Read This First

Personal Entertainment Organizer

PEG-SL10/PEG-SJ20/PEG-SJ30
**WARNING**

To prevent fire or shock hazard, do not expose the unit to rain or moisture. To avoid electrical shock, do not open the cabinet. Refer servicing to qualified personnel only.

---

**For customers in the U.S.A and Canada**

**Owner's Record**

The model number and serial number are located on the back of the product. Record the model number and the serial number in the space provided below. Refer to them whenever you call upon your Sony dealer regarding this product.

Model No._____________
Serial No._____________

The socket-outlet shall be installed near the equipment and shall be easily accessible.

**CAUTION**

You are cautioned that any changes or modifications not expressly approved in this manual could void your warranty on this equipment.

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numerique de la classe B est conforme a la norme NMB-003 du Canada.

**NOTE**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by rotating the equipment off and on, the user is encouraged to try to correct the interference using one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

If you have a question about this product, call the Sony Customer Information Center at keep on next line 1-877-760-7669; or write to the Sony Customer Information Center at 12451 Gateway Boulevard, Fort Myers, FL 33913. The number below is for FCC-related matters only.

---

**Declaration of Conformity**

Trade Name: SONY
Model No.: PEG-SL10/U
PEG-SJ20/U
PEG-SJ30/U

Responsible Party: Sony Electronics Inc.
Address: 680 Kinderkamack Road, Oradell, NJ 07649 USA
Telephone No.: 201-930-6972

This device complies with part 15 of the FCC Rules.
Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

The supplied interface cable must be used with the equipment in order to comply with the limits for a digital device pursuant to Subpart B of Part 15 of FCC Rules.
Notes

- Sony does not support third-party add-on applications. If you are having a problem with a third-party application, please contact the developer or publisher of that software.
- The illustrations in this manual may differ from the actual software.
- Explanations in this manual assume that you are familiar with basic operations of Windows®. For how to use your computer and operating system, please refer to their respective manuals.

Before using your CLIE handheld, be sure to read the accompanying End-User’s License Agreement.

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About this manual

Welcome to the Sony Personal Entertainment Organizer (referred to as the “CLIÉ handheld” or “Sony CLIÉ Handheld” in this manual). Your CLIÉ handheld comes with three manuals:

■ Read This First (this guide)
■ Operating Instructions (as a PDF file on the CD-ROM)
■ Add-on Application Guide

Before using your CLIÉ handheld, read this guide for an overview of features, setup and installation instructions, and other important details.

After you set up your CLIÉ handheld and become familiar with its basic functions, you can use the other two manuals (Operating Instructions and Add-on Application Guide) as references for detailed features, less common tasks, and maintenance of your CLIÉ handheld. These manuals can also serve as a source of information if you have problems operating your CLIÉ handheld.

The contents of the three manuals are as follows.

Read This First (this guide)

This guide is designed to help you quickly get your CLIÉ handheld up and running.

This guide shows you how to:

■ Identify all the parts of your CLIÉ handheld
■ Set up your CLIÉ handheld
■ Install supplied applications on your CLIÉ handheld and your computer
■ View and enter data
About this manual

Operating Instructions
The Operating Instructions manual is on the supplied CD-ROM as a PDF file; you can view or print the file as necessary. The manual describes how to use your CLIÉ handheld and the Personal Information Management (PIM) applications that come with your CLIÉ handheld. Additionally, the manual shows you how to:

■ View and enter data in greater detail
■ Use your CLIÉ handheld with your computer
■ Use Personal Information Management applications (Date Book, Address Book, To Do List, Memo Pad, and Calculator)
■ Personalize your CLIÉ handheld with your own preference settings
■ Maintain your CLIÉ handheld

Add-on Application Guide
The Add-on Application Guide describes how to install and use the supplied add-on applications, including:

■ PictureGear™ Pocket and PictureGear 4.6Lite
■ PhotoStand
■ CLIÉ Paint
■ gMovie™ and PictureGear 4.6Lite
■ World Alarm Clock
■ Memory Stick Autorun (MS Autorun)
■ Memory Stick Import (MS Import) and Memory Stick Export (MS Export)
Differences between the PEG-SL10, PEG-SJ20, and PEG-SJ30

This manual describes the operation of three CLIÉ handheld models: PEG-SL10, PEG-SJ20, and PEG-SJ30. Following is the major differences in these models:

PEG-SL10
• Two AAA (LR03) batteries
• Monochrome LCD

PEG-SJ20
• Built-in rechargeable battery
• Monochrome LCD

PEG-SJ30
• Built-in rechargeable battery
• Color LCD

Illustrations used in this manual
All illustrations of the unit and screen images are of the PEG-SJ30, unless specified otherwise. Differences between the three models are described at relevant points throughout the manual.

Note
Some models described in this manual are unavailable in some areas.
Which manual to read?

After you set up your CLIÉ handheld and become familiar with its basic functions, you can refer to the rest of the manuals as follows:

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Chapter 1

What is the Sony CLIÉ Handheld?

This chapter describes the features of your CLIÉ handheld, its system requirements, its buttons and controls, and the contents of the Installation CD-ROM.

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What can you do with your Sony CLIÉ Handheld?

Once you familiarize yourself with the basic workings of your CLIÉ handheld, you’ll easily be able to:

■ Enter your schedule into the Date Book and view them by the day, week, or month, and even set an alarm to remind you of an important event.

■ Keep all your contact names, addresses, phone numbers, and other details in the Address Book. In addition, you can paste an image to an address record using the supplied PictureGear™ Pocket application.

■ Add your tasks to the To Do List, prioritize them, and assign them a due date.

■ Synchronize your data with the Palm™ Desktop for CLIÉ software on your computer so you always have a backup copy of your important information.

■ Customize your CLIÉ handheld and set different levels of security to prevent unauthorized users from viewing your data.

■ Exchange data with your computer, other Sony CLIÉ handhelds, digital cameras, and other portable devices with Sony’s Memory Stick™ media.

Beyond the basic features, your CLIÉ handheld offers many entertaining and unique conveniences. For example, you can:

■ Create a slideshow of images, including transition effects, using the PhotoStand feature of the PictureGear Pocket application.

■ Make original drawings or edit image files with the CLIÉ Paint application.

■ Watch a movie with the gMovie™ application.

■ Keep track of time around the world with the World Alarm Clock application, which also works as an alarm clock.

■ Use other add-on applications for the Palm OS®.

■ Enjoy Web Clipping*.

