

Limited warranty (for the U.S.A. only)

SONY® ELECTRONICS INC. ("SONY") warrants this Product and its accessories against defects in material or workmanship as follows:

1. **PRODUCTS:** For a period of one (1) year from the date of purchase, SONY will, at its option, either repair or replace the defective parts and/or the Product (i.e., AIBO® Entertainment Robot) with new or rebuilt replacements. After this one (1) year period, you must pay all parts and labor charges.
2. **ACCESSORIES:** For a period of thirty (30) days from the date of purchase, SONY will, at its option, either repair or replace defective parts and/or accessories (i.e., AC adapter and battery) with new or rebuilt replacements. After this thirty (30) day period, you must pay all parts and labor charges.
3. **REPAIRS:** For a period equal to the longer of (a) the remainder of the original limited warranty period on the original Product or accessory, or (b) for 90 days after the date of repair/replacement of Products or for 30 days after the date of repair/replacement of accessories, SONY will repair or replace defective parts, accessories and/or Products used in the repair or replacement of Products or accessories under this limited warranty with new or rebuilt replacements.

To obtain this limited warranty service, you must first obtain an event number from AIBO Customer Link (customer service) (page 5). You will need to return the Product and all accessories to SONY in the original carton, using the original packaging materials. All supplied accessories must be returned with the Product. SONY is not responsible for any damage during shipment arising from the failure to properly pack the Product or accessory being returned to SONY or from any damage caused by or resulting from the carrier's handling. For information on returning your Product or accessories for limited warranty repair, please contact the AIBO Customer Link (customer service) at 1-800-427-2998 (USA) or e-mail to aibosupport@info.sel.sony.com.

This limited warranty does not cover customer instruction, installation or setup adjustments.

This limited warranty does not cover the cost of removal or reinstallation, cosmetic damage or damage due to acts of God, accident, misuse, abuse, negligence of, or to any part of the Product. This limited warranty does not cover lost profits, lost sales, loss of use of the Product, or other consequential loss or damage due to improper operation or maintenance, installation, connection to improper voltage supply, or attempted repair by anyone other than a facility authorized by SONY to service the Product. This limited warranty does not cover Products sold AS IS or WITH ALL FAULTS, or consumable (such as fuses). This limited

warranty does not apply when the malfunction results from use of the Product in conjunction with accessories, products or ancillary or peripheral equipment not manufactured by SONY®, and where it is determined by SONY that there is no fault with the Product itself.

SONY will pay shipping charges for all in-warranty service. However, if no malfunction is found with the Product or accessory, if the malfunction is from a non-covered charge or if it is determined that the limited warranty period has expired, you will be billed for the cost of shipping and handling.

This limited warranty is valid only in the United States.

Proof of purchase in the form of a bill of sale, receipt, or invoice (which is evidence that the unit is within the limited warranty period) must be presented to obtain the limited warranty service.

This limited warranty is invalid if the factory applied serial number has been altered or removed from the Product.

REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS LIMITED WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER. SONY SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY EXPRESSED OR IMPLIED WARRANTY ON THIS PRODUCT. EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITED IN DURATION TO THE DURATION OF THIS LIMITED WARRANTY

Some states do not allow the exclusion or limitation of incidental or consequential damages, or allow limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. This limited warranty gives you specific legal rights, and you may have other rights which vary from state to state.

For your convenience, SONY ELECTRONICS INC. has established telephone numbers for product information regarding AIBO® Entertainment Robot. Please call:

AIBO CUSTOMER LINK (customer service)
1-800-427-2988

or write to: aibosupport@info.sel.sony.com

Other information about AIBO is also available on the internet site at:
<http://www.aibo.com>