

SONY®

VAIO®

Convenient Onsite Service

# Get warranty repair service at your home or office with Sony® Onsite Warranty Service.

This Sony VAIO® Desktop or FS/BX Series Notebook qualifies for the following warranty services:

**Service and Warranty:** 1 Year Limited Warranty with Onsite Service<sup>1</sup>

**Telephone Support:** 1 Year toll-free technical telephone assistance<sup>2</sup>  
1-888-476-6972 (1-888-4SONYPC) available 24 / 7

**On-Line Support:** Available from <http://www.sony.com/pcsupport>

<sup>1</sup> When available, Sony may provide Onsite Service in fulfillment of its limited warranty obligations. Any such services are subject to the terms and conditions of the limited warranty. See actual Limited Warranty for details. Onsite Service will be provided via third-party technician to be dispatched as needed following phone-based troubleshooting. Some repairs may require shipment to a Sony service center or may be accomplished with self repair kits. Onsite Service available in United States only (excluding territories), and may not be available in all locations.

<sup>2</sup> For certain third party software applications, Sony provides first level Phone Support. Additional telephone support may be available from the applicable 3rd party vendor. Availability and schedule for any such support is determined by the applicable software vendor.



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