* Web Clipping is a system provided by Palm, Inc. and its subsidiaries for Palm OS handhelds, which enables easy access to information provided on the Web. If you install various Web Clipping applications on your CLIÉ handheld, you can retrieve specific information such as news, weather, or restaurant guides and display them on your CLIÉ handheld. Web clipping applications require Internet connections. For details on its use, or for answers to your questions, refer to the following Web site: http://www.palm.com/wireless/
System requirements

To install and operate the Palm™ Desktop software on your computer, your computer system must meet the following requirements:

- **OS:**
  - Microsoft® Windows® 98 Second Edition
  - Windows® Millennium Edition
  - Windows® 2000 Professional
  - Windows® XP Home Edition
  - Windows® XP Professional
- **CPU:** Pentium® 133 MHz or faster
  (Pentium III 450 MHz or faster is recommended with Windows® XP)
- **Memory:** 64MB RAM minimum
  (128MB or more is recommended with Windows® XP)
- **Hard disk drive:** 128MB or more available space
- **Display:** High Color or better (800 × 600 dots or more)
- **CD-ROM drive**
- **Mouse or similar pointing device**
- **One available USB connector**

**Notes**

- To install the Palm Desktop for CLIÉ software on Windows® 2000 Professional or Windows® XP, log on as “Administrator” or using an account that has Administrator privileges.
- Macintosh computers are not compatible with the Sony CLIÉ Handheld.
Sony CLIÉ Handheld components

Locating front panel controls

1 Jog Dial™ Navigator
Used to select and run applications or items. Depending on the application you use, specific functions are assigned to the navigator. For details, see “Using the Jog Dial™ navigator” in the Operating Instructions manual.

2 BACK Button
Releases the selection of an item or cancels the operation. Depending on the application you use, returning to the previous screen or other specific functions are assigned to this button.

3 Scroll Button
Displays text and other information that extends beyond the area of the screen. Pushing the scroll button downwards scrolls down to display information below the current viewing area, and pushing up the button scrolls up to display the information above the current viewing area. Depending on the application you use, specific functions are assigned to the scroll button.
4 Application Buttons
Activates the individual applications that correspond to the icons on the buttons: ☐ Date Book, ☎ Address Book, ☐ To Do List, and ☞ Memo Pad. See “Assigning applications to buttons” in the Operating Instructions manual for details on reassigning these buttons to activate any application on your CLIÉ handheld.

5 Screen
Displays the applications and information stored in your CLIÉ handheld. It is touch-sensitive and responds to the stylus. For details, see “Elements of the CLIÉ interface” on page 19.

6 Graffiti Writing Area
The area where you write letters and numbers using the Graffiti® alphabet. See “Using Graffiti® writing to enter data” in the Operating Instructions manual to learn how to write Graffiti characters.

7 USB jack (mini-B) (PEG-SL10 only)
Used to connect your CLIÉ handheld to the USB cable.

8 LED Indicator (PEG-SJ20/PEG-SJ30 only)
Lights while the battery is being charged. Flashes to alert you that a scheduled alarm time (set in an application such as Date Book) has been reached.
Sony CLIÉ Handheld components

Locating back panel components

PEG-SL10

1 Stylus
Used to tap icons and buttons on the screen, or to write characters on the Graffiti writing area.
For details, see “Using the stylus” in the Operating Instructions manual.

2 POWER Button
Used to turn your CLIÉ handheld on or off. Also, press the POWER button and hold it down for two seconds or longer to turn the backlight of the LCD display on or off.

Tip
If your CLIÉ handheld is turned off, pressing any application button activates your CLIÉ handheld and opens the corresponding application.
3 Memory Stick™ Slot
Insert Memory Stick media into this slot.

4 Memory Stick Access Indicator
Lights in orange while your CLIÉ handheld is reading/writing the data in Memory Stick media.

5 Infrared Communication Port (IR port)
Uses infrared technology to transmit data to and receive data from other CLIÉ or Palm OS® handhelds, and to perform HotSync® operations.
For details, see “Beaming between your Sony CLIÉ Handheld and another Palm OS® PDA” in the Operating Instructions manual.

6 Hook for Strap
Used to hook up a mobile phone strap (not supplied).

7 Reset Button
Under normal use, you should not have to use this button.
For details, see “Resetting your Sony CLIÉ Handheld” in the Operating Instructions manual.

8 Interface Connector
PEG-SL10;
Used to connect your CLIÉ handheld to an accessory for the CLIÉ handheld (not supplied).
PEG-SJ20/PEG-SJ30;
Used to connect your CLIÉ handheld to the AC adapter*, USB cable* or an accessory for the CLIÉ handheld (not supplied).
* The supplied plug adapter is needed to connect the AC adapter and the USB cable.

9 Battery compartment lid (PEG-SL10 only)
Removing the supplied protective soft cover from your CLIÉ handheld

Slide A down (1), then remove the cover (2).

Reattaching the protective soft cover

Pull A outward (1) and place the tabs into the holes of the CLIÉ handheld (2). Then slide A up until it locks into place (3).
Elements of the CLIÉ interface

1 Battery Icon
Displays the remaining charge in the battery. Tap the icon to show the battery’s remaining charge by percentage and the amount of available memory.
PEG-SL10;
When your CLIÉ handheld is operating on the AC power source, the battery icon (僳) is displayed. However, the batteries are not charged.
PEG-SJ20/PEG-SJ30;
When your CLIÉ handheld is operating on the AC power source, the battery charging icon (¶) is displayed.

2 Home Icon
Tap this icon and the Application Launcher screen appears, displaying a list of applications.

3 Menu Icon
Tap this icon and a menu of current applications appears.

Continued on next page
Sony CLIÉ Handheld components

4 **Contrast/Brightness Adjustment Icon**
Tap this icon to adjust the contrast (PEG-SL10 and PEG-SJ20) or the brightness (PEG-SJ30) of the LCD screen of your CLIÉ handheld.

**Note**
If the digitizer preferences are not set correctly, you cannot adjust the contrast/brightness level properly. For details, see “Adjusting the screen” in the Operating Instructions manual.

5 **Application Icon**
Tap an icon to activate the corresponding application.

6 **Scroll Bar**
Drag the slider up or down or tap the scroll arrows ▲ or ▼ on the ends of the bar to scroll the screen.

7 **Calculator Icon**
Tap this icon to display the onscreen Calculator.

8 **Find Icon**
Tap this icon to open the Find screen.

