

**SONY®**

Handheld Peripheral

# LIMITED WARRANTY

The limited warranty on the accessories for the CLIE Personal Entertainment Organizer (the "Accessories" or "Accessory") covers parts and labor against defects in material or workmanship for a period of ninety (90) days from the original date of purchase for Accessories purchased in the United States (excluding territories) from Sony or a Sony authorized dealer.

For the purpose of this Limited Warranty "Sony" means Sony Electronics Inc. for Accessories purchased in the United States (excluding territories). Sony warrants the hardware of your Accessories as follows:

1. Labor: For a period of ninety (90) calendar days from the original date of purchase in the United States (excluding territories) from Sony or a Sony authorized dealer, Sony will, in the country in which the Accessories were purchased, repair defects in material or workmanship in the hardware of the Accessories, at no charge, or pay the associated labor charges to a Sony authorized service facility. After the applicable labor warranty period, you must pay for all labor charges.

2. Parts: For a period of ninety (90) calendar days from the original date of purchase in the United States (excluding territories) from Sony or a Sony authorized dealer, Sony will supply, at no charge, in the country in which the Accessories were purchased, new or rebuilt, at Sony's option, replacement parts in exchange for defective hardware parts. Any replacement hardware parts will be warranted for the remainder of the original warranty period or ninety (90) calendar days from installation by Sony's authorized service facility, whichever is longer. After the applicable parts warranty period, you must pay for any replacement parts. All defective parts replaced under this Limited Warranty will become the property of Sony.

This Limited Warranty covers only the hardware components of the Accessories. It does not cover the technical assistance or support for hardware or software usage and it does not cover any software products whether or not contained in the Accessories. Sony excludes all warranties and conditions, express or implied, in respect of any software provided with the Accessories and any such software is provided AS IS unless expressly provided for in any enclosed software limited warranty. Please refer to the End User License Agreement(s) included with the Accessory for your rights and obligations with respect to the software.

This Limited Warranty is non-transferable. Proof of purchase in the form of a bill of sale (which is evidence that the Accessories are within the warranty period) must be presented

In addition, expedited delivery may be available for certain, limited replacement parts. Where expedited delivery service is available, you will be required to provide Sony with a credit card authorization to bill your credit card in the event you fail to return the original part(s) in the postage-paid envelope we provide. The credit card will be charged an amount equal to Sony's current list price for the part(s) only if the original part(s) has not been returned to Sony within thirty (30) days of the delivery of the replacement part(s). With respect to certain components, you may be entitled to express warranty service during the warranty period, subject to certain restrictions. Please contact Sony as indicated below for further information.

Be sure to remove all third party hardware, software, features, parts, options, alterations, and attachments not warranted by Sony prior to sending the Accessories to Sony for service. Sony is not liable for any loss or damage to these items.

This Limited Warranty does not cover any consumable items supplied with the Accessories; cosmetic damages; damage or loss to any software programs, data, or media; or damage due to (1) acts of God, accident misuse, abuse, negligence, commercial use or modifications of the Accessories; (2) improper operation or maintenance of the Accessories; (3) connection to improper voltage supply; or (4) attempted repair by any party other than a Sony authorized service facility. This warranty does not cover physical damage to the surface of the Accessories, including cracks or scratches. This Limited Warranty does not apply when the malfunction results from the use of the Accessories in conjunction with accessories, products or ancillary equipment, or where it is determined by Sony that there is no fault with the Accessory itself. This Limited Warranty is valid only in the United States (excluding territories). This Limited Warranty is invalid if the factory-applied serial number has been altered or removed from the Accessory.

Repair or replacement of defective parts or hardware as provided under this Limited Warranty is the exclusive remedy of the consumer.

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SONY SHALL NOT BE LIABLE FOR ANY INCIDENTAL, INDIRECT OR CONSEQUENTIAL DAMAGES OR OTHER DAMAGES INCLUDING BUT NOT LIMITED TO, LOSS OF PROFITS, LOSS OF REVENUE, LOSS OF DATA, LOSS OF USE OF THE CLIE PERSONAL ENTERTAINMENT ORGANIZER, ANY ACCESSORY OR ANY ASSOCIATED EQUIPMENT, DOWNTIME AND CONSUMER'S TIME OR FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY OR CONDITION, BREACH OF CONTRACT, NEGLIGENCE, STRICT LIABILITY OR ANY OTHER LEGAL THEORY RELATED TO THE ACCESSORIES. EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OR CONDITION OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THE ACCESSORIES IS LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY.

Some jurisdictions do not allow the exclusion or limitation of incidental, indirect or consequential damages, or allow limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. This Limited Warranty gives you specified legal rights, and you may have other rights that vary in different jurisdictions.

Technical Support: Although technical support is not provided free of charge under this Limited Warranty, Sony has established a telephone number for technical support. Charges may apply for technical support, unless and to the extent that free technical support for a limited period is provided in writing as a feature of your Accessories. Prior to placing your call, please have available the model and serial number for the applicable Accessory, date of purchase, a list of all options installed in the Accessory and a detailed description of the problem.

For assistance, online knowledge base, frequently asked questions, and free updates via the Internet:

<http://www.sony.com/peg/support/>.

For information on Accessories, service assistance, resolution of a service problem, or technical assistance,

call: 1-877-760-SONY (7669) in the United States (excluding territories)

Save this statement for future reference.

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