These easy instructions are intended to guide you through the replacement process. If you need additional help, please call 1-866-651-7669 for technical support from 9:00 am to 11:00 pm EST.

- To avoid electric shock, please make sure product is turned off and AC Adaptor is disconnected from the power source. Remove jewelry before you begin work to avoid scratching the surface of your notebook computer.*

- Place your notebook computer on a clean, stable and covered surface to avoid damage to the computer’s case.*

- Follow the ESD (Electrostatic Discharge) damage prevention instructions:
  - Hold parts by the edges, away from exposed circuitry when possible.
  - Do not walk around excessively as this promotes static build-up.

- The appearance of the electronic components shown in the illustrations may be different from the components shipped. This slight difference does not affect the accuracy of these instructions.

* Sony is not responsible for any loss of data associated with your computer or any damage caused by incorrect handling of the computer under these procedures. The terms of your Sony limited warranty continue to apply.

** IMPORTANT! **

** PLEASE READ BEFORE YOU START **

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** Step 1. Prepare the Computer. **

** CAUTION: ** Make sure the computer is turned off, the lid is closed, and the AC Adapter is disconnected. Failure to do so can result in damage to the computer.

Place the computer upside down on a protected surface with the front edge facing you.

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** Step 2. Remove the Battery Pack. **

Locate the two tabs securing the battery pack. Using your thumbs and fingers push both tabs in the release direction. Carefully remove the battery by lifting the side where the arrow is pointing.

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** Step 3. Locate HDD Bay. **

Rotate the computer with the Hard Disk Drive (HDD) bay facing you as shown in the picture.
Step 4. Using the enclosed magnetic screwdriver, loosen the one screw securing the hard disk drive access cover.

Step 5. To remove the HDD access cover, start by lifting from the side where the screw held it in place.

Step 6. Using the enclosed magnetic screwdriver, remove the three (3) screws securing the HDD assembly.

Step 7. Carefully pull the clear plastic tab towards you to detach the HDD from the connector.

(HDD Reinstallation) Steps 8-11

Step 8. Replace the old HDD assembly with the new one. Hold the HDD on the sides to avoid damaging the part.

Step 9. Attach the HDD assembly to the HDD connector. Make sure the screw holes are aligned correctly.

Step 10. Re-install the three (3) screws securing the HDD assembly in place.

Step 11. Re-install the HDD cover.

Step 12. Reinstall the battery pack and reconnect the AC Adaptor.

Power on your computer and continue with the recovery process by following the instructions described on the back of the recovery disk’s case.

Return the old HDD to Sony following the included shipping instructions.