9 **Graffiti Writing Area**
This area is for hand-writing input with the Graffiti alphabet.

**Tip**
When the tip icon is displayed, you can tap the icon to display online operational tips on the screen.

**Note on display resolutions**
Your CLIÉ handheld uses original technology to provide a 320 × 320 dot high resolution display. When you start an application supporting the high resolution, the screen switches automatically to the high resolution mode. When you start an application that does not support high resolution, the screen returns to the standard 160 × 160 dot resolution mode.

**Note**
In some third-party applications, the screen may not be displayed properly.
What is on the CLIÉ Installation CD-ROM?

CD-ROM contents

The Installation CD-ROM that comes with your CLIÉ handheld contains the following applications and manuals:

■ PC applications
You can install the following PC applications and related online help files from the installer’s main launcher window:
– Palm Desktop for CLIÉ 4.0.1 (including Intellisync Lite 4.0)
– PictureGear™ 4.6Lite
– QuickTime® 5
– Memory Stick™ Export
The following PC application has a separate installer package:
– Adobe Acrobat Reader® 5.0
– Third-party applications

■ Palm OS applications
The following sample data and demonstration files are also available:
– Sample data for gMovie and PictureGear Pocket

■ Manuals
The following manuals are available as PDF files on the CD-ROM:
– Read This First (this guide)
– Operating Instructions
– Add-on Application Guide

Tip
You can view the manuals by clicking Manuals in the installation launcher window that appears when you insert the CLIÉ Installation CD-ROM into your computer.
To view the PDF manuals contained on the Installation CD-ROM, you need the Acrobat Reader software installed on your computer. To install the Acrobat Reader software, see “Installing Acrobat Reader® 5.0” on page 54.

To open a PDF manual, do either of the following:

• Double-click a PDF file on the CD-ROM.
  The Acrobat Reader software starts and the selected PDF manual is displayed. You can read and print the file.

• Start the Acrobat Reader software and select Open from the File menu. In the Open dialog box, select a PDF file and click Open.
  The selected PDF manual is displayed. You can read and print the file.
Chapter 2

Setting up your Sony CLIÉ Handheld - Basics

This chapter describes basic hardware setup procedures that you should perform, before you start using your CLIÉ handheld in combination with your computer. These procedures include: Supplying power to your CLIÉ handheld, synchronizing data with your computer, and entering data.

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Step 1: Supplying power to your Sony CLIÉ Handheld

Installing the batteries (PEG-SL10)

Slide open the battery compartment lid and insert two size AAA (LR03) alkaline batteries. Be sure to line up the + and – on the batteries with the + and – in the battery compartment.

**Note**

The battery compartment lid can be easily detached to prevent damage. If the battery compartment lid comes off, attach it as shown.
When replacing the batteries

- **INSERT THE NEW BATTERIES WITHIN 1 MINUTE AFTER YOU REMOVED THE EXHAUSTED ONES.**

  **IF THE BATTERY IN YOUR CLIÉ HANDHELD IS FULLY DISCHARGED OR REMOVED, ALL DATA STORED ON THE SDRAM (MEMORY) IS LOST. IN SUCH A CASE, PERFORMING A HOTSYNC® OPERATION ONCE THE BATTERIES ARE REPLACED CAN RESTORE BACKED UP INFORMATION SAVED ON YOUR COMPUTER (FROM THE LAST HOTSYNC® OPERATION) TO YOUR CLIÉ HANDHELD.**

- Be sure to turn your CLIÉ handheld off before removing/inserting batteries.
- Be sure to replace both batteries with new ones.

**Notes on batteries**

- To avoid possible damage from battery leakage or corrosion, observe the following:
  - Be sure to insert the batteries with the +/- polarities matched to the +/- marks.
  - Do not charge the dry batteries.
  - Do not use a combination of new and old batteries.
  - Do not use batteries other than the types specified.
  - Do not use a combination of different types of batteries.
  - Do not use leaking batteries.
- Batteries left in your CLIÉ handheld for an extended period of time will run down, even if your CLIÉ handheld is not used.
- Do not use manganese batteries in your CLIÉ handheld.
- When you are not going to use your CLIÉ handheld for a long time, remove the batteries to prevent damage from battery leakage and corrosion.

**Charging the internal power source**

**To avoid losing data stored on your CLIÉ handheld, do not remove new batteries during the first 1 hour after inserting them.**

Your CLIÉ handheld has a small internal power source to maintain your data while you switch batteries. This internal power source is charged from the batteries when you first insert batteries into your CLIÉ handheld or when you insert new batteries after a long period of not using your CLIÉ handheld. Charging the internal power source takes about 1 hour. If you remove the batteries before the internal power source is charged, your CLIÉ handheld’s memory will revert to the factory settings and any data you have entered will be lost.
Step 1: Supplying power to your Sony CLIÉ Handheld

Charging your Sony CLIÉ Handheld (PEG-SJ20/PEG-SJ30)

**Note**
Before you use your CLIÉ handheld for the first time, make sure to charge it.

You can charge your CLIÉ handheld by connecting the supplied AC adapter using the USB jack (mini-B) to your CLIÉ handheld.

1. Connect the AC adapter to the DC IN connector of the plug adapter (①) then connect the plug adapter to the interface connector of your CLIÉ handheld (②).

   ![Diagram](Image)

   - Plug adapter
   - AC adapter

2. Connect the AC cord to the AC adapter (①) then connect it to the wall outlet (②).

   ![Diagram](Image)

   - Connect to the wall outlet

The LED indicator of your CLIÉ handheld turns on, and charging starts. The battery icon in the screen changes to the battery charging icon (🔋).

It takes about four hours for your CLIÉ handheld to be fully charged for the first time. If your CLIÉ handheld is charged frequently, subsequent charges will require less time.
When charging is completed
The LED indicator of your CLIÉ handheld turns off. When you disconnect the AC adapter from your CLIÉ handheld, the battery charging icon changes to the battery icon ( ).

**Note**
IF THE BATTERY IN YOUR CLIÉ HANDHELD IS FULLY DISCHARGED, ALL DATA STORED ON THE SDRAM (MEMORY) IS LOST. IN SUCH A CASE, PERFORMING A HOTSYNC® OPERATION ONCE THE BATTERY IS RECHARGED CAN RESTORE BACKED UP INFORMATION SAVED ON YOUR COMPUTER (FROM THE LAST HOTSYNC OPERATION) TO YOUR CLIÉ HANDHELD.

