Important information

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Sony Consumer Web site
At www.sonymobile.com/support there is a support section where help and tips are only a few clicks away. Here you will find the latest computer software updates and tips on how to use your product more efficiently.

Service and support
You have access to a portfolio of exclusive service advantages such as:
• Global and local Web sites providing support.
• A global network of Contact Centers.
• An extensive network of Sony service partners.
• A warranty period. Learn more about the warranty conditions in the Limited Warranty section.
At www.sonymobile.com/support or www.sonymobile.com/contact, you can find the latest support tools and information. For operator-specific services and features, please contact your network operator.
You can also contact our Contact Centers or contact your local dealer. (Calls are charged according to national rates, including local taxes, unless it is a toll-free number.)
If your product needs service, please contact the dealer from whom it was purchased, or one of our service partners. To make a claim under the limited warranty, proof of purchase is required.

Guidelines for Safe and Efficient Use
Please follow these guidelines. Failure to do so might entail a potential health risk or product malfunction. If in doubt as to its proper function, have the product checked by a certified service partner before charging or using it.

Recommendations for care and safe use of our products
• Handle with care and keep in a clean and dust-free place.
• Warning! May explode if disposed of in fire.
• Do not use in environments where relevant IP rating limitations, if applicable, are exceeded (including excess depths and/or pressures of liquid and/or dust) or expose to excess humidity.
• For optimum performance, the product should not be operated in temperatures below -10°C(+14°F) or above +45°C(+113°F). Do not expose the battery to temperatures above +60°C(+140°F).
• Do not expose to flames or lit tobacco products.
• Do not drop, throw or try to bend the product.
• Do not paint or attempt to disassemble or modify the product. Only Sony authorised personnel should perform service.
• Consult with authorised medical staff and the instructions of the medical device manufacturer before using the product near pacemakers or other medical devices or equipment.
• Discontinue use of electronic devices, or disable the radio transmitting functionality of the device, where required or requested to do so.
• Do not use where a potentially explosive atmosphere exists.
• Do not place the product, or install wireless equipment, in the area above an air bag in a car.
• Caution: Cracked or broken displays may create sharp edges or splinters that could be harmful upon contact.
• Do not use a Bluetooth Headset in positions where it is uncomfortable or will be subject to pressure.
• Avoid contact against your skin for longer periods. The heat generated when your device is transmitting can irritate your skin. It is recommended to use a headset for long phone calls.

Children
Warning! Keep out of the reach of children. Do not allow children to play with mobile devices or accessories. They could hurt themselves or others. Products may contain small parts that could become detached and create a choking hazard.

Power supply (Charger)
Connect the charger to power sources as marked on the product. Do not use outdoors or in damp areas. Do not alter or subject the cord to damage or stress. Unplug the unit before cleaning it. Never alter the plug. If it does not fit into the outlet, have a proper outlet installed by an electrician. When a power supply is connected there is a small drain of power. To avoid this small energy waste, disconnect the power supply when the product is fully charged. Use of charging devices that are not Sony branded may pose increased safety risks.

Battery
New or idle batteries can have short-term reduced capacity. Fully charge the battery before initial use. Use for the intended purpose only. Charge the battery in temperatures between +5°C(+41°F) and +45°C(+113°F). Do not put the battery into your mouth. Do not let the battery contacts touch another metal object. Turn off the product before removing the
battery. Performance depends on temperatures, signal strength, usage patterns, features selected and voice or data transmissions. Only Sony service partners should remove or replace built-in batteries. Use of batteries that are not Sony branded may pose increased safety risks. Replace the battery only with another Sony battery that has been qualified with the product per the standard IEEE-1725. Use of an unqualified battery may present a risk of fire, explosion, leakage or other hazard.

**Personal medical devices**
Mobile devices / devices with radio transmitters may affect implanted medical equipment. Reduce risk of interference by keeping a minimum distance of 15 cm (6 inches) between the Sony product and the medical device. Use the Sony device at your right ear, when applicable. Do not carry the device in your breast pocket. Turn off the device if you suspect interference. For use in proximity to personal medical devices, please consult a physician and the device manufacturer.

**Driving**
In some cases, vehicle manufacturers may forbid the use of mobile devices in their vehicles unless a handsfree kit with an external antenna supports the installation. Check with the vehicle manufacturer's representative to be sure that a mobile device or Bluetooth handsfree will not affect the electronic systems in the vehicle. Full attention should be given to driving at all times and local laws and regulations restricting the use of wireless devices while driving must be observed.

**GPS/Location based functions**
Some products provide GPS/Location based functions. Location determining functionality is provided “As is” and “With all faults”. Sony does not make any representation or warranty as to the accuracy of such location information. Use of location-based information by the device may not be uninterrupted or error free and may additionally be dependent on network service availability. Please note that functionality may be reduced or prevented in certain environments such as building interiors or areas adjacent to buildings.

Caution: Do not use GPS functionality in a manner which causes distraction from driving.

**Emergency calls**
Calls cannot be guaranteed under all conditions. Never rely solely upon Sony Mobile devices for essential communication. Calls may not be possible in all areas, on all networks, or when certain network services and/or mobile device features are used. Please note that some Sony devices are not capable of supporting voice calls, including emergency calls.

**Antenna**
Use of antenna devices not marketed by Sony could damage the mobile device, reduce performance, and produce Specific Absorption Rate (SAR) levels above the established limits. Do not cover the antenna with your hand as this affects call quality, power levels and can shorten talk and standby times.

**Radio Frequency (RF) exposure and Specific Absorption Rate (SAR)**
When the mobile device or Bluetooth handsfree functionality is turned on, it emits low levels of radio frequency energy. International safety guidelines have been developed through periodic and thorough evaluation of scientific studies. These guidelines establish permitted...
levels of radio wave exposure. The guidelines include a safety margin designed to assure the safety of all persons and to account for any variations in measurements. Specific Absorption Rate (SAR) is used to measure radio frequency energy absorbed by the body when using a mobile device. The SAR value is determined at the highest certified power level in laboratory conditions, but because the device is designed to use the minimum power necessary to access the chosen network, the actual SAR level can be well below this value. There is no proof of difference in safety based on difference in SAR value.

Products with radio transmitters sold in the US must be certified by the Federal Communications Commission (FCC). When required, tests are performed when the device is placed at the ear and when worn on the body. For body-worn operation, the device has been tested when positioned a minimum of 15 mm from the body without any metal parts in the vicinity of the device or when properly used with an appropriate Sony accessory and worn on the body. When operating with “Hotspot” functionality engaged, a separation distance of 10 mm was used.


Flight mode
Bluetooth and Wireless Local Area Network (WLAN) functionality, if available in the device, can be enabled in Flight mode but may be prohibited onboard aircraft or in other areas where radio transmissions are prohibited. In such environments, please seek proper authorisation before enabling Bluetooth or WLAN functionality even in Flight mode.

Malware
Malware (short for malicious software) is software that can harm device. Malware or harmful applications can include viruses, worms, spyware, and other unwanted programs. While the device does employ security measures to resist such efforts, Sony does not warrant or represent that the device will be impervious to the introduction of malware. You can however reduce the risk of malware attacks by using care when downloading content or accepting applications, refraining from opening or responding to messages from unknown sources, using trustworthy services to access the Internet, and only downloading content to the mobile device from known, reliable sources.

Accessories
Use only Sony branded original accessories and certified service partners. Sony does not test third-party accessories. Accessories may influence RF exposure, radio performance, loudness, electric safety and other areas. Third-party accessories and parts may pose a risk to your health or safety or decrease performance.

Accessible Solutions/Special Needs
You can use your TTY terminal with your Sony Mobile device. For information on accessibility features and solutions for persons with special needs, please visit blogs.sonymobile.com/about-us/sustainability/accessibility or contact Sony Mobile at 1-866-766-9374.
Disposal of Old Electrical and Electronic Equipment (Applicable in the European Union and other European countries with separate collection systems)

This symbol on the device or on its packaging indicates that this device shall not be treated as household waste. Instead it shall be handed over to the appropriate collection point for the recycling of electrical and electronic equipment.

By ensuring this device is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this device. The recycling of materials will help to conserve natural resources. For more detailed information about recycling of this device, please contact your local Civic office, your household waste disposal service, or the shop where you purchased the device.

Memory card

If the product comes complete with a removable memory card, it is generally compatible with the handset purchased but may not be compatible with other devices or the capabilities of their memory cards. Check other devices for compatibility before purchase or use. If the product is equipped with a memory card reader, check memory card compatibility before purchase or use.

Memory cards are generally formatted prior to shipping. To reformat the memory card, use a compatible device. Do not use the standard operating system format when formatting the memory card on a PC. For details, refer to the operating instructions of the device or Sony contact center.

SIM card

If your device is equipped with a standard-sized SIM card slot, inserting an incompatible SIM card (for example, a micro SIM card, a micro SIM card with a non-Sony adapter, or a standard SIM card cut into a micro SIM card size) in the SIM card slot may damage your SIM card or your device permanently. Sony does not warrant and will not be responsible for any damage caused by use of incompatible or modified SIM cards.

Warning!

If the device requires an adapter for insertion into the handset or another device, do not insert the card directly without the required adapter.

