

SONY®

Consumer Warranty



4-460-228-71

Sony of Canada Ltd. (hereinafter referred to as "Sony") hereby warrants, subject to the terms and conditions herein set forth, this product against defects in material and workmanship during the specified warranty period. In the event of a defect of material or workmanship during the specified warranty period, Sony will, without charge for parts or labour, either repair the product, effecting all necessary parts replacements with either new or refurbished parts, or at Sony's sole discretion, replace the product with a refurbished product of equal or better quality. This limited warranty is valid only in Canada.

The Warranty Period:

1. Labour: ONE YEAR from the date of original purchase at retail.
2. Parts: ONE YEAR (thermal head and projector lamp: 90 days) from the date of original purchase at retail.
3. Commercial or Rental Use: NINETY DAYS parts and labour from the date of original purchase.

Void or limited warranty:

This limited warranty is void if the product has been previously altered, modified, repaired or serviced by anyone other than the service facilities authorized by Sony, if the serial number on the product has been altered or removed, or if the product has been subject to accident, misuse, abuse, acts of God or operated contrary to the instructions contained in the Owner's Manual. This product is not intended for commercial or rental use. Should this product be used for commercial or rental use, Sony's standard ninety day commercial warranty will apply. The opinion of Sony with respect to these matters shall be final.

Proper Delivery for Service:

The product must be shipped, freight prepaid, or delivered to one of the nearest Sony service facilities in Canada in either its original package or similar package affording an equal degree of protection, and with instructions indicating a location within Canada to which the product should be returned. The repaired product will be returned to customer freight prepaid. Prior to shipping or delivering the product for repair, all accessories, media and other attachments should be removed from the product and all data and software must be backed up. It is likely that stored data and software will be lost, corrupted or reformatted in the course of service and Sony will not be liable for lost, corrupted or reformatted data or software. If more than the product is sent for repair, all items must be listed individually on the packing slip for the shipping documentation. Sony shall have no liability whatsoever for loss or damage to items that are not listed on the shipping documentation. Defective accessories should be returned to Sony as a separate repair item.

On-site service for televisions of certain dimensions may be available to a customer living within a 50km radius of an authorized Sony service facility, provided the residence can be accessed by an on-road service vehicle. Please go to www.fasttrackservice.ca or call 1-877-899-7669 to determine if on-site service applies to your television and residential location.

Proof of Original Purchase:

This limited warranty applies to the product from the date of original purchase. Therefore, the owner must furnish proof of original purchase at retail for the consumer warranty. For the commercial warranty, the owner must furnish proof of original purchase at retail or from a distributor. For subsequent purchasers, the date the first user acquired the product will apply as the original purchase.

This limited warranty does not extend to cosmetic damage, broken or damaged casing, accessories, exposed antennas and styluses, consumable items (such as batteries) provided with the product, parts wearing out due to normal wear and tear, damage caused by operation of the product with incompatible equipment or attachments, software issues (consult the End-User License Agreement for software terms and conditions, otherwise software is provided "AS IS") or to products sold "AS IS". This limited warranty does not cover regular product maintenance such as cleaning, lubrication or evaluation.

No Other Warranties; Limitation and Exclusion of Liability:

EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ALL OTHER WARRANTIES AND CONDITIONS, EXPRESS OR IMPLIED, AND WHETHER ARISING BY LAW, BY STATUTE, BY COURSE OF DEALING OR USAGE OF TRADE, INCLUDING WITHOUT LIMITATION IMPLIED WARRANTIES OF MERCHANTABILITY, MERCHANTABLE QUALITY AND FITNESS FOR A PARTICULAR PURPOSE ARE DISCLAIMED. UNDER NO CIRCUMSTANCES SHALL SONY BE LIABLE FOR AN AMOUNT GREATER THAN THE ACTUAL PURCHASE PRICE OF THE UNIT, FOR ANY LOSS, DAMAGE OR CORRUPTION OF DATA, OR FOR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES SUSTAINED IN CONNECTION WITH SAID UNIT AND SONY NEITHER ASSUMES NOR AUTHORIZES ANY REPRESENTATIVE OR OTHER PERSON TO ASSUME FOR IT ANY OBLIGATION OR LIABILITY OTHER THAN SUCH AS IS EXPRESSLY SET FORTH HEREIN.

Product Registration and Customer Support:

Thank you for choosing a Sony product. At Sony, we strive to create products of the highest quality to enhance your experience and enjoyment. To provide the best support for your product, we request that you complete a product registration form at www.Sony.ca/registration within ninety (90) days of purchase.

For service assistance, product information, product registration or to locate an authorized service facility please go to www.fasttrackservice.ca, or call: 1-877-899-7669.

For information about a Sony Care Extended Warranty, please call 1-800-773-9667.

For online product support and updates at any time, please visit: www.sony.ca/support, or call the Sony Customer Information Centre at 1-877-899-7669.