To disconnect the plug adapter from your CLIÉ handheld

Pinch both sides of the connector (1) and pull out (2).

To cap the connecting part of the plug adapter and the AC cord with the plug adapter attachment
Step 2: Turning on your Sony CLIÉ Handheld for the first time

The first time you start your CLIÉ handheld, setup instructions appear onscreen. Follow the onscreen instructions to perform initial settings, digitizer calibration, current time, date, and year settings (required for operation).

1. **Press the POWER button.**
   Your CLIÉ handheld turns on, and the Welcome screen appears.
   After a while, the Setup screen appears.

   Press the POWER button.

2. **Take out the Stylus.**
   You can use the stylus to tap or drag on the screen to open applications, choose options or menu commands, and select text or move objects just as you do with a mouse on your computer.

   **Note**
   Always use the point of the stylus for tapping or making strokes on the handheld screen. Never use a real pen, pencil, or other sharp object to write on the screen.
3 Press lightly on the screen with the stylus. This action is called “tapping.” The digitizer calibration screen appears. Calibration aligns the internal circuitry of the handheld with its touch-sensitive screen so your CLIÉ handheld can detect the task you want to perform when you tap an element on the screen.

**Note**
Do not press the screen too hard, or it may be damaged.

```
<table>
<thead>
<tr>
<th>Setup 2 of 4</th>
</tr>
</thead>
<tbody>
<tr>
<td>In the following screen, you will be asked to tap the center of the target as shown below. This ensures accurate stylus entry.</td>
</tr>
</tbody>
</table>

Use stylus to tap anywhere to continue. |
```

4 Tap anywhere on the screen. The following screen is displayed.

```
| Use stylus to tap center of target. |
```

5 Following the onscreen instruction, tap the center of the displayed mark.

**Note**
If the digitizer is not configured correctly, the scroll bar may not operate properly, “tapping” may not work as expected, or other problems may occur. If this happens, please re-configure the digitizer manually. You can also re-configure the digitizer in the Digitizer Preferences screen. For details, see “What you can do with Preferences” in the Operating Instructions manual.

Continued on next page
Step 2: Turning on your Sony CLIÉ Handheld for the first time

After calibration completes, a screen for setting time and date appears.

6 Tap the Set Date box.

   The Set Date screen appears.

7 Tap the arrow ◀ or ▶ next to the year to select the current year.

8 Tap the current month, then tap the current date.

   The Set Date screen closes.

9 Tap the Set Time box.

   The Set Time screen appears.

10 Tap the arrow ▲ or ▼ to set the hour to the current time.
11 Tap each number of the minute, and then tap the arrow ▲ or ▼ to set the minutes to the current time.

12 Tap AM or PM.

13 Tap OK.

The Set Time screen closes.

14 Tap Next.

The Setup Complete screen appears.

15 Tap Next.

The Enter Data screen appears.

<table>
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<th>Enter Data</th>
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<td>2. Using the on-screen keyboard.</td>
</tr>
<tr>
<td>3. Using your computer keyboard.</td>
</tr>
<tr>
<td>Refer to the documentation for more details.</td>
</tr>
<tr>
<td>To learn Graffiti writing now, tap Next. To exit, tap Done.</td>
</tr>
<tr>
<td>Previous</td>
</tr>
</tbody>
</table>

16 Tap Done.

The initial settings are complete, and the Application Launcher screen (Home screen) appears.

Your CLIÉ handheld is now ready for use!
Step 3: Entering data into your Sony CLIÉ Handheld

There are three ways to enter data into your CLIÉ handheld:
- Using Graffiti® writing
- Using the onscreen keyboard
- Using your computer keyboard

Graffiti writing

Your CLIÉ handheld includes Graffiti writing application as the primary system for entering text and numbers. With Graffiti writing, you write simple strokes with the stylus and they are instantly recognized as letters or numbers.

The Graffiti strokes closely resemble the upper case letters of the regular alphabet, which makes Graffiti writing easy to learn.

Graffiti writing examples:
A, B, C, D, and E

The Graffiti writing area is divided into two parts: one for writing the letters of the alphabet and one for writing numbers. The small marks at the top and bottom of the Graffiti writing area indicate the two areas.

For details, see “Using Graffiti® writing to enter data” in the Operating Instructions manual.

Onscreen keyboard

When you use an application such as Date Book or Address Book, you can open the onscreen alphabetic and numeric keyboards to enter data.
After a keyboard is open, you can tap to open any of the other keyboards, including the international keyboard. For details, see “Using the onscreen keyboard” in the Operating Instructions manual.

**Computer keyboard**

If you have a lot of data to enter, or prefer to use the computer keyboard, you can use the Palm™ Desktop for CLIÉ software or any supported PIM (Personal Information Management) applications to enter information. You can then perform a HotSync® operation to synchronize the information on your computer with the information on your CLIÉ handheld. All the main applications on your CLIÉ handheld are also available in the Palm Desktop for CLIÉ software and in most PIM applications, so you don’t need to learn different applications.

Refer to the Palm Desktop for CLIÉ online Help for more information on entering data using your computer.
Step 4: Installing the Palm™ Desktop for CLIÉ software on your computer

The Palm™ Desktop for CLIÉ software extends many of the functions of your CLIÉ handheld to your computer, featuring the same main applications as those on your CLIÉ handheld: Address Book, Date Book, To Do List, Memo Pad, and desktop e-mail connectivity. You can use the HotSync® Manager feature of this software to back up and exchange data between your CLIÉ handheld and your computer.

Notes
- Do not connect the USB cable to a USB connector of your computer before installing the Palm Desktop for CLIÉ software. The installation of the software might not be performed correctly.
- If you are already using a Sony CLIÉ Handheld or other Palm™ OS PDA device, and Palm Desktop software is installed on your computer: uninstall it and reinstall the Palm Desktop for CLIÉ software using the supplied Installation CD-ROM. For details, see “Upgrading the existing Palm Desktop software” on page 37.
- The Palm Desktop for CLIÉ software supplied to this CLIÉ handheld (PEG-SL10/PEG-SJ20/PEG-SJ30) does not support Expense.
- Do not simply copy the Palm Desktop for CLIÉ software files to your computer’s hard disk. You must use the installer and follow the procedures described in this section to place the files in their proper locations and to decompress the files.
- To introduce the CLIÉ data of your old CLIÉ handheld into the new one, see “Using data of another Sony CLIÉ Handheld” in the Operating Instructions manual.