Precautions on memory card use

• Do not expose the memory card to moisture.

• Do not touch terminal connections with your hand or any metal object.

• Do not strike, bend, or drop the memory card.

• Do not attempt to disassemble or modify the memory card.

• Do not use or store the memory card in humid or corrosive locations or in excessive heat such as a closed car in summer, in direct sunlight or near a heater, etc.

• Do not press or bend the end of the memory card adapter with excessive force.

• Do not let dirt, dust, or foreign objects get into the insert port of any memory card adapter.
• Check you have inserted the memory card correctly.

• Insert the memory card as far as it will go into any memory card adapter needed. The memory card may not operate properly unless fully inserted.

• We recommend that you make a backup copy of important data. We are not responsible for any loss or damage to content you store on the memory card.

• Recorded data may be damaged or lost when you remove the memory card or memory card adapter, turn off the power while formatting, reading or writing data, or use the memory card in locations subject to static electricity or high electrical field emissions.

**Protection of personal information**
Erase personal data before disposing of the product. To delete data, perform a master reset. Deleting data from the memory of the device does not ensure that it cannot be recovered. Sony does not warrant against recovery of information and does not assume responsibility for disclosure of any information even after a master reset.

**For Devices Supporting 3D Viewing capabilities**
In viewing 3D images shot with this device, if applicable, on a 3D-compatible monitor, you may experience discomfort in the form of eye strain, fatigue, or nausea. To prevent these symptoms, we recommend that you take regular breaks. However, you need to determine for yourself the length and frequency of breaks you require, as they vary according to the individual. If you experience any type of discomfort, stop viewing the 3D images until you feel better, and consult a physician as necessary. Also refer to the operating instructions supplied with the device or software you have connected or are using with this device. Note that a child’s eyesight is still at the development stage (particularly children below the age of 6). Consult a pediatrician or ophthalmologist before letting your child view 3D images, and make sure he/she observes the above precautions when viewing such images.

**Loudness warning!**
Avoid volume levels that may be harmful to your hearing.

**End user licence agreement**
Software delivered with this device and its media is owned by Sony Mobile Communications Inc., and/or its affiliated companies and its suppliers and licensors. Sony grants you a non-exclusive limited licence to use the software solely in conjunction with the device on which it is installed or delivered. Ownership of the software is not sold, transferred or otherwise conveyed. Do not use any means to discover the source code or any component of the software, reproduce and distribute the software, or modify the software. You are entitled to transfer rights and obligations to the software to a third party, solely together with the device with which you received the software, provided the third party agrees in writing to be bound by the terms of this Licence. This licence exists throughout the useful life of this device. It can be terminated by transferring your rights to the device to a third party in writing.
Failure to comply with any of these terms and conditions will terminate the licence immediately.

Sony and its third party suppliers and licensors retain all rights, title and interest in and to the software. To the extent that the software contains material or code of a third party, such third parties shall be beneficiaries of these terms.

This licence is governed by the laws of Japan. When applicable, the foregoing applies to statutory consumer rights.

In the event software accompanying or provided in conjunction with your device is provided with additional terms and conditions, such provisions shall also govern your possession and usage of the software.

Export regulations

Export regulations: The device or software may be subject to import and export regulations of the European Union, the United States and other countries/regions. You will comply with these applicable laws and regulations and will obtain and maintain any export and import license required for the delivery of goods to you under this Agreement. Without limiting the foregoing, and as an example, you will not knowingly export or re-export goods to destinations identified pursuant to Articles in Chapter II of European Council Regulation (EC) 428/2009 and specifically, and without limitation, you will also comply with U.S. government Export Administration Regulations (“EAR”, 15 C.F.R. §§ 730-774, http://www.bis.doc.gov/) administered by Department of Commerce, Bureau of Industry and Security and economic sanctions regulations (30 C.F.R. §§ 500 et. seq., http://www.treas.gov/offices/enforcement/ofac/) administered by the U.S. Department of Treasury, Office of Foreign Assets Control.

Limited Warranty

Sony Mobile Communications AB, SE-221 88 Lund, Sweden, or its local affiliated company, provides this Limited Warranty for your mobile device, original accessory delivered with your mobile device, and/or your mobile computing product (hereinafter referred to as “Product”).

Our warranty

Subject to the conditions of this Limited Warranty, Sony warrants this Product to be free from defects in design, material and workmanship at the time of its original purchase by a consumer. This Limited Warranty will last for a period of one (1) year as from the original date of purchase of the Product.

What we will do

Sony and its service partners reserve the right to charge a handling fee if a returned Product is found not to be under warranty according to the conditions below. Please note that some of your personal settings, downloads and other information may be lost when your Sony Product is repaired or replaced. At present, Sony may be prevented by applicable law, other regulation or technical restrictions from making a backup copy of certain downloads. Sony does not take any responsibility for any lost information of any kind and will not reimburse you for any such loss. You should always make backup copies of all the information stored on your Sony Product such as downloads, calendar and contacts before handing in your Sony Product for repair or replacement.
Conditions

1. This Limited Warranty is valid only if the original proof of purchase for this Product issued by a Sony authorized dealer specifying the date of purchase and serial number**, is presented with the Product to be repaired or replaced. Sony reserves the right to refuse warranty service if this information has been removed or changed after the original purchase of the Product from the dealer.

2. If Sony repairs or replaces the Product, the repair for the defect concerned, or the replaced Product shall be warranted for the remaining time of the original warranty period or for ninety (90) days from the date of repair, whichever is longer. Repair or replacement may involve the use of functionally equivalent reconditioned units. Replaced parts or components will become the property of Sony.

3. This warranty does not cover any failure of the Product due to normal tear and wear, or due to misuse, including but not limited to use in other than the normal and customary manner, in accordance with the Sony instructions for use and maintenance of the Product. Nor does this warranty cover any failure of the Product due to accident, software or hardware modification or adjustment, acts of God or damage resulting from liquid. A rechargeable battery can be charged and discharged more than a hundred times. However, it will eventually wear out – this is not a defect and corresponds to normal wear and tear. When the talk-time or standby time is noticeably shorter, it is time to replace your battery. Sony recommends that you use only batteries and chargers approved by Sony.

   Minor variations in display brightness and colour may occur between the devices. There may be tiny bright or dark dots on the display. These are called defective pixels and occur when individual dots have malfunctioned and can not be adjusted. Two defective pixels are deemed acceptable.

   Minor variations in camera image appearance may occur between devices. This is nothing uncommon and is not regarded as a defective camera module.

4. Since the cellular system on which the Product is to operate is provided by a carrier independent from Sony, Sony will not be responsible for the operation, availability, coverage, services or range of that system.

5. This warranty does not cover Product failures caused by installations, modifications, or repair or opening of the Product performed by a non-Sony authorised person.

6. The warranty does not cover Product failures which have been caused by use of accessories or other peripheral devices which are not Sony branded original accessories intended for use with the Product.

7. Tampering with any of the seals on the Product will void the warranty.

8. THERE ARE NO EXPRESS WARRANTIES, WHETHER WRITTEN OR ORAL, OTHER THAN THIS PRINTED LIMITED WARRANTY. ALL IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A
PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY. IN NO EVENT SHALL SONY OR ITS LICENSORS BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE WHATSOEVER, INCLUDING BUT NOT LIMITED TO LOST PROFITS OR COMMERCIAL LOSS; TO THE FULL EXTENT THOSE DAMAGES CAN BE DISCLAIMED BY LAW.

Some countries/regions/states do not allow the exclusion or limitation of incidental or consequential damages, or limitation of the duration of implied warranties, so the preceding limitations or exclusions may not apply to you.

The warranty provided does not affect the consumer’s statutory rights under applicable legislation in force, nor the consumer’s rights against the dealer arising from their sales / purchase contract.

Country specific terms
If you have purchased your Product in a country/region member of the European Economic Area (EEA) or in Switzerland or the Republic of Turkey, and such Product was intended for sale in the EEA or in Switzerland or in Turkey, you can have your Product serviced in any EEA country/region or in Switzerland or in Turkey, under the warranty conditions prevailing in the country/region in which you require servicing, provided that an identical Product is sold in such country/region by an authorised Sony distributor. To find out if your Product is sold in the country/region you are in, please call the local Sony Contact Center. Please observe that certain services may not be possible elsewhere than in the country/region of original purchase, for example due to the fact that your Product may have an interior or exterior which is different from equivalent models sold in other countries/regions. Please note in addition that it may sometimes not be possible to repair SIM-locked Products.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. If you purchased your product in Australia, you are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. For warranty service in Australia, please contact 1300 650 050 or Sony Service Centre, 320 Princes Hwy, ROCKDALE NSW 2216.

