



Disc Burners
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1 YEAR LIMITED WARRANTY (United States of America)

SONY ELECTRONICS INC. ("SONY") warrants this DVDirect Burner product (the "Product") against defects in material or workmanship as follows

1. **LABOR:** For a period of one (1) year from the original date of purchase from SONY or its local representative supplier, SONY will repair defective Product (or, at its option, replace it with a new or reconditioned Product) at no charge. After this 1 year period, you must pay for all labor charges.

2. **PARTS:** For a period of one (1) year from the original date of purchase from SONY or its local representative supplier, SONY will supply, at no charge, new or rebuilt replacement parts in exchange for defective parts of this Product. Any replacement parts will be warranted for the remainder of the original warranty period or ninety (90) days from installation by SONY. All exchanged parts replaced under this warranty will become the property of SONY.

This warranty only covers the hardware components packaged with the Product. This warranty does not cover any software contained in or included with the Product; any such software is provided "AS IS." Please refer to any documentation included with the software for your rights and obligations with respect to the software.

This warranty extends only to you, the original purchaser. It is not transferable to anyone who subsequently purchases the Product from you.

Proof of purchase in the form of a bill of sale (which is evidence that the Product is within the warranty period) must be presented to obtain warranty service.

To obtain warranty service you must take the Product, or deliver the Product freight prepaid, in either its original package or packaging providing the Product with a degree of protection equivalent to that of the original packaging, to SONY. Please contact SONY at the number listed below for further information.

SONY is not responsible for any damage to, or loss of, any programs, data, or other information stored on any media or any part of any Product serviced hereunder. Be sure to remove all features, parts, options, alterations, and attachments not under warranty prior to returning the Product to SONY. SONY is not liable for any loss or damage to these items.

This Limited Warranty does not cover any consumables (such as batteries) supplied with this Product; cosmetic damages; damage or loss to any software programs, data, or removable storage media; or damage due to (1) acts of God, accident, misuse, abuse, negligence, abnormal, or unusually heavy use, causes external to the Product such as but not limited to excessive heat or humidity, or modifications of this Product; (2) improper installation, operation, testing or maintenance of this Product; (3) power failure or connection to improper voltage supply; or (4) attempted repair by any party other than SONY. This Limited Warranty does not

apply when the malfunction results from the use of this Product in conjunction with accessories, products or ancillary or peripheral equipment, or where it is determined by SONY that there is no fault with this Product itself. This warranty is valid only for product purchased in the United States of America.

This Limited Warranty is invalid if the factory applied serial number has been altered or removed from the Product.

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Technical Support: Toll free telephone technical support is provided for 90 days from the date of your first call. After 90 days, charges may apply for technical support except for warranty related service calls. Telephone technical support hours are Monday-Saturday, 8AM to 8PM Central Standard Time. Web based technical support is free of charge and is available 24 hours per day, 7 days a week. Logon to <http://sony.storagesupport.com>

For telephone technical support and service for Product, please call the following number:
TELEPHONE SUPPORT 800 588-3847

For the location of your nearest Sony Service Facility please call the following number:
SONY SERVICE CENTER LOCATIONS 800 342-5721

Save this document for future reference.

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1 YEAR LIMITED WARRANTY REGISTRATION (United States of America)

Thank you for purchasing a DVDirect Recorder. We want to provide you with services and products that will help you consider Sony again in the future. Please take a moment to complete the attached card and return it to us.

Name _____

Company Name _____

Address _____

Phone _____

City, State, Zip _____

Fax _____

Email Address _____

Model Purchased: _____

Date Purchased: _____

Gender:

Male Female

Do You Own a PC?

Windows XP/2000 PC Macintosh Don't own a computer

How you will use this product? (Check that all apply)

Stand-Alone Use Computer-Attached Use With Printer (MC3 only)

What environment will you use this product in?

Home (living room) Home (kitchen/dining room) Home (den/office)
 Office School Other

Primary uses you purchased this product for (Check that all apply)

Burn Home Videos to DVD Backup VHS Tapes to DVD
 Backup Photos to DVD Burn Photo Slideshows to DVD
 Record Live TV/DVR Contents to DVD

How did you hear about this product?

Advertisement Review/Article Recommended
 Sony Website Other Website In Store Display

I do not wish to receive information from Sony Electronics Inc. about products, services, promotions, contests and offerings that may be of interest to me.