1 Exit all applications running on Windows®.
   You should quit all applications that automatically run at startup, such as fax communication software, anti-virus tools, screensavers, and the Microsoft® Office Shortcut Bar.

2 Insert the Installation CD-ROM into the CD-ROM drive of your computer.
   The installation launcher window appears.

3 Select your CLIÉ handheld model (PEG-SL10, PEG-SJ20, or PEG-SJ30).
4 Click Install Palm Desktop for CLIÉ.  
The setup program starts and the Welcome screen is displayed.

5 Click Next.  
The Palm Desktop for CLIÉ 4.0.1 software installation begins.  
Follow the onscreen instructions, then the following dialog box appears.

6 Select the software you will use to synchronize your CLIÉ handheld with your computer.  
   If you select “Synchronize with Palm Desktop for CLIÉ,” Intellisync Lite will not be installed.  
   If you select “Synchronize with Microsoft Outlook or Lotus Organizer,” Palm Desktop and Intellisync Lite will be installed.
Step 4: Installing the Palm™ Desktop for CLIÉ software on your computer

7 Click Next.
   The Setup Type window is displayed.

![Setup Type window](image)

8 Select the setup type (Typical or Custom) and the destination folder.
   If you wish to synchronize PEG-S300 or PEG-N710C with your CLIÉ handheld (PEG-SL10/PEG-SJ20/PEG-SJ30), follow the steps below:
   ➊ Select Custom for the setup type and click Next.
   ➋ Follow the onscreen instructions until setup is complete.

   When you follow the onscreen instructions, the Create User Account screen is displayed.

9 Fill in the user name in the Create User Account screen.

10 Click Next.
   The Install Tool dialog box closes, then the Mail Setup dialog box appears.

11 Set up Mail.
   Follow the onscreen instructions until Mail setup is complete.

12 Fill in the customer registration following the instructions shown onscreen.
   You need Internet access for the online customer registration. You can take advantage of Sony’s commitment to quality customer support and 9 months of the extended limited warranty for a total of 12 months from the original date of purchase when you register your CLIÉ handheld.
13 Click Finish.

**Note**
Make sure you perform a HotSync operation before installing any third-party applications. (See pages 53 - 54)

**Upgrading the existing Palm Desktop software**
Multiple versions of Palm Desktop software cannot be installed on one computer. If an older version of Palm Desktop for CLIÉ software already exists, it is recommended that you uninstall it prior to the new installation. All handheld user data is preserved when upgrading the Palm Desktop for CLIÉ software.

**About Intellisync Lite**
The Intellisync Lite software allows you to synchronize your Date Book, Address Book, To Do List, and Memo Pad data in your CLIÉ handheld with the data of a variety of popular Windows® applications including:

- Lotus Organizer 5.0/6.0

During a HotSync operation, the Intellisync Lite software compares each record of information in your CLIÉ handheld to the information stored in the PIM (Personal Information Management) applications, and then makes necessary changes to both systems to make sure that they both contain the same data.
Step 5: Connecting your Sony CLIÉ Handheld and your computer via the USB cable

The USB cable that comes with your CLIÉ handheld enables you to synchronize the information on your CLIÉ handheld with the Palm™ Desktop for CLIÉ software on your computer using HotSync® technology.

Note

The supplied USB cable has two connectors, “A” Plug to be connected to the computer’s USB port and mini-B to be connected to the USB jack (mini-B).

Connecting the USB cable (PEG-SL10)

Connect the USB cable’s connector (mini-B) to your CLIÉ handheld’s USB jack (mini-B). Then, connect the USB cable’s connector (“A” Plug) to your computer’s USB port.
Connecting the USB cable using the plug adapter (PEG-SJ20/PEG-SJ30)

1. Connect the USB cable’s connector (mini-B) to the USB jack (mini-B) of the plug adapter (1) then connect the plug adapter to the interface connector of your CLIÉ handheld (2).

2. Connect the USB cable’s connector ("A" Plug) to your computer’s USB port.
Step 6: Performing a HotSync® operation for the first time

What is a HotSync operation?
HotSync, which is a technology particular to a Palm OS® platform device, is the one-step operation that allows you to synchronize data between your CLIÉ handheld and your computer, and back up the CLIÉ data on your computer. For details, see “Exchanging and updating data using a HotSync® operation” in the Operating Instructions manual.

When performing a HotSync® operation for the first time, you have to enter your user information both into your CLIÉ handheld and into the Palm Desktop for CLIÉ software. After the user name is recognized, you do not have to enter the same information again.

1. On your CLIÉ handheld, rotate the Jog Dial™ navigator to select HotSync and then press the Jog Dial navigator. Or tap the HotSync icon on the Application Launcher screen (page 44).

The HotSync screen appears on your CLIÉ handheld.
On your computer screen, the USB Driver Installation Wizard starts automatically.

2. On the HotSync screen of your CLIÉ handheld, tap the HotSync icon.

A beep sounds and the HotSync operation starts.
3 When the New User dialog box is displayed on your computer screen, select the user name.

Select the same user name you entered in step 9 on page 36.

**Note**

Every handheld should have a unique name. To prevent loss of a user’s records, never try to synchronize more than one handheld to the same user name.

4 Click OK on your computer screen.

A beep sounds and the HotSync operation starts. When the HotSync process is complete, a message showing the HotSync operation completion is displayed on your CLIÉ handheld.

**Notes**

- Do not remove or move your CLIÉ handheld from the USB cable during a HotSync operation.
- Do not tap the HotSync button during a HotSync operation. It might cause errors and quitting of the operation.
- Do not enter power saving mode during a HotSync operation. If your computer enters power saving mode during a HotSync operation, the HotSync Manager will quit.

**If the HotSync operation does not start**

- Make sure that the HotSync icon is displayed in the Windows task tray on your computer screen.
- If the HotSync icon is not shown in the task tray, click Start, point to Programs (All Programs in Windows® XP), Sony Handheld, and then click HotSync Manager. Then click the HotSync button on your CLIÉ handheld to start the HotSync operation.
When using the Microsoft® Windows® XP operating system

Note the following when using the supplied Palm Desktop for CLIÉ software Version 4.0.1 with the Microsoft® Windows® XP operating system.

When you select Custom, File Link, View Log, or Setup from the HotSync menu, the configuration window may open behind the Palm Desktop for CLIÉ software window.