** In some countries/regions additional information (such as a valid warranty card) may be requested.

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服務及支援

您可使用下列多種專屬的服務:

• 提供支援的國際及本地網站。

• 遍布各國的服務中心網路。

• 綿密的索尼服務夥伴網路。

• 保固期。如需保固條件的詳細資訊，請參閱有限保固一節。

您可在 www.sonymobile.com/support 或 www.sonymobile.com/contact 取得最新的支援工具及資訊。如需個別業者所提供的服務及功能，請連絡電信業者。

您也可以連絡我們的服務中心或連絡您當地的經銷商。(除免付費電話外，通話均需按當地含稅費率支付通話費用。)

產品如須維修，請連絡原出售產品的經銷商或我們的服務夥伴。如要在有限保固期間請求理賠，必須具附購買證明。

安全及有效使用的原則

請遵守這些指引。未能遵守這些指引可能對您的健康產生潛在風險或引致產品故障。若對產品的正常功能有任何懷疑，請先將產品交予認可的服務夥伴檢查再充電或使用。

產品維護及安全使用的建議事項

• 請小心握持並將本產品置於清潔無塵之處。

• 警告！若本產品接觸到火源，可能會發生爆炸。

• 請勿在超過對應 IP 等級限制(如果有的話)的環境中使用裝置(包括浸泡在過深的液體/灰塵中，及/或過大的液體/灰塵壓力下)，或使裝置暴露在過溼的環境中。

• 切勿在-10°C(+14°F)以下或+45°C(+113°F)以上的環境使用本產品，以免降低性能。切勿將電池置於溫度高於+60°C(+140°F)的環境。

• 請勿讓本產品接觸火源或點燃的煙蒂。

• 切勿掉落地、拋擲或嘗試彎折本產品。

• 切勿油漆或嘗試拆解或修改本產品。維修工作僅限由 Sony 授權之專業人員進行。
在心律調整器或是其它醫療裝置或設備旁使用產品前，請先洽詢獲得授權的醫護人員，並參閱醫療裝置製造商所提供的使用說明。

請按要求或規定停止使用電子裝置或停用裝置的無線發射功能。

切勿在有爆炸可能的氣塵環境使用本產品。

切勿將本產品置於汽車安全氣囊上方，或将無線器材安裝於汽車安全氣囊上方。

特別注意：破損的顯示幕可能會產生有割傷危險的銳利邊角或碎屑。

切勿在導致不適或壓力的位置使用藍牙耳機。

請避免使裝置長時間接觸皮膚。裝置在傳輸時所產生的熱能會刺激您的皮膚。若為長時間通話，建議使用耳機。

孩童
警告！產品應置於孩童接觸不到之處。嚴防孩童亂動裝置及其配件。此舉可能傷害孩童本人或他人。產品有極易鬆脫，可能造成哽噎危險的小零件。

電源（充電器）
請依照產品上標籤所示將充電器連接指定的電源。請勿在戶外或潮濕的地方使用。請勿改動電線或使電線受到外力損傷或損壞。清潔前應切斷電源。請勿改動插頭，若電插頭不適用於電源插座，請電工安裝合適的電源插座。電源供應接上時，便會有少許的電量。為避免浪費能源，產品一完全充飽，請拔除電源供應。使用非索尼品牌的充電裝置，其安全性設計及充電規範有可能並非適用本裝置風險可能較高，消費者宜審慎評估自行承擔風險。

電池
新的或久未使用的電池，可能暫時性的容量偏低。首次使用前，請將電池徹底充電幾次。限按原設計用途使用。請在+5°C(+41°F)及+45°C(+113°F)溫度範圍內充電。請勿將電池放進嘴裡。電池接腳切勿觸及別的金屬物品。取出電池前，請先關閉電源。效能視溫度、信號強度、使用形態、所選的動態及語音或數據傳輸而異。限由索尼服務人員取出或更換內建電池。使用非索尼原廠電池或造成更大的安全風險。限以符合IEEE-1725標準的索尼電池進行更換。更換不符標準的電池可能造成火災、爆炸、泄漏或其他傷害的危險。

個人醫療裝置
具備無線電發射器的行動裝置可能會影響植入醫療設備。請將索尼裝置與醫療裝置相隔15公分（6英吋）以上，以降低干擾的危險。盡量將索尼裝置靠近右耳使用。請勿將本裝置置於上衣口袋內。如有任何干擾作用之疑慮時，請即關機。如要在個人醫療裝置旁使用，請洽詢醫師和裝置製造商。

行車中
除非在車內安裝附外接天線的免持裝置，某些汽車製造商禁止在車內使用行動裝置。行動裝置或藍牙免持是否對車內的電子設備有影響，請洽各車輛製造商的相關人員。行車中務請隨時集中精神，並遵守各地對行車中使用無線裝置的法規。

GPS/位置定位功能
部分產品可提供GPS/位置定位功能。位置定位功能以「接近」和「包含所有誤差」提供。索尼對這種位置資訊的準確性不提供任何保證。
在使用位置定位資訊時，可能會發生連線中斷或錯誤的情形，且可能需要額外的網路服務支援。請注意，在建築物內部或與建築物相鄰的區域等特定環境中，此功能可能會減弱或無法使用。

注意：在駕駛情況下請謹慎使用 GPS，避免造成分心。

緊急電話
通話無法保證在任何情況下都正常。切勿單以 Sony Mobile 裝置作為重要通訊的唯一工具。某些地區、行動通訊網路、或某些網路服務及/或行動裝置功能使用中時，通話可能無法進行。請注意，某些索尼裝置不支援語音通話，包括緊急電話。

天線
使用非索尼原廠天線裝置可能損壞行動裝置、降低效能、產生過高的 SAR。手掌切勿遮蔽天線，以免影響通話品質、耗電多寡、以及待機和通話時間的長短。

無線射頻 (RF) 值及特定吸收率 (SAR)
行動裝置或藍牙免持功能啟動時，會發射低功率無線射頻能量。經由定期及嚴格的科學研究評估，已建立國際間性安全規範。確定容許的無線電波吸收限量。本標準已考慮任何衡量上的誤差，預留充分的安全邊際，確保任何男女老少的人身安全。特定吸收率 (SAR) 是使用裝置時，身體所吸收的無線射頻的衡量單位。SAR 值是在實驗室狀況下，以最高功率測得的值，但裝置使用時是以連結所選網路的最小功率操作，實際的 SAR 值遠低於此一理論值。不同的 SAR 值是否代表不同的安全水準，尚無定論。

在美國境內銷售，帶無線收發器的產品，必須經 FCC 認證。測試均按耳邊及穿戴兩種方式進行。關於穿戴式裝置使用，裝置的測試是在距離身體至少 15 公釐、且裝置可視範圍內無任何金屬物件存在的條件下進行，或是以索尼配件穿戴的條件下進行。在「熱點」功能啟用下操作時，應保持 10 公釐的距離。


通訊關閉模式
裝置如具備藍牙及無線區域網路 (WLAN) 功能，可於通訊關閉模式下啟用，但可能在飛行中或其他禁止無線通訊的場所，遭禁止使用。在此種情況下，即使是在通訊關閉模式下啟用藍牙及 WLAN 功能，仍請先獲得適當的許可。

惡意軟體
惡意軟體是一種會損害裝置的軟體。惡意軟體或有害的應用程式包括病毒程式、蠕蟲程式、間諜程式及其他力求避免的程式。裝置本身雖具有防止此類程式的安全機制，但索尼不保固或保證本裝置不受惡意軟體侵襲。但是下載內容或接受應用程式時力求謹慎、不亂開啟或回應不明來源之訊息、經由受信任之服務連線上網、且只從已知且可靠的來源下載內容到裝置，仍能降低惡意軟體的危險。

配件
僅限使用索尼品牌原廠配件及認可的服務夥伴。索尼並未測試協力廠商配件。配件可能干擾射頻劑量、無線電效能、音量及電子安全等。協力廠商配件可能會引發您個人健康或安全性的風險，或是降低效能。

連結解決方案/特殊需求
您可将 TTY 終端装置與 Sony Mobile 裝置搭配使用。如需適用於具有特殊需求之人士的協助工具功能與解決方案的相關資訊，請造訪 blogs.sonymobile.com/about-us/sustainability/accessibility 或致電 Sony Mobile，電話號碼是：1-866-766-9374。
舊電氣與電子設備的處理（適用於歐盟及其他具備獨立回收系統的歐洲國家）

裝置或包裝上出現此符號，代表本裝置不得視為住家廢棄物處理。應將本裝置交予適當的電氣與電子設備回收處進行處理。

對本裝置的適當回收作業，有助於防止因本裝置廢棄物之不當處理，而對環境及人體健康產生負面影響。廢棄物回收有助於自然資源的保護。如需更多有關回收處理本裝置的詳細資訊，請洽詢當地的市政當局、住家廢棄物回收服務單位，或是本裝置的原經銷商。

記憶卡

本產品隨附的卸除式記憶卡，通常與所買的裝置相容，但與其他裝置或其他裝置的記憶卡裝置則不一定相容。採購或使用記憶卡前，請先查明與其他裝置的相容性。產品隨附讀卡器時，請於購買或使用記憶卡前，先確認其相容性。

記憶卡出廠前通常已先格式化。取樣相容的裝置重新格式化記憶卡。並用電腦格式化記憶卡時，切勿使用作業系統的標準格式。詳細的說明，請參閱裝置的使用手冊或連絡 Sony 客服中心。

SIM 卡

如果裝置配備的是標準尺寸的 SIM 卡插槽，將不相容的 SIM 卡（例如，micro SIM 卡、含非索尼轉接器的 micro SIM 卡或尺寸和 micro SIM 卡相同的標準 SIM 卡）插入 SIM 卡插槽中可能會導致 SIM 卡或裝置永久受損。索尼不保證亦不負責由於使用不相容或修改過 SIM 卡所導致的任何損壞。

