

1 YEAR LIMITED WARRANTY (United States of America)

SONY ELECTRONICS INC. ("SONY") warrants this data storage product (the "Product") against defects in material or workmanship as follows:

1. **LABOR:** For a period of one (1) year from the original date of purchase from SONY or its local representative supplier, SONY will repair defective Product (or, at its option, replace it with a new or reconditioned Product) at no charge. After this 1 year period, you must pay for all labor charges.

2. **PARTS:** For a period of one (1) year from the original date of purchase from SONY or its local representative supplier, SONY will supply, at no charge, new or rebuilt replacement parts in exchange for defective parts of this Product. Any replacement parts will be warranted for the remainder of the original warranty period or ninety (90) days from installation by SONY. All exchanged parts replaced under this warranty will become the property of SONY.

This warranty only covers the hardware components packaged with the Product. This warranty does not cover any software contained in or included with the Product; any such software is provided "AS IS". Please refer to any documentation included with the software for your rights and obligations with respect to the software.

This warranty extends only to you, the original purchaser. It is not transferable to anyone who subsequently purchases the Product from you.

Proof of purchase in the form of a bill of sale (which is evidence that the Product is within the warranty period) must be presented to obtain warranty service.

To obtain warranty service you must take the Product, or deliver the Product freight prepaid, in either its original package or packaging providing the Product with a degree of protection equivalent to that of the original packaging to SONY. Please contact SONY at the number listed below for further information.

SONY is not responsible for any damage to or loss of any programs, data, or other information stored on any media or any part of any Product serviced hereunder. Be sure to remove all features, parts, options, alterations, and attachments not under warranty prior to returning the Product to SONY. SONY is not liable for any loss or damage to these items.

This Limited Warranty does not cover any consumable (such as batteries) supplied with this Product; cosmetic damages; damage or loss to any software programs, data, or removable storage media; or damage due to (1) acts of God, accident, misuse, abuse, negligence, abnormal, or unusually heavy use, causes external to the Product such as but not limited to excessive heat or humidity, or modifications of this Product; (2) improper installation, operation, testing or maintenance of this Product; (3) power failure or connection to improper voltage supply; or (4) attempted repair by any party other than SONY. This Limited Warranty does not

apply when the malfunction results from the use of this Product in conjunction with accessories, products or ancillary or peripheral equipment, or where it is determined by SONY that there is no fault with this Product itself. This warranty is valid only for product purchased in the United States of America.

This Limited Warranty is invalid if the factory applied serial number has been altered or removed from the Product.

REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS YOUR EXCLUSIVE REMEDY. SONY SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY, BREACH OF CONTRACT, NEGLIGENCE, STRICT LIABILITY OR ANY OTHER LEGAL THEORY RELATED TO THIS PRODUCT. SUCH DAMAGES INCLUDE, BUT ARE NOT LIMITED TO, LOSS OF PROFITS, LOSS OF REVENUE, LOSS OF DATA, LOSS OF USE OF THE PRODUCT OR ANY ASSOCIATED EQUIPMENT, DOWN TIME AND PURCHASER'S TIME. EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY.

Some states do not allow the exclusion or limitation of incidental or consequential damages, or allow limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may have other rights which vary from state to state.

Technical Support: Toll free telephone technical support is provided for 90 days from the date of your first call. After 90 days, charges may apply for technical support except for warranty related service calls. Telephone technical support hours are Monday-Saturday, 8AM to 8PM Central Standard Time. Web based technical support is free of charge and is available 24 hours per day, 7 days a week. Log on to <http://sony.storagesupport.com>

For telephone technical support and service for Product, please call the following number:
TELEPHONE SUPPORT 800 588-3847

For the location of your nearest Sony Service Facility please call the following number:
SONY SERVICE CENTER LOCATIONS 800 342-5721

Save this for future reference.

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1 YEAR LIMITED WARRANTY REGISTRATION (United States of America)

Thank you for purchasing a Sony DVDirect DVD recorder. We want to provide you with services and products that will make you choose Sony again in the future. Please take a moment to complete the attached postage paid card and return to us.

Name _____

Company Name _____

Address _____

Phone _____

City, State, Zip _____

Fax _____

Email Address _____

Model Purchased: _____

What environment will this product be used in? (Please check all that apply)

Home Home Office Office / Business

Date Purchased: _____

What factors most influenced your purchase? (ONLY choose 3, thank you)

Where Purchased:

Computer Retailer Electronics Superstore Internet
 Catalog

Sony Brand

Product Features

Price

Product Reputation

Magazine Review

Rebate / Promotion

Specific Need Met By Product

How will this product be used?

Transfer video from VCR without PC Transfer video from Camcorder without PC
 Make slide show using PC Data Distribution Copy home movies using PC
 Other tasks with PC Make music CD using PC

Comments:

Where did you hear about this product?

Store advertisement Direct mail Magazine
 Catalog Radio / TV Friend
 Other

How will this product primarily be used ?

Connected to PC Directly connected to VCR / Camcorder

What type of Camcorder do you use? (Please check all that apply)

DV Digital 8mm Betamax
 VHS / Compact VHS 8mm

I do not wish to receive information from Sony Electronics Inc. about products, services, promotions, contests and offerings that may be of interest to me.

**Now that you have the best
in storage products,
get the best
in storage service**

For product information, service assistance
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