In this case, bring the configuration window to the front by one of the following methods:

- Press the Alt and Tab keys together.
- Click the HotSync icon on the Windows task tray.
Chapter 3

Setting up your Sony CLIÉ Handheld - Advanced

This chapter describes advanced software setup procedures for your CLIÉ handheld and your computer. These procedures include: checking the bundled applications on your CLIÉ handheld, installing applications from the Installation CD-ROM on your computer, and installing add-on applications on your CLIÉ handheld.

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Checking the bundled applications on your Sony CLIÉ Handheld

After you make your CLIÉ handheld ready for use, start the Application Launcher to display all the available applications on your CLIÉ handheld.

To open an application from the Application Launcher screen

1. Tap the Home icon.
   The Application Launcher screen appears.

2. Do either of the following:
   • Tap the desired application icon in the Application Launcher screen.
     If you have many applications installed on your CLIÉ handheld, tap the scroll bar to see all the available applications.
   • For the four main applications, you can press the application button on the front panel to display the selected application immediately:

To quit the application and open another application
Tap the Home icon (or press the BACK button repeatedly), and then perform step 2 to open the desired application. The next time you open the application, the last screen resumes.
Overview of basic Palm OS® applications

Your CLIÉ handheld comes with the following Palm OS basic applications: Date Book, Address Book, To Do List, Memo Pad, and Calculator applications. This section gives an overview of these basic applications.

Date Book

Date Book lets you quickly and easily schedule appointments or any kind of activity associated with a time and date.

In Date Book, you can do the following:

• Enter a description of your appointment and assign it to a specific time and date.
• Display a chart of your appointments for an entire week. The Week view makes it easy to spot available times and any potential scheduling overlaps or conflicts.
• Display a monthly calendar to quickly spot days where you have morning, lunch, or afternoon appointments.
• Set an alarm to sound prior to the scheduled activity.
• Create reminders for events that are based on a particular date, rather than time of day. Birthdays and anniversaries are easy to track with your CLIÉ handheld.
• Attach notes to individual events for a description or clarification of the entry in your Date Book.

Address Book

Address Book enables you to keep names, addresses, phone numbers, and other information about your personal or business contacts.

In Address Book, you can do the following:

• Quickly look up or enter names, addresses, phone numbers, and other information.
• Enter up to five phone numbers (home, work, fax, etc.) or e-mail addresses for each name.
Checking the bundled applications on your Sony CLIÉ Handheld

• Define which phone number appears in the Address List for each Address Book entry.
• Attach a note to each Address Book entry, in which you can enter additional information about the entry.
• Assign Address Book entries to categories so that you can organize and view them in logical groups.
• Paste a PictureGear™ Pocket image to an address entry.

To Do List

To Do List is a convenient place to create reminders and prioritize the things that you have to do. In To Do List, you can do the following:

• Make a quick and convenient list of things to do.
• Assign a priority level to each task.
• Assign a due date for any or all of your To Do List items.
• Assign To Do List items to categories so that you can organize and view them in logical groups.
• Sort your To Do List items either by due date, priority level, or category.
• Attach notes to individual To Do List items for a description or clarification of the task.

Memo Pad

Memo Pad provides a place to take notes that are not associated with records in Date Book, Address Book, or To Do List. In Memo Pad, you can do the following:

• Take notes or write any kind of message on your CLIÉ handheld.
• Drag and drop memos into popular computer applications like the Microsoft® Word software when you synchronize using the Palm™ Desktop for CLIÉ software and HotSync® technology.
• Assign memos to categories so that you can organize and view them in logical groups.
• Write down phone numbers and other types of information. Later, you can copy and paste this information to other applications.
Calc (Calculator)
Calculator enables you to perform addition, subtraction, multiplication, division, and calculate square roots.
In Calculator, you can do the following:

• Perform basic calculations.
• Store and retrieve values.
• Display the last series of calculations, which is useful for confirming a series of “chain” calculations.
Checking the bundled applications on your Sony CLIÉ Handheld

Overview of Sony applications

In addition to the basic Palm OS applications, your CLIÉ handheld also offers original Sony applications. This section describes them.

Note

The applications provided with this CLIÉ handheld (PEG-SL10/PEG-SJ20/PEG-SJ30) are not guaranteed to work on other devices.

PictureGear Pocket

The PictureGear Pocket application is an image management software for your CLIÉ handheld.

In the PictureGear Pocket application, you can do the following:

• View images.
• Beam your favorite image files to another CLIÉ handheld.
• Paste an image to your Address Book entry.
• Save DCF images in PGP format on your CLIÉ handheld, or convert PGP format images to DCF format and save them on an inserted Memory Stick media.
• Select full-screen images to be displayed from the original image or its thumbnail image.

PhotoStand

The PhotoStand application allows you to display PictureGear Pocket images one by one like a slide show. Your CLIÉ handheld functions as a digital picture frame, displaying your chosen images.

In the PhotoStand application, you can do the following:

• Perform a slide show of the PictureGear Pocket images.
• Display the time with the picture so that you can use it as a clock.
• Choose effect patterns or the time display mode.
CLIÉ Paint

The CLIÉ Paint application is used to draw shapes, letters, or patterns on PGP format images. You can also draw from scratch on a white background.

In the CLIÉ Paint application, you can do the following:

• Draw on a PGP format image (or a white background) using various drawing tools.
• Save edited images on your CLIÉ handheld in PGP format.

gMovie

The gMovie application is used to play a movie clip created using the PictureGear 4.6Lite software.

In the gMovie application, you can do the following:

• Play a movie file copied from your computer to your CLIÉ handheld.
• Play a movie file directly from Memory Stick media.
• Beam a movie file to another CLIÉ handheld.

Memory Stick Gate

The Memory Stick Gate (MS Gate) application is used to exchange data between your CLIÉ handheld and Memory Stick media.

In the Memory Stick Gate application, you can do the following:

• Copy or move data between your CLIÉ handheld and Memory Stick media.
• Delete data in Memory Stick media and in your CLIÉ handheld.
• Format Memory Stick media.
Checking the bundled applications on your Sony CLIÉ Handheld

Memory Stick Autorun

The Memory Stick Autorun (MS Autorun) application is used to start a specified application when Memory Stick media is inserted into your CLIÉ handheld. In the Memory Stick Autorun application, you can do the following:

• Automatically start game software or other applications stored in Memory Stick media.
• Display specified data immediately by automatically starting the associated application stored in Memory Stick media or your CLIÉ handheld.