警告：

若您的裝置需要使用轉接器才能插入手機或是其他裝置，務必使用相容之轉接器再插入該張記憶卡。

記憶卡使用注意事項：

• 請勿將記憶卡置於潮濕的環境。
• 請勿用手或任何金屬物件碰觸接腳。
• 請勿重擊、彎扭或摔擲記憶卡。
• 請勿拆解或修改記憶卡。
• 請勿於潮濕、腐蝕或高熱的環境使用或存放記憶卡。例如：夏日密閉的車內、陽光直曬之處或加熱器附近。
• 請勿過度用力擠壓或彎折記憶卡轉接器邊緣。
• 請勿讓任何記憶卡轉接器的插入埠沾上灰塵或是異物。
• 記憶卡務必插入定位。
• 記憶卡務必插入任何記憶卡轉接器到定位，否則記憶卡將無法正常作業。
• 索尼敬請您備份重要的資料。對儲存於記憶卡上資料的損壞或丟失，索尼概不負責。
• 已記錄資料可能會在記憶卡或記憶卡轉接器拆卸時受損或是遺失，因此請在進行格式化、讀取或寫入資料時關閉電源。請勿在穩定電力或強電磁場發射場所中使用記憶卡。
個人資訊的保護
廢棄產品前，請先刪除個人資訊。請用全部重設的方式刪除資料。裝置記憶體的內容刪除後，
仍可能被恢復。即使已執行全部重設，索尼既不保證資料無被恢復之可能，也不負資料遭公開
的任何責任。

針對支援 3D 檢視功能的裝置
在 3D 相容的顯示器上檢視使用本裝置拍攝的 3D 影像時，您可能會感覺到眼睛疲勞、疲倦或
噁心。為防止這些症狀出現，建議您定時休息。但是，您必須自行決定所需的休息時間長度和
頻率，因為這會因人而異。如果您感到任何不適，請停止檢視 3D 影像，直到您覺得好一點，
並尋求專業建議。此外，也請參閱您已連接或與本裝置一起使用的裝置或軟體隨附之操作說明。
請注意，兒童的視力仍在發展階段 (尤其是 6 歲以下的兒童)。在讓您的兒童檢視 3D 影像之
前，請先諮詢小兒科醫師或眼科醫師，並確保他/她在檢視此類影像時遵循上述注意事項。

音量過大警告：
避免使用可能對聽覺造成傷害的音量大小。

最終使用者授權聲明

本裝置隨附之軟體與其媒體係屬 Sony Mobile Communications Inc. 及/或其聯屬公司與其供應
商及授權者所有。

Sony 授予您非專屬之有限授權，僅能於安裝有或隨附軟體之装置上使用該軟體。Sony 並未售
出、轉移或轉讓軟體所有權。

請勿以任何形式發掘軟體原始程式碼或任何元件、再製及散佈軟體，或修改軟體。您有權將
軟體之權利義務轉移予第三方，惟需連同您用於接收軟體之裝置，且第三方需書面同意本授權
條款。

本授權於裝置使用年限內皆有效。以書面形式將装置所有權轉移予第三方將終止授權。

未能遵守上述條款與條件將立即終止授權。

Sony 與其第三方供應商及授權者保留軟體內與相關之所有權利、所有權及權益。若軟體包
含第三方之材料或程式碼，則該第三方為本條款之受益人。

本授權受日本法律約束。在適用情況下，上述條款適用於法定消費者權利。

倘若裝置隨附或一併提供之軟體帶有其他條款與條件，該規定亦適用於您對軟體之所有權與
使用權。

出口法規
出口法規：本裝置或軟體必須遵守歐盟美國及其他國家/地區的進出口法規。您必須遵守這些適
行法律和法規，並取得依本合約交貨給您所需的出口和進口許可。在不限制上述條款的情況
下，舉例而言，您不得將產品出口或再出口至根據歐盟理事會條例 (EC) 428/2009 第 II 章條文
中所指定之目的地，而且 (但不限於) 您必須遵守由美國工業安全局商務部所管轄之美國政府出
offices/enforcement/ofac/)。

有限保固
Sony Mobile Communications AB, SE-221 88 Lund, Sweden, 或其當地聯屬公司，為您的行
動裝置及其隨附的原廠配件、及/或行動運算產品 (以下簡稱「產品」)，提供本有限保固。

保固內容
根據有限保固的條件，索尼擔保在顧客購買本產品日起一年內維護其設計、材料或工藝上的問
題。
保固範圍

本產品保固期間內，在正常使用和維護情況下，如因設計、材料及工程上的瑕疵而出現問題，在
產品購買原國家/地區*之索尼授權經銷商或服務夥伴得根據相關條款與條件規定，選擇修復或
更換本產品。

送修的產品如不符下列保固條款的規定，索尼及其服務夥伴得收取處理費用。

請注意，索尼產品送修時，某些個人設定、下載或相關資料可能被刪除。因相關的法律或其
他的規定或技術限制，目前索尼無法對某些下載的內容代作備份。索尼不對任何原因所導致的
任何資料遺失，負任何責任或進行任何補償。索尼產品送修或更換前，務請先對儲存於索尼產
品的下載、行事曆及連絡人等資料進行備份。

條件

1. 本保固服務需於出示索尼授權銷售本產品之經銷商簽發予原購買人，載明本產品購買日期及
序號**之原始購買憑證，連同需修理或更換之產品時始提供。自經銷商購得本產品後，上述
文件資料如已遭撤銷或修改，索尼保留拒絕保固的權利。

2. 索尼對於修理或更換過的產品仍提供有限的保固，保固期限為原保固期的剩餘期間，或自修
復後之九十 (90) 天兩者之較長者。修理或更換可能使用具同等功能之二手組件，被更換的零
組件產權歸索尼所有。

3. 因任何正常的磨損及誤用，包括但不限於不合一般及慣常方式的使用，以及不符索尼對本產
品之使用和維護標準的使用，所導致的產品故障不在保固範圍之列。因意外事故、軟體或硬
體的修改或調整、不可抗力、或因接觸液體造成損壞，所導致的產品故障亦不在保固範圍之
列。可充電電池能夠重複充電放電數百次，但其充放電能力終將逐漸耗竭，這是正常現象。

當通話時間及待機時間顯著縮短時，請即更換電池。務請使用索尼認可的電池及充電器。

4. 本產品作業所需之蜂巢式系統，係由獨立於索尼的電信業者所提供，索尼無法對該一系統的
作業、可用性、覆蓋、服務或範圍負責。

5. 由於安裝、改裝、或由非索尼授權之工作人員所進行的維修或產品拆解，所導致的產品故障
不在保固範圍之列。

6. 因使用非索尼原廠配件，或非設計來與本產品一起使用使用的配件或其它週邊裝置，所導致
的產品故障不在保固範圍之列。

7. 擅改本產品上任何封條將導致保固失效。

8. 除本有限保固外，本產品無任何其他書面或口頭的保固。所有隱含性保固，包括本產品針對
特殊目的之可售性或適合性之無限的隱含性保固，均以本有限保固之效期為期。索尼對於法
律不予承認的任何意外或間接損壞，包括但不限於收益損失及商業虧損，不負法律責任。

某些國家/州省禁止對於隨帶或間接損失的排除或限制，或禁止對隱含性保固期限的限制，前述
限制或排除可能對您不適用。

保固條款並不影響在現行可應用的國家法例下消費者的應有權益，及在買賣合約上經銷商
相對消費者的權益。
國家/地區特定條款
如果您在歐洲經濟區 (EEA) 成員國家/地區、瑞士或土耳其共和國購買「產品」，而該「產品」
專在歐洲經濟區 (EEA)、瑞士或土耳其販售，那麼您在任何歐洲經濟區 (EEA) 國家/地區、瑞士
或土耳其都可享有該「產品」的服務；在您要求提供服務的國家/地區，相同「產品」必須由該
國家/地區的 Sony 授權經銷商銷售，才適用一般保固條件。如欲查找您所在國家/地區販售的
「產品」，請連絡當地 Sony 客服中心。請注意，在原先購買所在國家/地區以外的地方可能無
法提供特定服務，例如，由於「產品」的內部或外部結構可能不同於其他國家/地區所販售的同
等型號產品。此外請注意，SIM 卡遭鎖住的「產品」可能無法修理。
本公司的產品均受澳大利亞消費者保護法保障。如果您的產品是購自澳大利亞，您有權就重大
故障要求換貨或退款，以及就任何其他合理可預見的損失或損壞索賠。您亦有權要求修理或更
換出現不可接受之品質問題而非重大故障的產品。如需運用澳大利亞保固服務，請致電：1300
650 050 或連絡位於以下地址的 Sony 服務中心：320 Princes Hwy, ROCKDALE NSW 2216。
 **在某些國家/地區可能需提供額外資訊 (例如有效保固卡)。

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Bluetooth 是 Bluetooth SIG Inc.的商標或註冊商標，Sony 獲授權使用。
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Sony Consumer Web site

At www.sonymobile.com/support there is a support section where help and tips are only a few clicks away. Here you will find the latest computer software updates and tips on how to use your product more efficiently.

