START HERE
Startup Guide

aibo
ENTERTAINMENT ROBOT
ERS-1000
Before starting your life with aibo, please prepare by following three steps.

1. Get ready for your life with aibo.
2. Wake up aibo.
3. Set up aibo with the My aibo app.
1
Get ready for your life with aibo.
aibo's belongings

- Charging stand
- Charging mat
- AC adapter
- Power cord
- Pink ball
- Product key
- Safety Guide
- Startup Guide (this document)
What you will need

Smartphone or computer

Wi-Fi network (recommended)
Wake up aibo.
Lay down aibo on a flat floor with its paws all pointing straight ahead.
Press and hold the power button at the back of the neck for 2 seconds. The status LED lights in green and aibo is turned on. Wait for a while until aibo starts to move.
When aibo gets up and barks twice, proceed to “3. Set up aibo with the My aibo app.” on page 18.
What if the status LED lights in red and goes out?

The remaining battery power is too low for aibo to wake up. See “What if aibo does not wake up?” on page 11 and charge the battery.
What if aibo does not wake up?
Place the charging stand on the charging mat so that the ▲ marks are aligned with each other, and then slide the charging stand in the direction of the arrow until it clicks into place.
Connect the AC adapter to the charging mat, and then connect the AC adapter and an AC outlet with the power cord.
Lay down aibo on the charging mat so that the charging pins on the torso are engaged with the charge connector on the charging stand.
Be sure to allow for clearance around the charging mat as shown below.
When aibo is properly laid down, the battery starts charging and the status LED lights in orange.
When the battery is sufficiently charged, the status LED turns green. Go back to “2. Wake up aibo.” on page 6 and continue with the preparatory steps.
Set up aibo with the My aibo app.
The My aibo app is necessary for you to communicate with your aibo and is available for smartphones and computers.
Install the My aibo app to your smartphone or computer. You can find the app by accessing the following URL, or search the app store for “My aibo.”

http://aibo.com/myaibo
Follow the on-screen instructions to sign into the My aibo app. Input your product key or scan the QR code with your phone to begin setting up your aibo.
To find out how to raise aibo

See the Help Guide (Web manual) available on the Internet with your smartphone or computer.

http://rd1.sony.net/help/aibo/ers1000/en-us/
When you need help

Read the frequently asked questions and the latest support information on the online support page.

https://esupport.sony.com/