Memory Stick Import

The Memory Stick Import (MS Import) application is used in combination with the Memory Stick Export (MS Export) software to transfer computer data between your computer and CLIÉ handheld by using a Memory Stick media rather than by performing a HotSync operation. In Memory Stick Import/Export, you can do the following:

• Install CLIÉ applications directly onto Memory Stick media inserted in your CLIÉ handheld without performing a HotSync operation.
• View and handle the contents of the Memory Stick media inserted in your CLIÉ handheld as a removable device.
• Copy files between your computer’s hard disk and the Memory Stick media with the Windows® Explorer.
• Choose folders other than the default folder to store CLIÉ handheld data.
Memory Stick Backup
The Memory Stick Backup (MS Backup) application is used to back up your CLIÉ data on a Memory Stick media, unlike the HotSync operation that backs up data to your computer. In the Memory Stick Backup application, you can do the following:

• Backup CLIÉ data onto Memory Stick media inserted in your CLIÉ handheld.
• Restore the backed up data from Memory Stick media on the CLIÉ handheld once again.

World Alarm Clock
The World Alarm Clock application is software to use your CLIÉ handheld as a world clock. In the World Alarm Clock application, you can do the following:

• View the date and time of multiple regions on a single screen. Daylight Saving Time settings are also available.
• Use your CLIÉ handheld as an alarm clock to alert you at a particular day and time.
Installing the supplied applications on your computer

From the installation launcher window of the supplied CLIÉ Installation CD-ROM, you can install the following software on your computer’s hard disk.

**Installing PictureGear™ 4.6Lite**

The PictureGear 4.6Lite software allows you to transfer image or movie files between your computer and your CLIÉ handheld. You can use the PictureGear Pocket or the gMovie application to view the transferred movie or image files on your CLIÉ handheld.

1. Insert the Installation CD-ROM into your computer’s CD-ROM drive.
   The installation launcher window is displayed.
2. Select your CLIÉ handheld model (PEG-SL10, PEG-SJ20, or PEG-SJ30).
3. Click Install CLIÉ Utilities.
   The CLIÉ utilities window is displayed.
4. Click Install CLIÉ Image Software.
5. Click Install PictureGear 4.6Lite.
   The PictureGear 4.6Lite software installation starts.
   Follow the onscreen instructions to complete the installation.

For details, see chapter 2 and chapter 5 in the Add-on Application Guide.

**Installing QuickTime® 5**

The QuickTime 5 software allows you to view QuickTime movies and is required for PictureGear Lite software to convert QuickTime movies for use on your CLIÉ handheld.

1. Insert the Installation CD-ROM into your computer’s CD-ROM drive.
   The installation launcher window is displayed.
2 Select your CLIÉ handheld model (PEG-SL10, PEG-SJ20, or PEG-SJ30).

3 Click Install CLIÉ Utilities.
The CLIÉ utilities window is displayed.

4 Click Install CLIÉ Image Software.

5 Click Install QuickTime.
The QuickTime 5 software installation starts.
Follow the onscreen instructions to complete the installation.

### Installing Memory Stick Export

To use the Memory Stick Import/Export feature, you need to install the Memory Stick Export software onto your computer. Memory Stick Export is a PC utility that saves Palm OS applications directly to the proper directory on Memory Stick media inserted into your CLIÉ handheld.

1 Insert the Installation CD-ROM into your computer’s CD-ROM drive.
The installation launcher window is displayed.

2 Select your CLIÉ handheld model (PEG-SL10, PEG-SJ20, or PEG-SJ30).

3 Click Install CLIÉ Utilities.
The CLIÉ Utilities window is displayed.

4 Click Install Memory Stick Export.
The software installation starts.
Follow the onscreen instructions to complete the installation.
Installing the supplied applications on your computer

Installing other third-party applications on the supplied CD-ROM

You can install other add-on applications on your computer and then install them on your CLIÉ handheld at the next HotSync® operation. For details, see “Installing add-on applications from the Palm™ Desktop for CLIÉ software” on page 57.

1 Insert the Installation CD-ROM into your computer’s CD-ROM drive.
   The installation launcher window is displayed.

2 Select your CLIÉ handheld model (PEG-SL10, PEG-Sj20, or PEG-Sj30).

3 Click Install Third-party Software.
   The Third-party Software installation window is displayed.

4 Click the application of your choice.
   The installation starts.
   Follow the onscreen instructions to complete the installation.

Installing Acrobat Reader® 5.0

The Acrobat Reader 5.0 software allows you to view, navigate, and print Adobe Portable Document Format (PDF) documents. To open and read the PDF manuals in the CLIÉ Installation CD-ROM, you need the Acrobat Reader software installed in your computer’s hard disk.

1 Insert the Installation CD-ROM into your computer’s CD-ROM drive.
   The installation launcher window is displayed.

2 Select your CLIÉ handheld model (PEG-SL10, PEG-Sj20, or PEG-Sj30).

3 Click Exit to close the installation launcher window.
4 Click Start from the taskbar, then click Run.
The Run window is displayed.

5 Type or select “E:\PC\Acrobat\ar500enu.exe” in the text box, and click Run. (If necessary, replace “E:” with the drive letter of your CD-ROM drive.)
You can also use Browse to select the setup program.
The Acrobat Reader 5.0 software installation starts.
Follow the onscreen instructions to complete the installation.

Uninstalling the supplied applications

In the event that you no longer need an application you installed, you can remove an application from your computer’s hard disk as follows:

1 Open Control Panel.
The Control Panel window is displayed.

2 Double-click Add/Remove Programs.
The Add/Remove Programs Properties window is displayed.

3 In the Install/Uninstall tab, select the software that you want to remove.

4 Click Add/Remove.
The confirmation dialog box is displayed.

5 Click OK to remove the software.
Follow the onscreen instructions to remove the application from your computer’s hard disk.

Tip

Some applications have their own uninstaller program. To remove QuickTime, for example, click Start on the taskbar, point to Programs (All Programs in Windows® XP), QuickTime, and then click Uninstall QuickTime.
Installing add-on applications on your Sony CLIÉ Handheld or Memory Stick media

Your CLIÉ handheld comes with various applications such as Date Book, Address Book, To Do List, Memo Pad, Calculator, e-mail application, etc.

In addition to these applications, you can install additional applications called “add-on applications” from the Installation CD-ROM on your CLIÉ handheld, or to the Memory Stick media (sold separately) if you want to save your CLIÉ handheld’s memory space. A variety of third-party applications are also available for your CLIÉ handheld, such as games and other software that run on the Palm OS®. For information on the latest third-party applications, see the Sony official CLIÉ Web site (http://www.sony.com/clie/).