Service and support

You have access to a portfolio of exclusive service advantages such as:

• Global and local Web sites providing support.
• A global network of Contact Centers.
• An extensive network of Sony service partners.
• A warranty period. Learn more about the warranty conditions in the Limited Warranty section.

At www.sonymobile.com/support or www.sonymobile.com/contact, you can find the latest support tools and information. For operator-specific services and features, please contact your network operator.

You can also contact our Contact Centers or contact your local dealer. (Calls are charged according to national rates, including local taxes, unless it is a toll-free number.)

If your product needs service, please contact the dealer from whom it was purchased, or one of our service partners. To make a claim under the limited warranty, proof of purchase is required.

Guidelines for Safe and Efficient Use

Please follow these guidelines. Failure to do so might entail a potential health risk or product malfunction. If in doubt as to its proper function, have the product checked by a certified service partner before charging or using it.

Recommendations for care and safe use of our products

• Handle with care and keep in a clean and dust-free place.
• Warning! May explode if disposed of in fire.
• Do not use in environments where relevant IP rating limitations, if applicable, are exceeded (including excess depths and/or pressures of liquid and/or dust) or expose to excess humidity.
• For optimum performance, the product should not be operated in temperatures below -10°C(+14°F) or above +45°C(+113°F). Do not expose the battery to temperatures above +60°C(+140°F).
• Do not expose to flames or lit tobacco products.

• Do not drop, throw or try to bend the product.

• Do not paint or attempt to disassemble or modify the product. Only Sony authorised personnel should perform service.

• Consult with authorised medical staff and the instructions of the medical device manufacturer before using the product near pacemakers or other medical devices or equipment.

• Discontinue use of electronic devices, or disable the radio transmitting functionality of the device, where required or requested to do so.

• Do not use where a potentially explosive atmosphere exists.

• Do not place the product, or install wireless equipment, in the area above an air bag in a car.

• Caution: Cracked or broken displays may create sharp edges or splinters that could be harmful upon contact.

• Do not use a Bluetooth Headset in positions where it is uncomfortable or will be subject to pressure.

• Avoid contact against your skin for longer periods. The heat generated when your device is transmitting can irritate your skin. It is recommended to use a headset for long phone calls.

Children
Warning! Keep out of the reach of children. Do not allow children to play with mobile devices or accessories. They could hurt themselves or others. Products may contain small parts that could become detached and create a choking hazard.

Power supply (Charger)
Connect the charger to power sources as marked on the product. Do not use outdoors or in damp areas. Do not alter or subject the cord to damage or stress. Unplug the unit before cleaning it. Never alter the plug. If it does not fit into the outlet, have a proper outlet installed by an electrician. When a power supply is connected there is a small drain of power. To avoid this small energy waste, disconnect the power supply when the product is fully charged. Use of charging devices that are not Sony branded may pose increased safety risks.

Battery
New or idle batteries can have short-term reduced capacity. Fully charge the battery before initial use. Use for the intended purpose only. Charge the battery in temperatures between +5°C(+41°F) and +45°C(+113°F). Do not put the battery into your mouth. Do not let the battery contacts touch another metal object. Turn off the product before removing the
battery. Performance depends on temperatures, signal strength, usage patterns, features selected and voice or data transmissions. Only Sony service partners should remove or replace built-in batteries. Use of batteries that are not Sony branded may pose increased safety risks. Replace the battery only with another Sony battery that has been qualified with the product per the standard IEEE-1725. Use of an unqualified battery may present a risk of fire, explosion, leakage or other hazard.

Personal medical devices
Mobile devices / devices with radio transmitters may affect implanted medical equipment. Reduce risk of interference by keeping a minimum distance of 15 cm (6 inches) between the Sony product and the medical device. Use the Sony device at your right ear, when applicable. Do not carry the device in your breast pocket. Turn off the device if you suspect interference. For use in proximity to personal medical devices, please consult a physician and the device manufacturer.

Driving
In some cases, vehicle manufacturers may forbid the use of mobile devices in their vehicles unless a handsfree kit with an external antenna supports the installation. Check with the vehicle manufacturer's representative to be sure that a mobile device or Bluetooth handsfree will not affect the electronic systems in the vehicle. Full attention should be given to driving at all times and local laws and regulations restricting the use of wireless devices while driving must be observed.

GPS/Location based functions
Some products provide GPS/Location based functions. Location determining functionality is provided “As is” and “With all faults”. Sony does not make any representation or warranty as to the accuracy of such location information. Use of location-based information by the device may not be uninterrupted or error free and may additionally be dependent on network service availability. Please note that functionality may be reduced or prevented in certain environments such as building interiors or areas adjacent to buildings.
  Caution: Do not use GPS functionality in a manner which causes distraction from driving.

Emergency calls
Calls cannot be guaranteed under all conditions. Never rely solely upon Sony Mobile devices for essential communication. Calls may not be possible in all areas, on all networks, or when certain network services and/or mobile device features are used. Please note that some Sony devices are not capable of supporting voice calls, including emergency calls.

Antenna
Use of antenna devices not marketed by Sony could damage the mobile device, reduce performance, and produce Specific Absorption Rate (SAR) levels above the established limits. Do not cover the antenna with your hand as this affects call quality, power levels and can shorten talk and standby times.

Radio Frequency (RF) exposure and Specific Absorption Rate (SAR)
When the mobile device or Bluetooth handsfree functionality is turned on, it emits low levels of radio frequency energy. International safety guidelines have been developed through periodic and thorough evaluation of scientific studies. These guidelines establish permitted
levels of radio wave exposure. The guidelines include a safety margin designed to assure the safety of all persons and to account for any variations in measurements.

Specific Absorption Rate (SAR) is used to measure radio frequency energy absorbed by the body when using a mobile device. The SAR value is determined at the highest certified power level in laboratory conditions, but because the device is designed to use the minimum power necessary to access the chosen network, the actual SAR level can be well below this value. There is no proof of difference in safety based on difference in SAR value.

Products with radio transmitters sold in the US must be certified by the Federal Communications Commission (FCC). When required, tests are performed when the device is placed at the ear and when worn on the body. For body-worn operation, the device has been tested when positioned a minimum of 15 mm from the body without any metal parts in the vicinity of the device or when properly used with an appropriate Sony accessory and worn on the body. When operating with “Hotspot” functionality engaged, a separation distance of 10 mm was used.


Flight mode
Bluetooth and Wireless Local Area Network (WLAN) functionality, if available in the device, can be enabled in Flight mode but may be prohibited onboard aircraft or in other areas where radio transmissions are prohibited. In such environments, please seek proper authorisation before enabling Bluetooth or WLAN functionality even in Flight mode.

Malware
Malware (short for malicious software) is software that can harm device. Malware or harmful applications can include viruses, worms, spyware, and other unwanted programs. While the device does employ security measures to resist such efforts, Sony does not warrant or represent that the device will be impervious to the introduction of malware. You can however reduce the risk of malware attacks by using care when downloading content or accepting applications, refraining from opening or responding to messages from unknown sources, using trustworthy services to access the Internet, and only downloading content to the mobile device from known, reliable sources.

Accessories
Use only Sony branded original accessories and certified service partners. Sony does not test third-party accessories. Accessories may influence RF exposure, radio performance, loudness, electric safety and other areas. Third-party accessories and parts may pose a risk to your health or safety or decrease performance.

Accessible Solutions/Special Needs
You can use your TTY terminal with your Sony Mobile device. For information on accessibility features and solutions for persons with special needs, please visit blogs.sonymobile.com/about-us/sustainability/accessibility or contact Sony Mobile at 1-866-766-9374.
Disposal of Old Electrical and Electronic Equipment (Applicable in the European Union and other European countries with separate collection systems)

This symbol on the device or on its packaging indicates that this device shall not be treated as household waste. Instead it shall be handed over to the appropriate collection point for the recycling of electrical and electronic equipment. By ensuring this device is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this device. The recycling of materials will help to conserve natural resources. For more detailed information about recycling of this device, please contact your local Civic office, your household waste disposal service, or the shop where you purchased the device.

Memory card
If the product comes complete with a removable memory card, it is generally compatible with the handset purchased but may not be compatible with other devices or the capabilities of their memory cards. Check other devices for compatibility before purchase or use. If the product is equipped with a memory card reader, check memory card compatibility before purchase or use. Memory cards are generally formatted prior to shipping. To reformat the memory card, use a compatible device. Do not use the standard operating system format when formatting the memory card on a PC. For details, refer to the operating instructions of the device or Sony contact center.

SIM card
If your device is equipped with a standard-sized SIM card slot, inserting an incompatible SIM card (for example, a micro SIM card, a micro SIM card with a non-Sony adapter, or a standard SIM card cut into a micro SIM card size) in the SIM card slot may damage your SIM card or your device permanently. Sony does not warrant and will not be responsible for any damage caused by use of incompatible or modified SIM cards.

Warning!
If the device requires an adapter for insertion into the handset or another device, do not insert the card directly without the required adapter.

