2230

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

On the packaging material
Please retain the packaging material. If needed, it provides a secure means of transportation for your aibo.

When turning off aibo in case of emergency
Press and hold the power button at the back of the neck for 2 seconds or longer to turn off aibo. If this does not work, press and hold the power button for 10 seconds or longer to forcibly turn it off. Forced power off may cause loss of data and settings.

On handling aibo
- Do not place aibo on a place from which aibo may fall or on an unstable place, for example, with vibration or an uneven surface.
- aibo may fall or fall over, resulting in a physical injury or a malfunction of aibo.

- Do not place fragile or dangerous objects around aibo.
- aibo moves around on its own and may cause damage to your property or a freak accident.

To avoid injury
- Do not step your feet, fingers or exposed skin around aibo’s movable parts. Your hands, fingers or skin may get caught between aibo’s body and parts, resulting in a physical injury.
- Do not lift or raising around aibo by grasping its head, ear, tail, forepaw, back paw, or lion. Also, do not treat any of these aforementioned parts.
- Moving any of aibo’s movable parts beyond its limit may break the part, resulting in a physical injury.
- aibo’s ears and tail come off from the body when they are forcefully pulled. This is designed for safety and does not indicate a failure. For attaching the removed ears and tail back to the body, refer to the Help Guide.

- Do not use aibo outdoors to avoid ingress of water or foreign matters. Such ingress may cause a malfunction of aibo.
- Do not use aibo on a hard floor, such as a concrete or asphalt floor, to avoid the risk of scratching aibo or its malfunction.
- Do not use aibo on a slippery floor or a sharp carpet, aibo may slide off or move forward. It is recommended that you use aibo on a wooden floor or a carpet with short threads.
- Do not exert excessive force on aibo to prevent its activities.
- Keep aibo’s movable parts free of anything that can restrict their movements, such as a sticker or a ribbon.
- Do not lubricate aibo’s movable parts.
- Do not allow a strong physical impact (e.g. dropping aibo) or exert excessive force (e.g. putting a heavy object on aibo) on aibo to avoid the risk of malfunction.

Notes on Use

Owner’s Record
Record the model and serial number [which are located behind the lid on aibo’s torso] in the space provided below. Refer to these numbers whenever you call your Sony dealer regarding this product.

Model No. ERS-1000
Serial No. [ ]

Charging station

![Diagram of charging station](image)

Documentation for aibo

Startup Guide
Provides information needed for starting your life with aibo. Please read the document first.

Safety Guide (this document)
Provides specifications and precautions to ensure safe use.

Help Guide [With Manual]
Provides specifications concerning communication with your aibo and its growth. Please access this documentation with your smartphone or computer.


FOR YOUR SAFETY

Safety Guide

![Diagram of aibo](image)

FOR YOUR SAFETY

Owner’s Record

Record the model and serial number [which are located behind the lid on aibo’s torso] in the space provided below. Refer to these numbers whenever you call your Sony dealer regarding this product.

Model No. ERS-1000
Serial No. [ ]

Charging station

![Diagram of charging station](image)
On handling the AC adapter

- Use the supplied AC adapter with the charging station. Use of any AC adapter other than the supplied one will cause a malfunction of aibo.
- For connecting the AC adapter to a power source, use an AC outlet that is easy to access. When you use a power cord, it is wise to use an AC outlet near the aibo. Immediately unplug the power cord from the AC outlet to cut the power supply.
- The supplied AC adapter is exclusively designed for use in USA. Do not use the adapter in any other countries or regions, or with any other voltages.
- Do not connect the AC adapter to an electronic voltage transformer designed for travelers to avoid the risk of head generation or a malfunction of the adapter.
- When you leave home, for example, for vacation and do not intend to use the supplied AC adapter, unplug the adapter for an extended period of time, unplug the power cord from the AC outlet, and store the adapter in a cool place.
- The supplied power cord is exclusively designed for aibo’s charging station. It should not be used for any other electronic devices.

Notes on the Auto photo/streaming feature of aibo

- Do not use the Auto photo/streaming feature in compliance with the moral standards.
- Taking photos of others and/or making such photos open to the public may result in a violation of privacy or portrait right. Before you take photos of others, be sure to obtain their consent.