**Notes**

- Add-on applications reside in the RAM memory of your CLIÉ handheld. Performing a hard reset deletes all the add-on applications. However, if you perform a HotSync® operation before the hard reset and make a backup copy, you can restore add-on applications at the next HotSync operation.
- The add-on applications contained in the CLIÉ Installation CD-ROM are copied on your computer’s hard disk when you install the Palm™ Desktop for CLIÉ software. To install those applications from the Palm Desktop for CLIÉ software on your CLIÉ handheld, follow the procedures described in the next section.
Installing add-on applications from the Palm™ Desktop for CLIÉ software

This section describes how to install add-on applications on your CLIÉ handheld or to the Memory Stick media using the Install Tool during a HotSync® operation.

1. Copy or download the application you want to install into the Add-on folder in the Sony CLIÉ Handheld folder on your computer (example: C:\Program Files\Sony Handheld\Add-on).

   If you want to copy to a different folder, specify the folder in step 5.

2. Double-click the Palm Desktop for CLIÉ software icon on the Windows® desktop or click Start, point to Programs (All Programs in Windows® XP), Sony Handheld, and click Palm Desktop for CLIÉ.

   The Palm Desktop for CLIÉ software starts.

3. Click Install.

   The Install Tool dialog box appears.

4. From the User drop-down list, select a user name to use.

   Continued on next page
Installing add-on applications on your Sony CLIÉ Handheld or Memory Stick media

5 Click Add.
   The Open File dialog box appears. The supplied add-on applications are stored in the Add-on folder.

6 Select the application(s) you want to install on your CLIÉ handheld.
   In the Install Tool dialog box, the list of applications you selected is displayed.
   If you do not want to install an application, select it, and then click Remove. (The application is deleted from the list but remains on your computer’s hard disk.)

7 Click Done.

8 Click OK.

9 Perform a HotSync operation.
   The application(s) you selected in step 6 will be installed on your CLIÉ handheld. See page 40 (Step 6: Performing a HotSync® operation for the first time) for details on a local HotSync operation.
To access the Install Tool dialog box
Do either of the following to display the Install Tool dialog box immediately:
• Click Start on the taskbar, point to Programs (All Programs in Windows® XP), Sony Handheld, and then click Install Tool.
• Double-click any file with a PRC, or PDB file extension.

To install applications to the Memory Stick media
You can install applications to the Memory Stick media by performing one of the following:
• Use the Memory Stick Import/Export applications to install applications directly on an inserted Memory Stick media (See the Add-on Applications Guide for details).
• To install applications through the Palm Desktop for CLIÉ software, click Change Destination after performing step 6 on page 58. Click the file name(s) to select the file(s), then click the arrow (>> or <<) button to select Memory Stick as the destination and click OK. Proceed to step 7.

Note
When installing add-on applications to the Memory Stick media, be sure to perform the HotSync operation with the Memory Stick media inserted in your CLIÉ handheld.

If you installed applications to the Memory Stick media through Palm Desktop for CLIÉ software
With some applications, your CLIÉ handheld may not be able to display data if you installed the application in the Memory Stick media. This is because the Palm Desktop for CLIÉ software installs application data in the /PALM/Launcher directory when Memory Stick is selected. As a result, some application data cannot be started through normal process.
If the application you installed in the Memory Stick media fail to start, copy the data again, this time to your CLIÉ handheld. For details, see “Copying data in Memory Stick media to your CLIÉ handheld” in the Operating Instructions manual.
Installing add-on applications by beaming them from another Palm OS® device

Your CLIÉ handheld is equipped with an IR (infrared) port that you can use to beam an application to another Palm OS® PDA device that is close by and also has an IR port. You can beam applications that are either installed in your CLIÉ handheld or stored in the inserted Memory Stick media. The IR port is located at the top of your CLIÉ handheld, behind the small dark shield.

1. Tap the Home icon.
   The Application Launcher screen appears.

2. Tap the Menu icon.
   The menu is displayed.

3. Tap Beam.
   The Beam screen appears.

4. Tap the arrow next to Beam From, and select Handheld or Card.
5 Tap the application you want to transfer.

6 Tap Beam.

7 When the Beam dialog box appears, point the IR port directly at the IR port of the receiving handheld.

Note

Some applications are copy-protected and cannot be beamed. These are listed with the lock icon next to them.

Tip

For best results, the handhelds should be 4 to 8 inches (approximately 10 to 20 centimeters) apart, and the path between the two handhelds must be clear of obstacles. Beaming distance to other Palm OS PDA devices may be different.

8 Wait for the Beam dialog box to indicate that the transfer is complete before you continue using your CLIÉ handheld.
Installing add-on applications on your Sony CLIÉ
Handheld or Memory Stick media

Removing add-on applications

If the memory of your CLIÉ handheld or Memory Stick media is full, or you decide that an add-on application is no longer needed, you can remove it from your CLIÉ handheld or the Memory Stick media.

**Note**
You can remove only add-on applications, patches, and extensions that you have installed. You cannot remove the standard applications provided with your CLIÉ handheld, such as Address Book or Memo Pad.

1. Tap the Home icon.
   The Application Launcher screen appears.

2. Tap the Menu icon.
   The menu is displayed.

3. Tap Delete.
   The Delete screen appears.

4. Tap the arrow next to Delete From and select Handheld or Card.

5. Tap the application you want to delete, and tap Delete.
   A confirmation message for Delete Application is displayed.

6. Tap Yes.
   The application you selected in step 5 is deleted.
   To cancel deletion, tap No.

7. Tap Done.
   The Application Launcher screen appears again.
Customer registration

If you do not fill in the customer registration after installing the Palm™ Desktop for CLIÉ software, follow the instructions in this section to complete the registration.

**Note**
Your computer needs to be connected to the internet to complete the registration.

1. Double-click the Sony CLIÉ Registration icon on the Windows® desktop or click Start on the taskbar, point to Programs (All Programs in Windows® XP), Sony Handheld, and then click Sony CLIÉ Registration. The Sony CLIÉ Handheld Registration screen appears.

2. Click Start your registration process. Your computer is connected to the Internet, and the user registration Web page at the following URL is displayed: http://www.sony.com/clie/register/

3. Follow the onscreen instructions.
For the latest support information, check our official Sony CLIE Web site
http://www.sony.com/clie/

For information on accessories