Precautions on memory card use
• Do not expose the memory card to moisture.
• Do not touch terminal connections with your hand or any metal object.
• Do not strike, bend, or drop the memory card.
• Do not attempt to disassemble or modify the memory card.
• Do not use or store the memory card in humid or corrosive locations or in excessive heat such as a closed car in summer, in direct sunlight or near a heater, etc.
• Do not press or bend the end of the memory card adapter with excessive force.
• Do not let dirt, dust, or foreign objects get into the insert port of any memory card adapter.
• Check you have inserted the memory card correctly.

• Insert the memory card as far as it will go into any memory card adapter needed. The memory card may not operate properly unless fully inserted.

• We recommend that you make a backup copy of important data. We are not responsible for any loss or damage to content you store on the memory card.

• Recorded data may be damaged or lost when you remove the memory card or memory card adapter, turn off the power while formatting, reading or writing data, or use the memory card in locations subject to static electricity or high electrical field emissions.

Protection of personal information
Erase personal data before disposing of the product. To delete data, perform a master reset. Deleting data from the memory of the device does not ensure that it cannot be recovered. Sony does not warrant against recovery of information and does not assume responsibility for disclosure of any information even after a master reset.

For Devices Supporting 3D Viewing capabilities
In viewing 3D images shot with this device, if applicable, on a 3D-compatible monitor, you may experience discomfort in the form of eye strain, fatigue, or nausea. To prevent these symptoms, we recommend that you take regular breaks. However, you need to determine for yourself the length and frequency of breaks you require, as they vary according to the individual. If you experience any type of discomfort, stop viewing the 3D images until you feel better, and consult a physician as necessary. Also refer to the operating instructions supplied with the device or software you have connected or are using with this device. Note that a child’s eyesight is still at the development stage (particularly children below the age of 6). Consult a pediatrician or ophthalmologist before letting your child view 3D images, and make sure he/she observes the above precautions when viewing such images.

Loudness warning!
Avoid volume levels that may be harmful to your hearing.

End user licence agreement
Software delivered with this device and its media is owned by Sony Mobile Communications Inc., and/or its affiliated companies and its suppliers and licensors. Sony grants you a non-exclusive limited licence to use the software solely in conjunction with the device on which it is installed or delivered. Ownership of the software is not sold, transferred or otherwise conveyed.

Do not use any means to discover the source code or any component of the software, reproduce and distribute the software, or modify the software. You are entitled to transfer rights and obligations to the software to a third party, solely together with the device with which you received the software, provided the third party agrees in writing to be bound by the terms of this Licence.

This licence exists throughout the useful life of this device. It can be terminated by transferring your rights to the device to a third party in writing.
Failure to comply with any of these terms and conditions will terminate the licence immediately.

Sony and its third party suppliers and licensors retain all rights, title and interest in and to the software. To the extent that the software contains material or code of a third party, such third parties shall be beneficiaries of these terms.

This licence is governed by the laws of Japan. When applicable, the foregoing applies to statutory consumer rights.

In the event software accompanying or provided in conjunction with your device is provided with additional terms and conditions, such provisions shall also govern your possession and usage of the software.

Export regulations

Export regulations: The device or software may be subject to import and export regulations of the European Union, the United States and other countries/regions. You will comply with these applicable laws and regulations and will obtain and maintain any export and import license required for the delivery of goods to you under this Agreement. Without limiting the foregoing, and as an example, you will not knowingly export or re-export goods to destinations identified pursuant to Articles in Chapter II of European Council Regulation (EC) 428/2009 and specifically, and without limitation, you will also comply with U.S. government Export Administration Regulations (“EAR”, 15 C.F.R. §§ 730-774, http://www.bis.doc.gov/) administered by Department of Commerce, Bureau of Industry and Security and economic sanctions regulations (30 C.F.R. §§ 500 et. seq., http://www.treas.gov/offices/enforcement/ofac/) administered by the U.S. Department of Treasury, Office of Foreign Assets Control.

Limited Warranty

Sony Mobile Communications AB, SE-221 88 Lund, Sweden, or its local affiliated company, provides this Limited Warranty for your mobile device, original accessory delivered with your mobile device, and/or your mobile computing product (hereinafter referred to as “Product”).

Our warranty

Subject to the conditions of this Limited Warranty, Sony warrants this Product to be free from defects in design, material and workmanship at the time of its original purchase by a consumer. This Limited Warranty will last for a period of one (1) year as from the original date of purchase of the Product. All original accessory delivered with the mobile device will be warranted within six (6) months from the date of purchase.

What we will do

Sony and its service partners reserve the right to charge a handling fee if a returned Product is found not to be under warranty according to the conditions below. Please note that some of your personal settings, downloads and other information may be lost when your Sony Product is repaired or replaced. At present, Sony may be prevented by applicable law, other regulation or technical restrictions from making a backup copy of certain downloads. Sony does not take any responsibility for any lost information of any kind and will not reimburse you for any such loss. You should always make backup copies of all the information stored on your Sony Product such as downloads, calendar and contacts before handing in your Sony Product for repair or replacement.
Conditions

1. This Limited Warranty is valid only if the original proof of purchase for this Product issued by a Sony authorized dealer specifying the date of purchase and serial number**, is presented with the Product to be repaired or replaced. Sony reserves the right to refuse warranty service if this information has been removed or changed after the original purchase of the Product from the dealer.

2. If Sony repairs or replaces the Product, the repair for the defect concerned, or the replaced Product shall be warranted for the remaining time of the original warranty period or for ninety (90) days from the date of repair, whichever is longer. Repair or replacement may involve the use of functionally equivalent reconditioned units. Replaced parts or components will become the property of Sony.

3. This warranty does not cover any failure of the Product due to normal tear and wear, or due to misuse, including but not limited to use in other than the normal and customary manner, in accordance with the Sony instructions for use and maintenance of the Product. Nor does this warranty cover any failure of the Product due to accident, software or hardware modification or adjustment, acts of God or damage resulting from liquid. A rechargeable battery can be charged and discharged more than a hundred times. However, it will eventually wear out – this is not a defect and corresponds to normal wear and tear. When the talk-time or standby time is noticeably shorter, it is time to replace your battery. Sony recommends that you use only batteries and chargers approved by Sony.

   Minor variations in display brightness and colour may occur between the devices. There may be tiny bright or dark dots on the display. These are called defective pixels and occur when individual dots have malfunctioned and can not be adjusted. Two defective pixels are deemed acceptable.

   Minor variations in camera image appearance may occur between devices. This is nothing uncommon and is not regarded as a defective camera module.

4. Since the cellular system on which the Product is to operate is provided by a carrier independent from Sony, Sony will not be responsible for the operation, availability, coverage, services or range of that system.

5. This warranty does not cover Product failures caused by installations, modifications, or repair or opening of the Product performed by a non-Sony authorised person.

6. The warranty does not cover Product failures which have been caused by use of accessories or other peripheral devices which are not Sony branded original accessories intended for use with the Product.

7. Tampering with any of the seals on the Product will void the warranty.

8. THERE ARE NO EXPRESS WARRANTIES, WHETHER WRITTEN OR ORAL, OTHER THAN THIS PRINTED LIMITED WARRANTY. ALL IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A
PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY. IN NO EVENT SHALL SONY OR ITS LICENSORS BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE WHATSOEVER, INCLUDING BUT NOT LIMITED TO LOST PROFITS OR COMMERCIAL LOSS; TO THE FULL EXTENT THOSE DAMAGES CAN BE DISCLAIMED BY LAW.

Some countries/regions/states do not allow the exclusion or limitation of incidental or consequential damages, or limitation of the duration of implied warranties, so the preceding limitations or exclusions may not apply to you.

The warranty provided does not affect the consumer’s statutory rights under applicable legislation in force, nor the consumer’s rights against the dealer arising from their sales / purchase contract.

Country specific terms
If you have purchased your Product in a country/region member of the European Economic Area (EEA) or in Switzerland or the Republic of Turkey, and such Product was intended for sale in the EEA or in Switzerland or in Turkey, you can have your Product serviced in any EEA country/region or in Switzerland or in Turkey, under the warranty conditions prevailing in the country/region in which you require servicing, provided that an identical Product is sold in such country/region by an authorised Sony distributor. To find out if your Product is sold in the country/region you are in, please call the local Sony Contact Center. Please observe that certain services may not be possible elsewhere than in the country/region of original purchase, for example due to the fact that your Product may have an interior or exterior which is different from equivalent models sold in other countries/regions. Please note in addition that it may sometimes not be possible to repair SIM-locked Products.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. If you purchased your product in Australia, you are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. For warranty service in Australia, please contact 1300 650 050 or Sony Service Centre, 320 Princes Hwy, ROCKDALE NSW 2216.

