

# Consumer 1 Year Warranty



Sony of Canada Ltd. (hereinafter referred to as "Sony") hereby warrants, subject to the terms and conditions herein set forth, this product against defect in material and workmanship during the specified warranty period. In the event of a defect of material or workmanship during the specified warranty period, Sony will repair the same, effecting all necessary parts replacements with either new or refurbished parts, without charge for either parts or labour.

## The warranty period is as follows:

1. Labour: ONE year from the date of original purchase at retail.
2. Parts: ONE year from the date of original purchase at retail. Exception: projector lamps are covered for 90 days from the date of original purchase at retail.
3. Commercial Use or Rental: 90 days from the date of original purchase at retail.

## Conditions

### Unauthorized Modification, Repair, Abuse, Etc.:

This limited warranty is void if: (i) the unit has been previously altered, modified, installed or mounted for commercial use, repaired or serviced by anyone other than the service facilities authorized by Sony to render such services, (ii) the serial number on the unit has been altered or removed, or (iii) the unit has been subject to accident, misuse, abuse or operated contrary to the instructions contained in the Owner's Manual. The opinion of Sony with respect to this matter shall be final.

### Commercial Use or Rental:

This product is not intended for commercial use or rental. Should this unit be used at any time for commercial purposes or as a rental unit, the limited warranty period for parts and labour shall be 90 days from the date of original purchase at retail. The opinion of Sony with respect to this matter shall be final.

### Exclusions:

This limited warranty does not extend to broken or damaged cabinets, accessories, batteries, exposed antennas and styluses, or to parts wearing out due to normal wear and tear. This limited warranty does not cover regular product maintenance such as cleaning, lubrication or check-ups.

### This limited warranty is valid only in Canada.

### Delivery:

The unit must be delivered in person to one of the nearest Sony service facilities in Canada, or shipped, freight prepaid, in either its original package or similar package affording an equal degree of protection and with instructions indicating a location within Canada to which the unit must be returned. If shipped to the service facility, the repaired unit will be returned to customer freight prepaid. All accessories that are enclosed with the unit must be listed individually on the packing slip for the shipping documentation. Sony shall have no liability whatsoever for loss or damage of items shipped to the service facilities. Defective accessories should be returned to Sony as a separate repair item.

### Limited On Site Service:

Sony will provide on site warranty service for Direct-View Television (27 inch and above), LCD TV (33 inch and above) and Projection TV only, as follows. This on site service only applies to customers residing within a 50km radius of an authorized Sony service facility, whose residence can be accessed by an on-road service vehicle.

### Proof of Date Purchase:

This limited warranty applies to the product from the original date of purchase at retail. The owner must furnish proof of original purchase at retail.

### Subject Products:

This limited warranty is applicable to the following Sony products:

- CRT Projection Televisions
- Direct-View Televisions
- LCD Rear Projection TV
- LCD Projectors
- LCD TV
- Location Free TV (LFX)
- Plasma TV
- OLED Television
- BRAVIA Link Module

This limited warranty may be applicable to other Sony products, where the limited warranty is enclosed in the product's original packaging.

EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ALL OTHER WARRANTIES AND CONDITIONS, EXPRESS OR IMPLIED, AND WHETHER ARISING BY LAW, BY STATUTE, BY COURSE OF DEALING OR USAGE OF TRADE, INCLUDING WITHOUT LIMITATION IMPLIED WARRANTIES OF MERCHANTABILITY, MERCHANTABILITY QUALITY AND FITNESS FOR A PARTICULAR PURPOSE ARE DISCLAIMED. UNDER NO CIRCUMSTANCES SHALL SONY BE LIABLE FOR AN AMOUNT GREATER THAN THE ACTUAL PURCHASE PRICE OF THE UNIT OR FOR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES SUSTAINED IN CONNECTION WITH SAID UNIT AND SONY NEITHER ASSUMES NOR AUTHORIZES ANY REPRESENTATIVE OR OTHER PERSON TO ASSUME FOR IT ANY OBLIGATION OR LIABILITY OTHER THAN SUCH AS IS EXPRESSLY SET FORTH HEREIN. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OF IMPLIED WARRANTIES AND CONDITIONS.

### Product Registration:

Thank you for choosing a Sony product. At Sony, we strive to create products of the highest quality to enhance your experience and enjoyment. To provide the best support for your product, we request that you complete a product registration form at [www.SonyStyle.ca/registration](http://www.SonyStyle.ca/registration) within ninety (90) days of purchase.

For service assistance, product information, or product registration please call: 1-877-899-7669.

For information about a Sony Care Extended Warranty, please call 1-800-773-9667.

For online product support and updates at any time, please visit: [www.sony.ca/support](http://www.sony.ca/support), or call the Sony Customer Information Centre at 1-877-899-7669.

