

**SONY**<sup>®</sup>

# Troubleshooting

Quick Charger  
UCH12

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# The charging time remains the same for my device

Make sure that your device is compatible with the Quick Charger **UCH12**.

Compatible Xperia™ devices:

Xperia™ X Performance

Xperia™ X

Xperia™ XA

Xperia™ XA Ultra

Xperia™ XA1\*

Xperia™ XA1 Ultra\*

Xperia™ X Compact\*

Xperia™ XZ\*

Xperia™ XZ Premium\*

Xperia™ XZs\*

Xperia™ Z5 Premium

Xperia™ Z5 Premium Dual

Xperia™ Z5 (E6653)

Xperia™ Z5 Dual (E6633, E6683)

Xperia™ Z5 Compact

Xperia™ Z3+ (E6553)

Xperia™ Z3 Compact

Xperia™ Z4 Tablet

Xperia™ Z3 Tablet Compact

Xperia™ Z3 Tablet Compact WiFi

Xperia™ Z2 Tablet

Xperia™ Z2 Tablet WiFi

\*A USB Type-C™ charging cable is not included with the charger at purchase. Use the charging cable that was included with your Xperia™ device, or purchase an original Sony USB Type-C™ charging cable separately.