** In some countries/regions additional information (such as a valid warranty card) may be requested.

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Sony 客戶網站
在 www.sonymobile.com/support 網站上，您會找到一個支援部份，只需點擊幾次就能找到說明及提示。在當中您可以找到最新的軟件更新，及怎樣更有效地使用產品的提示。

服務及支援
您可以享受一系列專享的服務權益如：
• 全球及本地網站所提供的支援。
• 全球化的聯絡中心網絡。
• 堅大的 Sony 服務夥伴網絡。
• 保養期。參閱有限保養一節以便更加理解保養的條款。

在 www.sonymobile.com/support 或 www.sonymobile.com/contact 網站上，您會找到最新的支援工具及資料。有關網絡商特定的服務及功能，請向您的網絡服務商查詢。
您亦可以聯絡我們的聯絡中心，或您當地的經銷商。(除非是免費電話號碼，否則您將需要根據長途電話收費，加上當地適用的稅項繳付費用。)
若您的產品需要保養服務，請聯絡您購買產品的經銷商或我們其中一個服務夥伴。如要提出有限保養要求，須出示購買證明。

安全及有效使用指引
請遵守這些指引。未能遵守這些指引有可能對健康產生潛在危險或是引致產品故障。如果您對產品的正常功能有任何懷疑，請在充電或使用之前，將產品交予認可的授權客戶服務中心檢查。

維護及安全使用我們產品的建議
• 請小心保養產品，並置於清潔無塵的地方。

警告！本產品棄置在明火中可能引起爆炸。

請勿在超過其對應 IP 等級限制(如適用)的環境中使用裝置(包括過深的水中及/或液體壓力及/或灰塵)，或將裝置置於過度潮濕的環境。

要有最佳的效能，產品不應在-10°C(+14°F)之下或+45°C(+113°F)之上的溫度中運作。請勿將電池曝露於溫度高於+60°C(+140°F)的環境中。

請勿將產品放置於靠近火源或點燃的煙蒂。

請勿跌撞、拋擲、扭曲產品。

請勿嘗試拆開或改裝產品。維修工作僅限 Sony 授權之專業人員進行。

在心臟起搏器或其他醫療裝置或器材附近使用產品前，請先查詢授權的醫療人員及醫療裝置生產商的指示。
當有需要或被要求時，請停止使用電子装置或停用裝置的無線電收發功能性。
避免在有潛在爆炸氣體的地方使用產品。
請勿放置產品或安裝無線器材在汽車安全氣袋以上的地方。
留意：破裂或損壞的螢幕可能會有尖銳的邊緣或碎片出現，可能會對您造成損傷。
請勿在不適或可能造成壓力的位置使用藍牙耳機。
避免使裝置長時間接觸皮膚。裝置在傳輸時所產生的熱能可能會刺激您的皮膚。若為長時間通話，建議使用耳機。

兒童
警告！不要讓兒童接觸。切勿讓兒童玩弄流動裝置及其配件。他們可能會對自己或其他人造成傷害。您的產品可能有一些小部件可被拆卸，易造成吞嚥危險。

電源供應 (充電器)
請將充電器連接到產品上所標示的電源。切勿在戶外或潮濕的地方使用。請勿改動電線，或是讓電線受到外力損傷或損壞。在清潔前應切斷電源。切勿改動插頭。若電插頭不適用於電插座，請雇用電工安裝合適的電插座。連接電源供應器之後，便會有少許的電量。若要避免浪費這少許的電量，在產品完全充電之後，請切斷電源。使用非 Sony 品牌的充電裝置可能會增加安全風險。

電池
全新或久未使用的電池可能會有短暫的容量減低。開始使用前請將電池完全充電。只限用於預期用途。只應在 +5°C(+41°F) 及 +45°C(+113°F)之間的溫度電池方可充電。切勿將電池放入您的口內。切勿讓電池的金屬接腳接觸其他金屬物件。移除電池前先關閉產品。效能需視乎溫度、信號強度、使用模式、所選功能及語音或數據傳輸而定。只應由 Sony 服務夥伴移除或更換內置的電池。使用非 Sony 品牌的電池可能會提高安全性的風險。只應更換一枚合乎 IEEE-1725 標準而產品認可的 Sony 電池。使用一枚非認可的電池可能會有火警、爆炸、泄漏或其他危害的風險。

個人醫療裝置
流動裝置/附有無線電收發器的裝置可能會影響植入醫療設備的操作。保持 Sony 產品與醫療裝置之間的距離在 15 厘米 (6 吋) 以上以減低受干擾的風險。在適用時，用您的右耳使用 Sony 裝置。切勿將裝置放在您胸口的口袋內。若您懷疑有干擾，關閉裝置。若要靠近個人醫療裝置使用，請向醫生及裝置製造商查詢。

駕駛中
在某些情況下，汽車製造商可能禁止在車內使用流動裝置，除非在車內安裝了附帶外接天線的免提組件。請查詢您汽車製造商的代表以確定流動裝置或藍牙免提裝置不會影響汽車的電子系統。駕駛時任何時候都應該全神貫注及必須遵守限制無線裝置使用的當地法律及規例。

GPS/位置定位功能
部分產品可提供 GPS/位置定位功能。位置定位功能以 "原狀" 且 "連同本身具有之一切瑕疵" 提供。Sony 對這種位置資訊的準確性不提供任何保證。在裝置上使用位置定位資訊有可能發生連接中斷或錯誤的情形，且可能需要額外的網絡服務支援。請注意，在建築物內部或與建築物相鄰的區域等特定環境中，此功能可能會減弱或無法使用。
注意：在駕駛情況下請謹慎使用 GPS，避免造成分心。

緊急通話
通話不能保證在任何情況下都能接通。絕對不要僅僅依靠 Sony Mobile 裝置作必要的通訊。通話未必在所有地方、所有網絡、或使用某些網絡服務及/或流動裝置功能時接通。請注意，某些 Sony 裝置無法支援語音通話 (包括緊急通話)。

天線
使用並非由 Sony 銷售的天線裝置可能會損壞流動裝置、減低效能及令電磁波能量比吸收率 (SAR) 水平超出所制定的上限。請勿用手遮蓋天線，因為這樣會影響通話質素、電量水平及可以縮短通話及備用時間。

無線電頻率 (RF) 的曝露及生物單位質量對電磁波能量比吸收率 (SAR)
當流動裝置或藍牙免提裝置功能啟動後，便會發出低水平的無線電頻率能量。通過周期性及徹底的科學研究論證，發展出了國際的安全指引。這些指引設立了曝露於無線電頻率能量的可接受水平。這些指引包括一個安全範圍，並計算了任何量度上的差異，保障所有人的安全。
生物單位質量對電磁波能量比吸收率 (SAR) 是用來量度使用流動裝置時身體所吸收的無線電頻率能量。SAR 數值是取決於在實驗室控制狀況下最高的已驗證能量水平，但由於裝置設計上是使用最低所需的電量連接所選的網絡，因此真正的 SAR 水平可能遠低於此數值。並沒有證明顯示 SAR 數值的差異會引致安全性的差異。

在美國銷售有無線電收發器的產品必須在聯邦通訊委員會 (FCC) 註冊。必要時，裝置會以貼放在耳朵上及配戴在身上的方式進行測試。對於在身上配戴使用方式，此裝置已分別在距離最短 15 毫米且距離間無任何實心障礙、或是與適當的 Sony 配件一起使用時進行測試。在使用「無線基地台」功能操作時，使用的分隔距離為 10 毫米。

飛航模式
若裝置有藍牙及無線區域網絡 (WLAN) 功能性，可以在飛航模式中啟用，此等功能可能會在禁止無線電傳輸的飛機上或其他地方遇受禁用。在此等環境中，就算以飛航模式啟用藍牙或WLAN 功能性之前，請尋求適當的授權。

惡意軟件
惡意軟件 (懷有惡意軟件的簡稱) 是會損害裝置的軟件。惡意軟件或有害應用程式可以包括病毒、蠕蟲、間碟軟件及其他不受欢迎的程式。就算裝置已採取了保安措施防範這些軟件，Sony 並不保證或表示裝置不會受惡意軟件入侵的影響。不過，您可以通過小心下載內容或接收應用程式，避免開放或回應來自不明來源的信息，使用信任的服務連接互聯網，及只從認識、可信的來源下載內容到流動裝置而減低受惡意軟件入侵的風險。

配件
僅可使用 Sony 品牌的原廠配件，並且僱用認可的授權客戶服務中心。Sony 並不負責測試其他廠商的配件。配件可能會影響無線電頻率曝露、無線電效能、音量、電子安全及其他方面。其他廠商的配件和部件可能會對您的健康及安全產生風險，或是降低產品效能。

可使用的解決方案/特殊需要
您可以配搭文字電話配件終端與 Sony Mobile 裝置共同使用。如需關於供特殊需要人士使用的協助工具功能和解決方案資訊，請造訪 blogs.sonymobile.com/about-us/sustainability/accessibility 或致電聯絡 Sony Mobile1-866-766-9374。
舊電器與電子設備的處理（適用於歐盟地區及其他採用獨立收集系統的歐洲國家）

裝置或其包裝上的符號，代表該裝置不得當作家居廢物處理。而應移交到回收電器和電子器材的適當收集點。

適當回收本裝置，有助於防止不當處理本裝置廢物，對環境及人體健康所造成的負面影響。廢物回收有助於保護自然資源。有關回收本裝置的詳細資料，請聯絡本地的市政辦事處、家居廢物回收服務單位或本裝置的原經銷商。

記憶卡

若產品附帶一張可卸除式記憶卡，它通常兼容您所購買的裝置，但不一定兼容其他裝置或這些裝置的記憶卡之性能。在購買或使用其他裝置之前，應先檢查其兼容性。若產品配備記憶卡閱讀器，在購買或使用之前請先檢查記憶卡的兼容性。