Which camcorder type do you own?

DV 8mm/Hi8 Digital 8
 VHS/c-VHS DVD Hard Disk

Will you use the DVDMail™ sleeves to mail DVDs to friends/family?

Yes No Not Sure Yet

Comments:

I do not wish to receive information from Sony Electronics Inc. about products, services, promotions, contests and offerings that may be of interest to me.

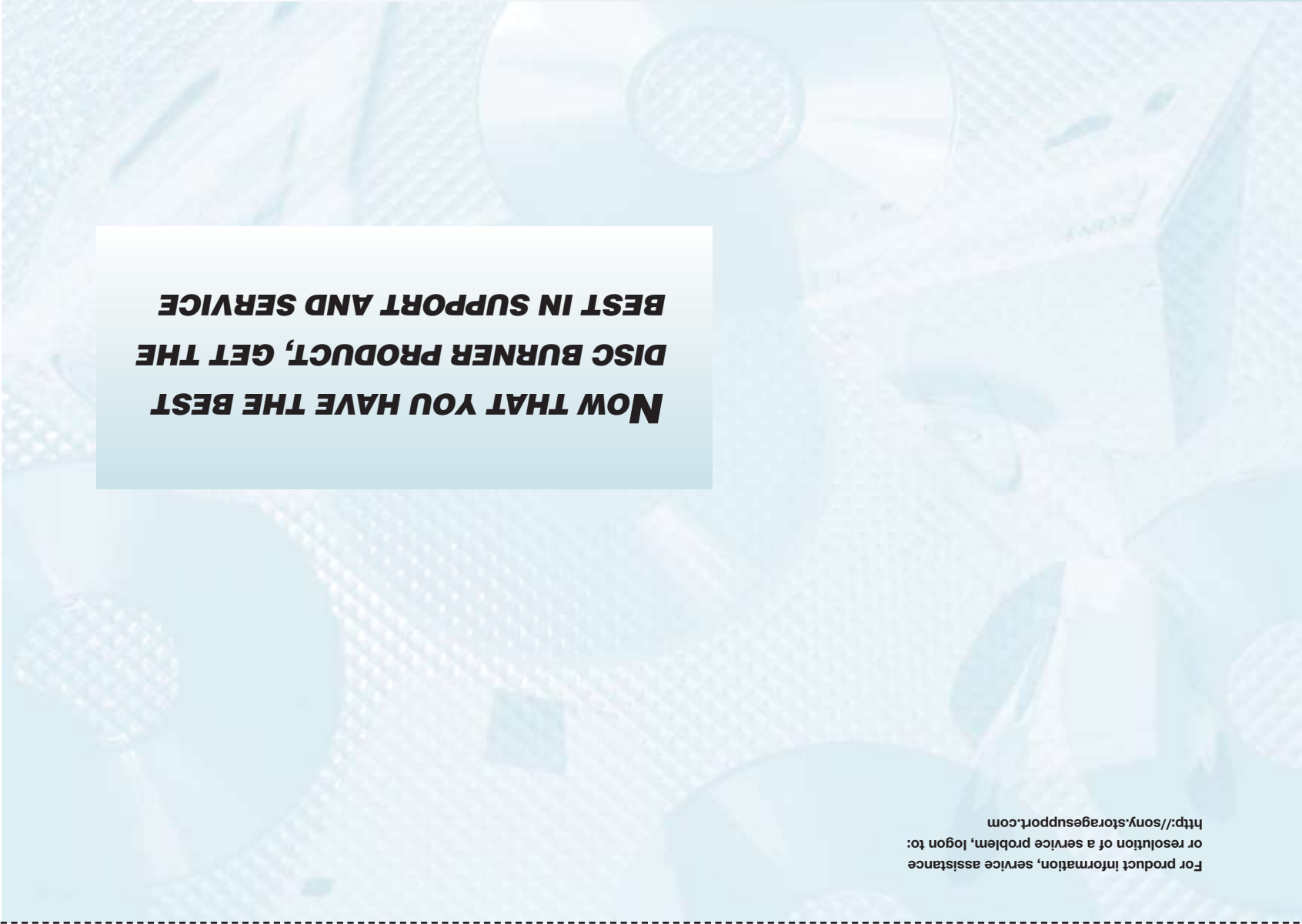
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or resolution of a service problem, logon to:
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DELIVER WITHOUT
PROPER POSTAGE

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