On handling the SIM card

- The SIM card in aibo is solely provided for use with aibo. Do not use it with any other products.
- When you remove the SIM card from aibo, be sure not to mishandle it and watch over small children to prevent them from swallowing the card.
- For removing the SIM card, refer to the Help Guide.

On cleaning

- When aibo or the charging station is soiled with small particles and dust, gently wipe them off with a dry, soft cloth.
- Do not use any volatile agent, such as alcohol or paint thinner, to avoid damaging the finish.

On Wi-Fi communication

- Please be advised that you are expected to pay any necessary costs for connecting aibo to a Wi-Fi network.

On data compensation

- In the event that your data is not recorded and/or unavailable for retrieval due to some malfunction of aibo or a communication error, please be advised that Sony assumes no liability for compensating lost data.

About Software

Information about aibo’s system software

By updating the system software, you can add new features to aibo, improve user experience of aibo, and enhance security of aibo. Please use the dedicated app. My aibo, to keep your aibo up-to-date.

Information about the third-party software

The entertainment robot, aibo, contains the software that includes software components publicly available as the source code or as free software or its derivative granted for use under the license agreement imposed by the software right holder other than Sony Group Corporation (hereinafter referred to as “third-party software”). To use any third-party software, you are bound to comply with its license agreement. The license agreement of each third-party software is provided on the website at the following URL. You are advised to visit this website for more information, refer to the Help Guide.

http://cos.sony.net/License/IRS-1000/

Some of the third-party software is applicable to GNU General Public License (GPL) or GNU Lesser General Public License (LGPL) described on the website at the above URL. With compliance to the GPL/LGPL conditions, you are entitled to obtain, alter, and distribute the software code of such software. The software code of each of such software is provided on the website at the following URL. To download the software code, access the website and select “IRS-1000”.

http://www.cosy.net/Products/Linux/

Please use the above website to download the software code.

Specifications

aibo

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<tr>
<th>Movement parts</th>
<th>Height</th>
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<th>Neck</th>
<th>1 axis</th>
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<td>Forepaws/Back paws</td>
<td>4 axes</td>
<td>3-axis</td>
<td>3-axis</td>
<td></td>
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</tr>
<tr>
<td>Tail</td>
<td>2 axes</td>
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<td></td>
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<td>Ears (2)</td>
<td>1 axis</td>
<td></td>
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<td></td>
</tr>
<tr>
<td>Loin</td>
<td>1 axis</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Head</td>
<td>3 axes</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Forepaws/Back paws</td>
<td>3 axes</td>
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</tr>
<tr>
<td>Loin</td>
<td>1 axis</td>
<td></td>
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<td></td>
<td></td>
</tr>
<tr>
<td>Mouth</td>
<td>1 axis</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Power supply

- Voltage: 19.5 V DC
- Current: 2.3 A

Charging station (Charging stand, Charging mat)

- Voltage: 19.5 V DC
- Current: 2.3 A

About handling personal information and others

About handling personal information and others

When transferring or Disposing of aibo

When you wish to transfer or dispose of your aibo, you are strongly advised to delete the data, including personal information, by selecting “Settings” > “[Install aibo]” from the menu on the dedicated app, My aibo. If you transfer or dispose of your aibo without deleting the data, the personal information can be viewed and/or used by a third party.

Note

Sony assumes no liability for any damage or loss that you may suffer as a result of such a fall or collision.

Supplied accessories

- SIM card (incorporated in aibo)
- Charging stand (CH5-100)

The charging stand is attached to the charging mat via AC adapter.

Power cord:

- Power cord
- Flat plug
- Rated voltage:
- 100 - 240V AC
- Frequency: 50 - 60 Hz
- Output voltage: 19.5 V DC
- Connect voltage: 5 - 35 °C (41 - 95 °F)

When you transfer or dispose of your aibo, you are bound to comply with the license agreement imposed by the third-party software. The license agreement of each third-party software is provided on the website at the following URL. You are advised to visit the website and read each and every license agreement.

http://www.sony.net/Products/Linux/

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About Wi-Fi

“Wi-Fi” is a registered trademark of the Wi-Fi Alliance in the U.S. and other countries and regions.

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