記憶卡在付運之前通常已經進行格式化。要重新格式化記憶卡，應使用一部兼容的裝置。當在一部電腦上格式化記憶卡時，切勿使用標準的操作系統格式。有關詳情，請參閱裝置的使用指示或聯絡Sony客戶服務中心。

SIM 卡

如果您的裝置配備標準呎吋的 SIM 卡卡槽，將不兼容的 SIM 卡（例如 micro SIM 卡、使用非Sony轉換器的micro SIM 卡，或裁切成 micro SIM 卡呎吋的標準 SIM 卡）插入 SIM 卡卡槽，可能會永久損壞您的SIM卡或裝置。因使用不兼容或已改裝的SIM卡而導致任何損壞，Sony恕不作出擔保或承擔責任。

警告：

如果裝置需要使用轉換器以便插入手提電話或其他裝置，請務必使用所需的轉換器插入卡片。

使用記憶卡時的預防措施

• 切勿將記憶卡曝露於濕氣中。
• 切勿用您的手或其他金屬物品接觸連接端。
• 切勿撞擊、扭曲、或跌碰記憶卡。
• 切勿嘗試拆開或改裝記憶卡。
• 切勿使用或儲存記憶卡在潮濕或腐蝕性，又或過熱的地方，例如在夏季被陽光直接照射的密封車廂內、或暖爐旁邊等。
• 切勿以過份力度按壓或扭曲記憶卡轉換器的末端。
• 切勿讓污洞性、塵埃或外物進入任何記憶卡轉換器的連接埠。
• 檢查您已經正確地插入記憶卡。
• 將記憶卡妥善完全地盡插入任何所需的記憶卡轉換器內。記憶卡在沒有完全插好的情況下可能無法正常運作。
• 我們建議您為重要的數據作一份副本備份。我們對任何您所儲存在記憶卡中內容的損失或損壞不會負上任何責任。
移除記憶卡或記憶卡轉換器時，可能引致已記錄資料受損或遺失，因此請在進行格式化、讀取或寫入資料時關閉電源。請勿在有靜電或高電磁輻射的場所使用記憶卡。

個人資料的保護
棄置產品前先清除個人資料。要刪除數據，執行一次恢復原設定。從裝置記憶體刪除數據並不能確保數據無法遺失。Sony 並不能保證資料的遺失，及就算在執行了一次恢復原設定後，不會就任何資料仍然被洩露而負上任何責任。

支援 3D 檢視功能的裝置
在兼容 3D 的監視器上查看以本裝置拍攝的 3D 影像時 (如適用)，您可能會感到不適，包括雙眼疲勞、疲倦或噁心。要防止出現這些症狀，我們建議您定期稍作休息。但是，由於所需的休息時間和次數因人而異，您需要自行判定適合自己的休息時間和次數。如果您出現任何類型的不適，應停止查看 3D 影像，直至感到情況改善為止；如有需要，應向醫生查詢。此外，也請參阅裝置或軟件的操作指示 (隨連接的裝置或在裝置上使用的軟件提供)。請注意，兒童的視力仍在發展階段 (特別是 6 歲以下的兒童)。讓子女查看 3D 影像之前，應先向兒科或眼科醫生查詢，並確保他們在查看該等影像時，留意上述的預防措施。

響度警告：
請避免使用可能對聽力造成傷害的音量大小。

終端用戶授權協議
此裝置及其媒體提供的軟件乃由 Sony Mobile Communications Inc. 及/或其聯屬公司，以及其供應商及授權者所擁有。Sony 授予您一人非尊享的有限授權，讓您在軟件所安裝的裝置，或在提供該軟件的裝置上使用該軟件。不得販售、轉移或以其他方式轉讓軟件的擁有權。

請勿以任何方式發掘來源碼或軟件的任何元件、重製及散佈軟件或修改軟件。若第三方以書面形式同意受此授權的條款約束，則您個人有權轉移軟件及接收軟件之裝置的使用權利及義務予第三方人士。

此授權在本裝置的使用壽命中均具約束效力。其效力可透過以書面形式向第三方授予裝置使用權利而終止。

未能遵守此等條款及細則之任何內容者將立即終止授權。

Sony 及其第三方供應商及授權者保留使用軟件的所有權利、持牌權以及有關權益。在軟件含有第三方材料或編碼的範圍內，該第三方必須為此等條款的受益人。

此授權受日本法律所約束。在適用的情況下，前文所述之內容適用於消費者法定權利。

在軟件及其裝置擁有額外條款及細則的情況下，該軟件之擁有及使用亦受該條款約束。

出口規例
有限保養

Sony Mobile Communications AB, SE-221 88 Lund, Sweden 或其當地聯屬公司，為您的流動裝置及跟您的流動裝置一起附帶的原廠配件，及/或您的流動計算產品 (以下稱為「產品」) 提供有限保養。

本公司的保養

依據有限保養的條款，Sony 保證本產品自客戶原購置時及購置隨後的壹(1) 年內無設計、材料及工藝缺陷。任何您裝置所附帶的原廠配件自購置日起保養六(6) 個月。

售後服務

若在保養期內，本產品在正常使用和服務情況下由於設計、材料或者製造缺陷而出現操作問題，Sony 在您購買產品國家/地區*之授權分銷商或服務夥伴，將根據在此所列的條款及細則，自行選擇進行修理或更換。

若所交回的產品並非根據以下條款享有保養，Sony 及其服務夥伴保留徵收一項手續費的權利。

請注意，您的 Sony 產品經修理或更換後，您有些個人設定、下載或其他資料可能會失去。目前，Sony 可能受適用的法例、其他規例或技術限制，不能對某些下載作備份拷貝。Sony 不會就任何類型資料之任何損失負上任何責任，亦不會向您補償任何該些損失。在您將您的 Sony 產品交回作修理或更換前，您任何時候都應該為儲存在您 Sony 產品內的所有資料如下載、行事曆及通訊錄等作備份拷貝。

條款

1. 只有出示 Sony 授權經銷商為此產品發給原購買者並列有購買日期和序列號碼** 的原有購買證明，連同需修理或更換的產品，方予以保養。如果在購買本產品後，保養單已被撤換或修改，Sony 保留拒絕保養的權利。

2. 如果 Sony 對產品進行修理或更換，對於修理或更換過的產品仍實行有限期保養，期限為產品的尚餘保養期或者九十(90) 天保修，以較長者為準。修理或更換可由功能相等的修複件來完成。更換下來的壞部件或元件將成為 Sony 的財產。

3. 任何由於正常磨損、誤用，包括但不局限於不遵照 Sony 產品使用和維護指導下的非正常及慣常方式使用而引致的產品失效均不在本保養範圍之內。此外，由於外事故、軟件或硬件改裝或調整、不可抗力性致損或受潮致損而引致的產品失效亦均不在本保養範圍之內。

4. 由於產品操作所依靠的蜂巢式系統由獨立於 Sony 的經營商提供，Sony 並不會為此系統的操作、可用性、覆蓋、服務或範圍負責。

5. 此保養並不包括由於軟件安裝、改裝、服務或由非 Sony 授權之工作人員所進行的維修或拆開產品而導致的產品失效。
6. 此保養並不包括由於使用並非 Sony 品牌原廠及預期與產品一起使用的配件或其它週邊裝置，而導致的產品失效。

7. 在產品上改動任何封記將導致保養失效。

8. 公司只承認此有限保養，其他任何保養，不管是書面的還是口頭的，一概無效。所有隱含保養，包括但不限於產品品質保養及產品適合作某一特定用途的隱含保養，均以此保養之期限為準。SONY 或其授權者對於法律不予承認的任何性質的偶發性或附帶性損壞，包括但不限於盈利損失及商業虧損，概不負任何法律責任。

有些國家/ 地區/ 州不允許對於偶發性或附帶性損失拒絕給予或給予有限賠付，或者不允許限定隱含保養的期限，因此上述限制或拒賠也許不適用於您。

本產品所提供的保養並不影響現行適用法例下消費者應有的權益及由買/ 賣合約所賦予消費者相對於經銷商的權益。

國家/地區特定條款
如果您是在歐洲經濟區 (EEA) 的成員國/ 地區、瑞士或土耳其共和國購買產品，並打算在 EEA、瑞士或土耳其銷售該產品，假設由 Sony 授權經銷商在該國家/ 地區銷售相同的產品，則根據您要求提供服務的該國家/ 地區現行保養條款，您可以在任何 EEA 成員國/ 地區、瑞士或土耳其享有產品服務。如果想知道您的產品是否在該國家/ 地區販售，請聯絡當地的 Sony 客戶服務中心。請注意，原購買國家/ 地區以外的地方可能不會提供某些服務，例如您產品的部分內部或外部零件可能會和其他國家/ 地區銷售的同款機型不同。除此之外，有時可能無法維修鎖定 SIM 卡的產品。

本公司之產品均受澳洲消費者法例保障。如果您的產品購自澳洲，您有權就重大故障要求換貨或退款，以及就任何其他合理可預見的損失或損壞索賠。您亦有權要求修理或更換出現不可接受的質量問題而非重大故障的產品。如需使用澳洲保養服務，請致電：1300 650 050，或聯絡 Sony 客戶服務中心：320 Princes Hwy, ROCKDALE NSW 2216。

** 部分國家/ 地區可能會要求您提供其他資訊(例如有效保養卡)。

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